



LATEST UPDATES- Part XII

Payment of quarantine and Covid-19 screening charges and Quarantine Stations

Please refer below for the latest updates:

1. Payment of Quarantine and Covid-19 Screening Charges

The Malaysia authorities has [announced](#) via the webpage of Malaysia Mission Abroad that effective from 15 Nov 2020, all foreigner travelers are required to make payment for the quarantine charges and Covid-19 screening charges before departure to Malaysia. Although not mandatory, Malaysian citizens are encouraged to use the online payment system.

The full payment can be made via MySafeTravel website at <https://safetravel.myeg.com.my/>.

Receipt will be emailed to the traveler upon successful payment. Alternatively, the traveler can download MyQR by MyEG mobile application for the QR code. Upon arrival at KLIA, the traveler will need to present the QR code or the receipt for verification at the counter before undergoing their Covid-19 test and being placed under quarantine.

2. Quarantine Stations

The Malaysia Government has determined that, travelers will be quarantined in a hotel that has been gazetted and scheduled as a Quarantine Station on the day of arrival OR CHOOSE to be quarantined in a hotel that offers premium services. Travelers who choose the premium service must bear all the quarantine costs offered by the hotel, which includes the transportation charges. For that purpose, travelers need to confirm the selection of Quarantine Station three (3) days before the departure date via MySejahtera mobile application.

Please click [here](#) for list of hotels that offer premium services.

Commentary:

Based on our checking with Ministry of Health, the payment of quarantine and Covid -19 screening charges can still be made using cash/debit card/credit card upon arrival in Malaysia. However, travelers are encouraged to make payment online via the MySafeTravel website in order to avoid any inconvenience resulting from technical glitch.

Should the traveller choose the basic package for the Quarantine Station, the hotel is assigned depending on room availability on the day of arrival. For the premium package, the room and hotel are guaranteed and the travelers need to liaise directly with the hotel for booking and transportation arrangements, preferably prior to arrival in Malaysia in order to avoid delay.

Your next step

If you have any questions or require any assistance on the above, please contact our Global Employer Services (GES) team to find out how we can help you.

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Best regards,

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