



Resumption of Malaysia Immigration Department's Services

The Movement Control Order ("MCO") in Malaysia started on 18th March 2020 and is to end on 12th May 2020. The Prime Minister of Malaysia announced on 1st May 2020 some ease in the restrictions for certain businesses to resume on 4th May 2020 but they need to strictly adhere to the guidelines of the Ministry of Health.

In line with this, the Immigration Department of Malaysia has on 2nd May 2020 evening released a general statement regarding resumption of the department's services.

1. All foreigners who have overstayed from 1st January 2020 till 14 days after the end of MCO, can leave Malaysia without being blacklisted or issued compound.
2. All pass facilitation for foreigners whose Pass has expired from 1st February 2020 can apply for the Special Pass (to legalise the overstay) at any immigration office within 30 working days from the end of the MCO period.
3. All appointments for immigration counter services (except Visa, Pass, Permit Division and Expatriate Division) have to be done through the online system at www.sto.imi.gov.my which can be accessed **starting 8th May 2020 (Friday)**. No appointments are needed for transactions at the Security and Passport Division.
4. All immigration counter services at UTCs nationwide will resume operations after the end of MCO period.

SECURITY AND PASSPORT DIVISION	
OPERATION RESUMING DATE	04 TH MAY 2020 (MONDAY)
TRANSACTION TYPES	<ul style="list-style-type: none"> Official transactions only (example : students and those working overseas). Passport issuance for leisure purposes is not allowed. Passport renewal (without valid reasons) is not allowed.
OPERATING IMMIGRATION OFFICES	PUTRAJAYA, KL, JOHOR, PERAK, PENANG, SABAH, SARAWAK, KEDAH, PERLIS, MELAKA
NOTE	<ul style="list-style-type: none"> Not including states' branch offices and UTC Manual queue numbers will be given

EXPATRIATE SERVICES DIVISION (ESD)	
OPERATION RESUMING DATE	6 TH MAY 2020 (WEDNESDAY)
TRANSACTION TYPES	ONLINE APPLICATION <ul style="list-style-type: none"> esd.imi.gov.my
OPERATING IMMIGRATION OFFICES	HQ PUTRAJAYA
NOTE	<ul style="list-style-type: none"> All online appointments can be done from 4th May 2020 (Monday) via esd.imi.gov.my for transactions starting on 6th May 2020.

VISA, PASS AND PERMIT DIVISION	
OPERATION RESUMING DATE	6 TH MAY 2020 (WEDNESDAY)
TRANSACTION TYPES	<ul style="list-style-type: none"> Pas Lawatan Iktisas (PLIK) Malaysia My Second Home MM2H (Unit MM2H di MOTAC) Agensi Pusat Permohonan Penggambaran Filem dan Persembahan Artis Luar Negara Pendaftaran PUSPAL (Unit PUSPAL di KKMM) Yemeni Special Pass (HQ at Putrajaya only)
OPERATING IMMIGRATION OFFICES	HQ Putrajaya
NOTE	All Visa Pass Permit Division transactions must use the Power Q system (HQ only) via http://www.powerq.my/

FOREIGN WORKERS DIVISION	
OPERATION RESUMING DATE	13 th MAY 2020 (WEDNESDAY)
TRANSACTION TYPES	MyEG services http://www.myeg.com.my/ ePLKS@JIM https://imigresen-online.imi.gov.my/plks/main Maid Online (SMO) https://maid-online.imi.gov.my/maid/main

OPERATING IMMIGRATION OFFICES	All Immigration Offices
NOTE	This link is only for extension of Pass only

OPERATION INVESTIGATION AND PROSECUTION DIVISION	
OPERATION RESUMING DATE	13 th MAY 2020 (WEDNESDAY)
TRANSACTION TYPES	<ul style="list-style-type: none"> i. Overstayers ii. Foreigners' children born in Malaysia iii. Loss of Passport
OPERATING IMMIGRATION OFFICES	HQ Putrajaya
NOTE	Only foreigners with flight tickets/ferry tickets/bus tickets are allowed to do transaction at the immigration counter

Sources:

Facebook: Jabatan Imigresen Malaysia (<https://www.facebook.com/imigresen>)

Twitter: @imigresenmy (<https://twitter.com/imigresenmy>)

Instagram: Imigresen (<https://instagram.com/imigresen/>)

YouTube: Imigresen TV

(<https://www.youtube.com/channel/UCzoLpkgcaPldCfEOvHug2A>)

Telegram: Jabatan Imigresen Malaysia (<http://telegram.me/imigresen>)

Your next step

If you have any questions or require any assistance on the above, please contact our Global Employer Services (GES) team to find out how we can help you.

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Best regards,

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