Robotic process automation methodology
Deloitte has developed a robust and proven methodology for RPA

### Socialize

**Evaluate**
- a) Define scope, applicability and impact of potential Process Robotics processes
- b) Agree on key requirements and evaluation criteria

**Proof of Value (optional)**
- a) Pilot selected Process Robotics process
- b) Measure the performance of pilot against objectives

### Strategic Design and Development

**Strategize**
- a) Define strategic target state for business
- b) Determine level of automation potential and level of change/investment required

**Implement**
- a) Develop target solutions and end state design
- b) Execute operational improvement and robotics deployment

### Sustain

**Ongoing Support**
- a) Determine ongoing support model for automation
- b) Embed continuous improvement and Process Robotics innovation across the business

### Objectives

**Evaluate**
- a) Define scope, applicability and impact of potential Process Robotics processes
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**Proof of Value (optional)**
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**Strategize**
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### Outputs

**Evaluate**
- • Catalogue of in scope Process Robotics processes
- • Delivery options model and vendor selection
- • Business case for Process Robotics POV

**Proof of Value (optional)**
- • Automated pilot process
- • Performance analysis
- • Training materials & communications
- • Lessons learned

**Strategize**
- • Automation Strategy
- • Current state analysis
- • Target operating model and key process design
- • Projected performance model
- • Implementation roadmap, resourcing and business case

**Implement**
- • Detailed business requirements
- • Configured robotics software
- • Target procedure and training/communications materials
- • Command and control management and deployment

**Sustain**
- • Defined governance model
- • Benefits tracking framework
- • Defined change management process
- • Periodic automation and performance reviews

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Robotics | facing the implementation challenges