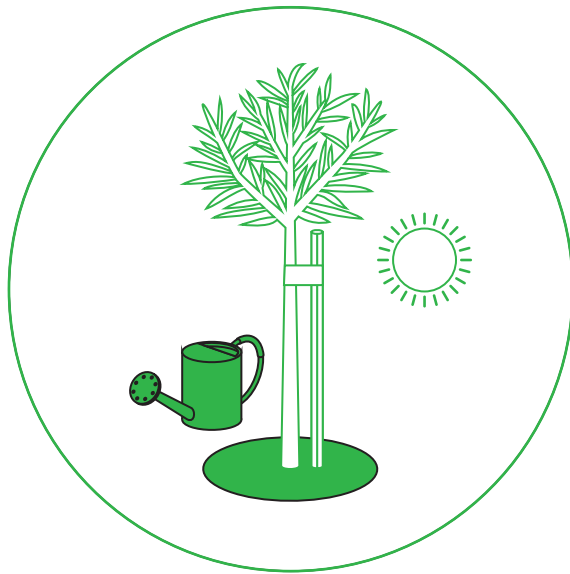


A snapshot of New Zealand families²



Secure

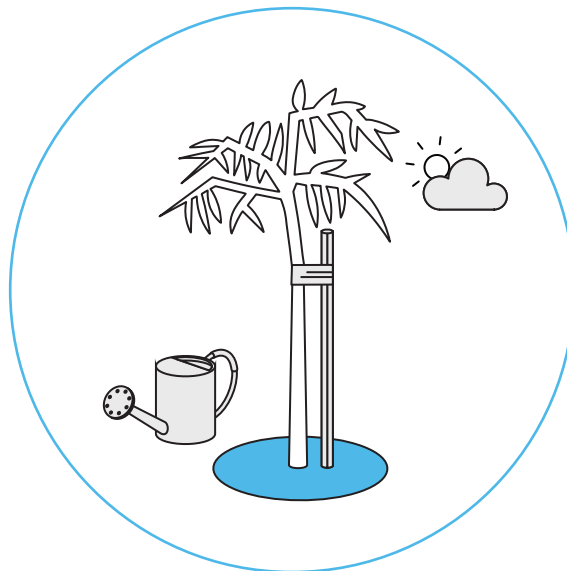
83%

The vast majority (83%) of Kiwi families have stable and secure lives, a comparatively high quality of life and are able to achieve their aspirations. They are able to access the services and support they require within the current system.

At-risk

14%

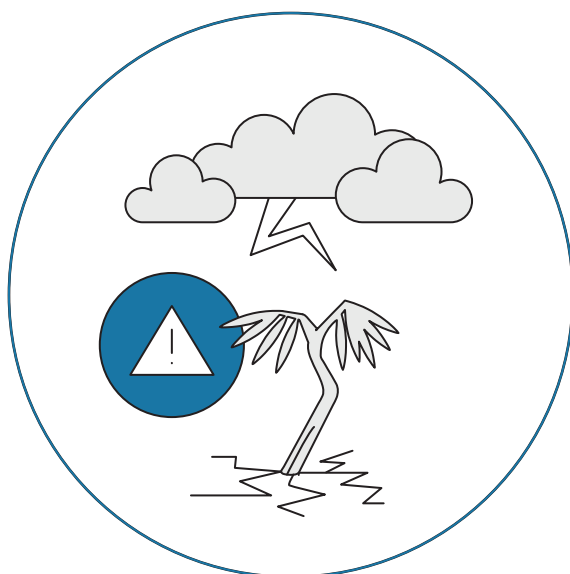
A small percentage of families (14%) live in precarious circumstances where their family's fortunes could change at any moment. These families are mostly able to access the services and support they require within the current system, but need support to access or maintain access to services.



