

Elevating the Human Experience in Health

DIGITAL HUMAN

AI-powered, lifelike beings that can recreate the best parts of human interaction— conversation, communication and emotional connection- and, unlike real people, digital humans are accessible 24 hours a day, seven days a week; they never have an off day; they never forget anything; and they can use deep troves of data to provide in-depth, real-time answers.

Digital humans exist to converse with humans. To ask and answer questions, to provide information, even to comfort.

THE SOLUTION

Digital Humans can provide patient support and coaching, while still enabling a human emotional connection. They can answer patient questions 24/7, relieving professionals to focus on providing care.

A Digital Human is based on 4 platforms. The chatbot layer is the foundation of the conversation that digital people can have. This layer processes personal data. This can be, for example, Google or IBM Watson. The text of the chatbot is converted into speech using Google. Conversely, the customer's spoken question is converted back into text for the chatbot. A visual layer provides the background, speech and emotions of the digital human. This layer is managed by Uneeq. Deloitte integrates all these layers. They create the user interface based on customer requirements and ensure that the conversation runs according to the use case.

HOW DO WE WORK?

OUR PROJECT

We organize our projects based on the Hybrid-Agile methodology where, together with the client, we are able to deliver fast and flexibly.

OUR ROLE

Deloitte integrates all these layers. They create the user interface based on customer requirements and ensure that the conversation runs according to the use case. We tailor the technology to fit with your business processes and guide you through the implementation.

OUR COMMITMENT

By leveraging our deep health industry knowledge and the hybrid-agile way of working, together we can deliver a working prototype in five weeks.

PROJECT EXPERIENCE

WANT TO KNOW MORE?



Contacts:

Jordy van Neste
Madeleine Majenburg