

ESS Program: Global Finance Transformation through Oracle Cloud Implementation

| | |
|----------------------|--|
| Industry | Telecommunications |
| Number of employees | 66000+ |
| EPM Modules in-scope | Profitability and Cost Management (PCMCS); Planning and Budgeting (EPBCS); Narrative Reporting (EPRCS); Tax Reporting (TRCS); Accounts Reconciliation (ARCS); Enterprise Data Management (EDMCS) and Financial Close Manager |

The client is a multinational telecommunication services company. It is one of the largest mobile network operator in the world by number of subscribers.

Business Issue:

In order to thrive in the digital era, the client launched a strategy to **reinvent** itself into a cloud based, customer focused, data-centric organization, powered by **strong IT capabilities**. The existing processes required significant **manual interventions via excel spreadsheets** due to the **lack of a mature, sophisticated back-office systems**. Hence the primary aspect of this program was to implement an Oracle ERP and EPM Cloud solution, providing Oracle Software as a Service (SaaS) that will help Finance to streamline and standardize processes, centralizing data governance and transparency, improving internal controls and optimizing development pace.

Impact:

Deloitte has contributed to the ESS Program by delivering an **end-to-end and fully integrated** Oracle Cloud ERP and EPM Cloud solution. The Oracle EPM suite particularly being, **Profitability and Cost Management; Enterprise Planning and Budgeting Financials-, Workforce-, Projects-, and Capital; Narrative Reporting; Tax Reporting; Accounts Reconciliation; Enterprise Data Management and Financial Close Manager.**

The new **streamline** and **standardized** financial pipeline allowed the client to thrive in the digital era and re-connect to its customers.

Solution:

The Oracle ERP + EPM Suite is positioned as an integral part of the transformation program and will be managed as such in terms of **planning and dependency management, project governance and development and deployment of system integrators.**

The client has defined specific workstreams as part of the end-to-end solution within the transformation program around the following business processes:

- Imagine Modules: **Plan-to-Perform (P2P), Invest-to-Capitalize (I2C), Hire-to-Retire (H2R)**
- Non-Imagine Modules: **Record-to-Report (R2R) and Master Data Management (MDM).**

The EPM project deployed the sales and delivery approach: **Momentum**, which underpins our strategy of Imagine, Deliver and Run by conducting Sprints. It uses the cloud to transform business processes completely.

This has been done by bringing its finance, HR, supply chain, procurement and project portfolio management processes to the **cloud** and achieve **standardization** of their operations globally