Global pharmaceutical company gains significant time savings on their tax data collection and tax reporting

Global pharmaceutical company outsources and automates tax data-wrangling process, saving time and improving tax data quality.

Client issue
A global pharmaceutical company wanted to save time on its tax reporting since the manual effort needed to generate accurate and comprehensive reports and tax returns proved labor- and cost-intensive.

To solve this, they established an outsourcing arrangement with Deloitte for gathering and processing data for tax reporting. In this arrangement, the pharmaceutical company's employees still had to manually extract and compile data from various sources, which were then sent to Deloitte for tax return generation. The process was time-consuming and prone to errors.

The company recognized the need for a transformative solution to change the way it addressed its tax data collection and compliance challenges. Here, they turned to their existing outsourcing partner, Deloitte, instead of relying solely on in-house expertise. By doing so, the pharmaceutical company was able to more quickly and reliably automate its tax data collection - at a lower cost. Using Deloitte's expertise in tax compliance and technology-driven solutions, the company would streamline its tax reporting operations, reduce the strain on its internal team, and gain valuable insights into its tax data.
Deloitte's solution-based approach

To address the global pharmaceutical company's data collection and compliance challenges, Deloitte implemented ETP (Enterprise Tax Platform) - Core. ETP - Core is a data warehousing and data lake platform designed for tax purposes.

ETP - Core automated the entire data flow process by creating a connector to the global pharmaceutical company's internal systems. This connector eliminated manual data collection by automatically extracting data every 5 minutes.

By working closely with the global pharmaceutical company, Deloitte could understand the company's data requirements, system configurations, and business structure. This allowed Deloitte to automate the data-wrangling process, assuring that the extracted data was manipulated correctly to generate accurate tax reports. The automated data flow process delivered the data to the tax compliance solution, reducing manual efforts and streamlining the workflow.

Pairing Deloitte's extensive expertise in tax with ETP - Core and its centralization of tax data gave the pharmaceutical company deeper insights. To ensure that the data was accurate and complete, Deloitte built robust data quality tests on top of the data. This gave the global pharmaceutical company insight into their data quality allowing them to proactively identify and rectify errors before filing tax returns.
Impact

The implementation of ETP - Core and automation of tax data collection and tax compliance brought the following benefits to the global pharmaceutical company’s tax operations:

- **Time Savings**: ETP - Core significantly reduced the manual effort needed for data collection and report generation, leaving time for more strategic tasks.

- **Improved Data Quality**: The automated data collection and wrangling processes ensured higher data quality, with more accurate tax reports and returns.

- **Cost Efficiency**: The global pharmaceutical company reduced the number of full-time contractors dedicated to tax operations by 1.5 to 2 full-time equivalents (FTEs), resulting in significant cost reductions.

- **Scalability and Flexibility**: ETP - Core’s modularity allowed for reporting, dashboarding, wrangling, orchestration, automation, and data validation. The platform’s scalability made it a lower-cost option, compared to in-house development.

- **Data-Driven Insights**: Deloitte’s expertise in tax and technical capabilities gave the client deeper insights into their tax data, proactively identifying and addressing potential errors.

Contact us

Deloitte’s solution-based approach delivers high-impact, data-driven insights to clients. By combining Deloitte’s professional expertise with proprietary digital assets, we offer future-proof solutions that solve your unique challenges.

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