



Temenos Triple'A Plus health check

A practical approach to assessing TEMENOS Triple'A Plus™ utilisation and set-up

Deloitte offers services around TEMENOS's portfolio and order management system across all layers of the solution thanks to an experienced team.

Your challenge

The financial market urges for a continuous improvement of operational performance at a lower cost-income ratio. Meanwhile, you also have to face with pressure of saturated markets and fierce competition. Moreover, the increasing regulatory focus and the rising risk management constraints increase the level of these challenges to achieve these goals.

On top of these environmental concerns, software vendors urge you to support most recent versions of their solutions for maintenance reasons while business is constantly seeking for new solutions to improve their response to customers and deploy the bank strategy. All these elements, on top of technological concerns, increase the pressure on IT services to keep systems at their optimal level in order to cope with these constantly changing constraints and environment.

The usual systems evolution

- Processes evolve...
- Business strategy adapts...
- Solutions evolve...
- Technology changes...
- Reporting requirements evolve...

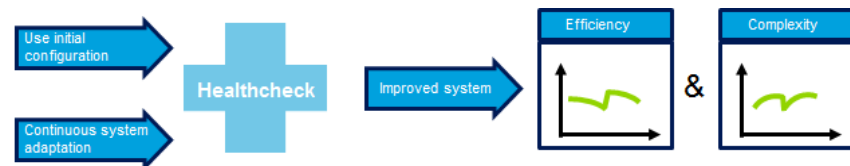


Our proposal

Performing regular health check gives you a better view on what you can get out of Triple'A Plus™ and how. Over time and successive migrations, your Triple'A™ set-up is likely to become increasingly complex and get out of line with current business requirements or IT services objectives. If the use of Triple'A™ Plus is limited to its initial configuration, your structure is likely to become less efficient and loose in performance. In order to reduce the implementation complexity and improve its performance, it is important to understand how your system performs and how close it is to users' requirements. Throughout this health check service, you will be better prepared to handle new versions of TEMENOS Triple'A™ Plus solutions which regularly provide significant improvements at both technological and business levels.

Our answer:

- Health checks allow keeping the system optimised by focusing on business needs and technical constraints as they evolve



What will be the benefits?

Our service will focus on key business processes impacting Triple'A Plus™ and its technical configuration. The six axes of our analyses will permit you to:

- Understand potential systems configuration improvements and potential performance increase capabilities,
- Improve your return on investment by highlighting possible business improvement opportunities through a better utilisation of Triple'A Plus™,
- Identify major operational risks associated with current configuration,
- Understand the changes required before considering a migration project and,
- Identify potential process improvements through better utilisation of Triple'A Plus™.

Our Value Proposition

We offer a comprehensive service that can help you to address your operational and future business needs. Using our frameworks, we quickly understand our clients concerns and address their needs throughout a pragmatic approach.

1 Triple'A Plus architecture

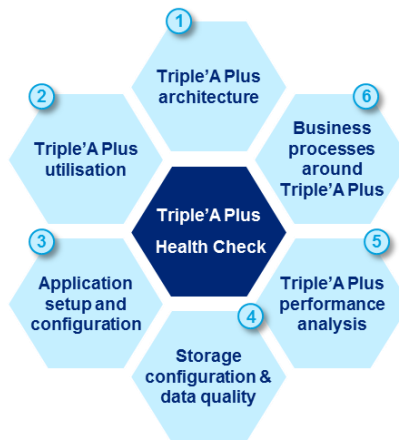
- Understanding of the solution architecture
- Verify the architecture in place is in line with SLAs
- Understand security needs and constraints

2 Triple'A Plus utilisation

- Review with business Triple'A Plus utilisation and needs
- Match current business needs with installed version of the solution
- Get a clear visibility on Triple'A Plus capabilities and list potential areas of improvement
- Analyse improvements areas : pre-execution controls

3 Application setup and configuration

- Review system configuration of applications including security aspects and file systems
- Review Sybase and Triple'A Plus applications' configurations
- Review batches treatments



4 Storage configuration & data quality

- Review pre-storage batches and fit for purpose
- Understand data flows frequency requirements and determine potential improvements

5 Triple'A Plus performance analysis

- Analyse Triple'A Plus functions response times
- Analyse financial servers workload
- Analyse most heavy users and financial servers configuration

6 Business processes around Triple'A Plus

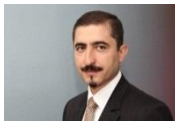
- Error rate and process break analysis
- STP rate improvements
- Process efficiency review
- Impact analysis of new regulations on current processes

Why Deloitte ?

Due to Deloitte's large network of member firms spanning the globe we are in a unique position to serve our national and international clients globally and more especially throughout the EMEA region. We can address your needs via our Deloitte Center of Excellence for TEMENOS Triple'A Plus™ based in Luxembourg that embodies our Core System Transformation capabilities and benefit from its multidisciplinary competencies and expertise in the financial industry gained thanks to numerous projects around this front end solution.



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