

IT Solutions

A solution tailored to your needs

November 2017

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The IT department, beyond its support for business process functions, acts as an enabler by efficiently ensuring alignment between strategic objectives, improving operational efficiency and providing high quality delivery. In a more concrete manner, IT solutions intervene everywhere data is leveraged— data consumed by insurance companies as well as data produced within their operational processes, exchanged with clients and intermediaries, as well as data reported to the outside world.

Therefore, we understand at Deloitte, our clients deal with two main challenges:

- System Integration, which enables the correct selection or definition of components in line with business needs, taking into account architecture and infrastructure aspects. When a case is not established on the acquisition or build of a new IT asset, robotics can be leveraged to bring quick wins and sustainable solutions. The Enterprise Value Delivery for System Integration is followed to ensure a successful delivery.
- Analytics and Information Management identifies all subjects through a full methodology (Enterprise Value Deliver for Information Management) on which data can be leveraged in line with company objectives.

System Integration

IT Strategy and Innovation

Planning and prioritizing new IT investments require an IT strategy that is aligned to the business strategy. It is also important that the business is aware of the impact of new IT requirements. The IT strategy proposition ensures that IT is aligned with the needs of the business—both now and in the future—and considers new key trends and topics which could be a differentiator on the market, e.g., robotic process automation, mobile payment, open source usage, or machine learning. As the business evolves, the IT organization needs to understand and plan for how the delivery of its core capabilities should evolve alongside it.

IT asset solution selection

Deloitte has several surveys to support the selection of IT assets, such as reporting tools and a portfolio asset management system, which can be weighted regarding your specific expectations.

Core System Transformation

Many system integrators can build a new software system for you, but that won't transform your business. Deloitte brings a broad, end-to-end set of capabilities and experience to help deliver increased business value when implementing a core systems transformation. We start by helping you define or refine your business strategy and objectives. Then we use technology as a tool to create effective business outcomes. Whether we work with you from start to finish, leverage previous work to improve results, or step in to help redirect a transformation program, we focus on implementing a solution that can realize operational and technological efficiencies and enable enhanced information management.

Robotics Process Automation

RPA is an innovative way to enhance operational efficiency by reducing both human error and low added value activities. Robotics is particularly relevant in supporting compliance processes as well as manual and repetitive activities such as data analysis, data extraction, and data contr

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Analytics and Information Management

Business Intelligence and Data Management

Enabling data usage across the company through data centralization ensures a consistent view across company silos, applies a data quality level in line with defined data governance, and supports data governance processes such as data validation and managed regulatory constraints like Solvency II and the General Data Protection Regulation. Therefore, decisional reports that are currently produced by operational processes can be built using this central and controlled data repository, and legacy reports can be decommissioned.

Dedicated reporting solution

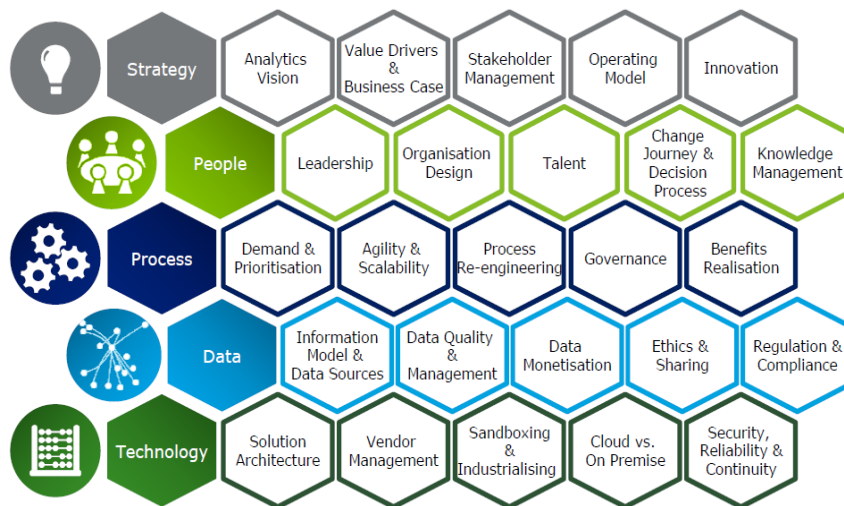
We offer reporting solutions for your specific needs in order to embrace the full potential of data step-by-step.

Advanced Analytics

With the increase in computing power, insurers can leverage both internal and external data to identify previously unknown relationships that will drive operational efficiency, increase sales, and provide a competitive marketplace advantage. We have more than 100 use cases we can leverage to start your Advanced Analytics journey.

Analytics building blocks Selection

Nowadays, insurers are facing the Analytics challenge and are often not equipped with all building blocks. We can help you with our accelerators, talents, and support the selection of the appropriate building blocks in line with your ambition plan. Through inspiration workshops, we can quickly start the development of analytics products and defined next iterations focusing on your business priority: revenue growth, client experience, etc.



Analytics Capabilities Building Block

Digital Transformation

Deloitte's "Digital Capability Framework" provides a comprehensive view of the digital capabilities that could be built by clients—it gives a platform to brainstorm ideas and identify the digital capabilities to be built by an organization, from strategic objectives to delivery products.

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