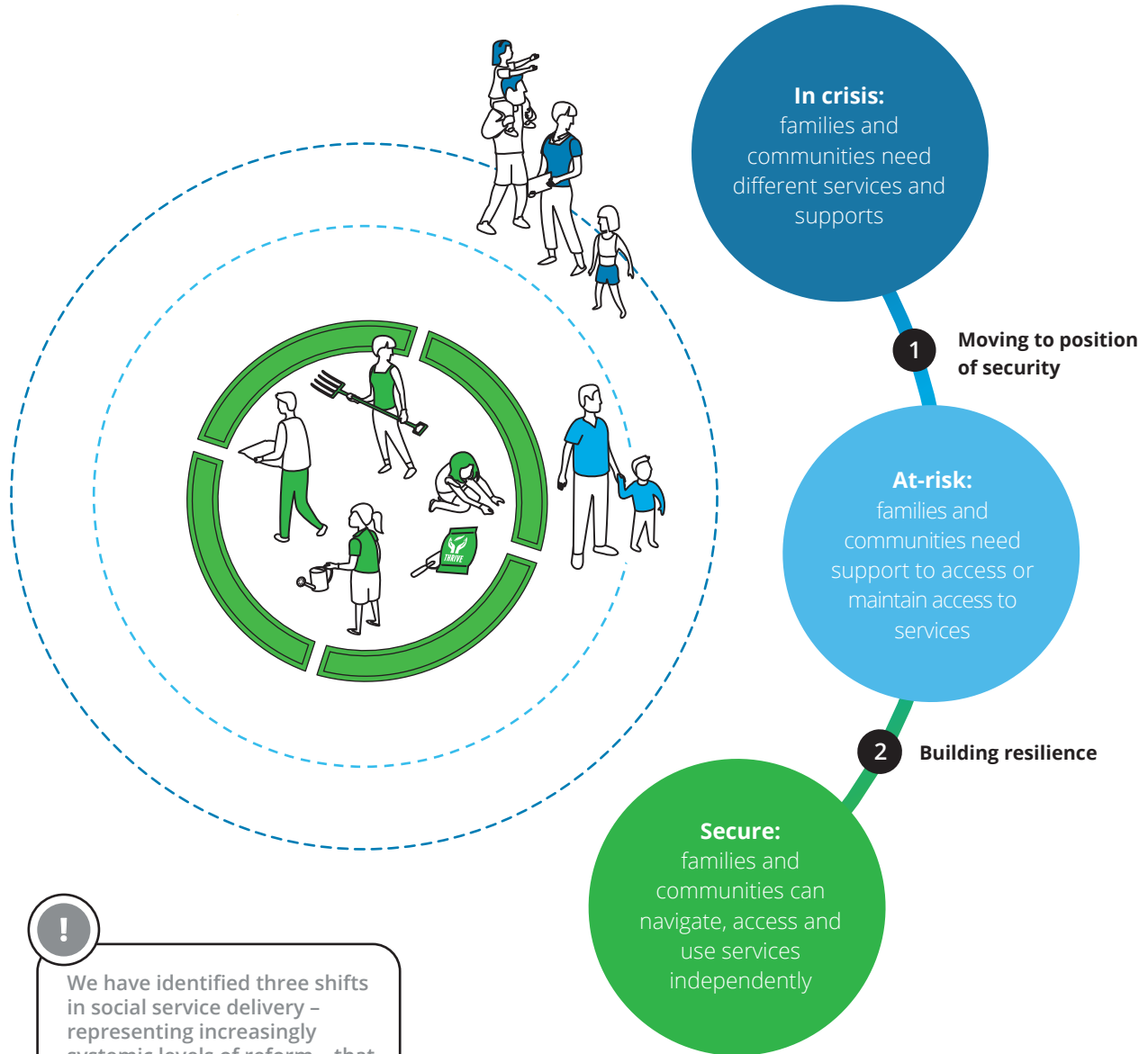
In crisis

3%

A very small number of families (3%) live in a state characterised by chronic crises – with a low quality of life, and in circumstances that prevent them from achieving their aspirations. These families typically have a range of high and complex needs, and are clients of multiple social service agencies. They are unable to access the services and support they require within the current system.



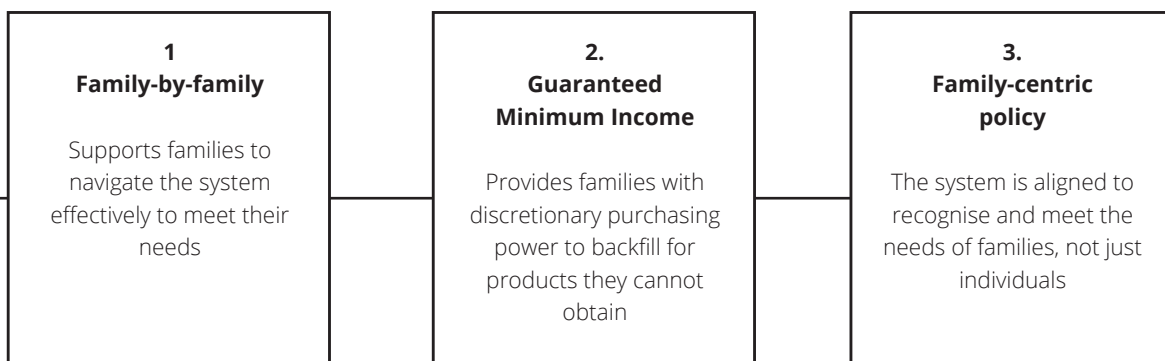
A strategy to build resilience and wellbeing



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We have identified three shifts in social service delivery - representing increasingly systemic levels of reform - that would achieve these objectives

Working differently with families who are in crisis and at-risk to move to a position of security

Building resilience in families and communities to remain secure despite shocks



Family-by-family model

