



Immigration GES Alert

Malaysia – New Expatriate Services Division (ESD) Portal Features for Facilitating Additional Immigration Processes Online

What is the change?

Effective 1 July 2024, the ESD portal is now equipped with features to complete the following immigration processes online:

- a. Amendment of Approved Application
- b. Shorten of Pass
- c. Cancellation of Application
- d. Transfer of Endorsement (TE) / Take-up Balance (TuB)
- e. Permission to Study
- f. Permission to Work at a Second Location

Henceforth, no physical submissions at ESD's offices nationwide will be allowed as the abovementioned applications can now take place online. Information regarding the process changes are summarised by in a [Frequently Asked Questions \(FAQ\)](#) document.

Companies with further questions or requiring assistance should reach out to the [helpdesk](#).

[More Information](#)

Contacts

If you have any questions or clarifications for the above, please contact our Global Employer Services (GES) team leads below.

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