



## Immigration GES Alert

Malaysia – Online platform for Employment Pass applicants introduced

### What is the change?

The Malaysian government has set up a new online application system for the expatriate Employment Pass (EP). Following the official launch on 15 June 2023, employers under the Expatriate Services Division (ESD) purview can now apply for support letters from the approving agencies/regulatory bodies through a Single Window system known as Xpats Gateway.

Upon obtaining the support letter, the employer can thereafter proceed with the EP application for the final decision by the Immigration Department of Malaysia via the [ESD Online](#).

Employers under the following sectors and corresponding approving agencies/regulatory bodies can obtain their support letters via the Xpats Gateway effective 15 June 2023:

No.	Sectors	Approving Agency/Regulatory Body
1	Manufacturing and Selected Services Sectors	Malaysian Investment Development Authority (MIDA)
2	Financial Services (Licensed Institutions, Payment Services Regulatees and Representative Offices)	Central Bank of Malaysia (BNM)
3	Securities and Derivatives Markets	Securities Commission Malaysia (SC)
4	Companies operating within East Coast	East Coast Economic Region Development Council (ECERDC)
5	Healthcare (Field: Traditional and Complementary Medicine)	Traditional and Complementary Medicine Division, Ministry of Health (MOH)
6	Tourism	Ministry of Tourism, Arts & Culture (MOTAC)
7	Biotechnology and Bio-based Sector	Malaysian Bioeconomy Development Corporation (Bioeconomy Corporation)
8	Aviation	Civil Aviation Authority of Malaysia (CAAM)
9	Construction	Construction Industry Development Board (CIDB)
10	Education	Ministry of Education (MOE)
11	Mining, Quarrying & Mineral Processing	Department of Mineral & Geoscience (JMG)

Employers under the regulated sectors not listed above will need to proceed with the usual procedures i.e. to obtain their support letters directly from respective approving agencies/regulatory bodies until the full implementation of Xpats Gateway on 15 August 2023.

Employers under unregulated sectors (not under the purview of any approving agencies/regulatory bodies listed below) will proceed with the EP application to the Immigration Department of Malaysia for the final decision:

1. Business Services;
2. Wholesales & Retail;
3. Oil, Gas & Energy;
4. Logistics;
5. Electrical & Electronics; and
6. Automotive.

The Immigration Department of Malaysia reserves the right to request for additional information as required in the adjudication process.

For more information, please visit: [ESD \(imi.gov.my\)](https://www.imi.gov.my).

## Deloitte's view

All employers should review the support letter requirements under their sector as well as approving agency/regulatory body, and take the actions relevant to their respective sectors for their EP applications.

### Contacts

If you have any questions or clarifications for the above, please contact our Global Employer Services (GES) team leads below.

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