



# DGI updates services and procedures guide

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The Panama Tax Administration (DGI, for its acronym in Spanish) through Resolution No. 201-3049 of May 13, 2024, published in the Official Gazette on May 21, 2024, updated its services and procedures guide.

With the entry into force of this resolution, the guide becomes the only one in force, replacing the previous one that had been approved in April 2024.

The institution states in its operative part that the guide "*contains the requirements and conditions that taxpayers and interested persons, natural or legal, must meet for each procedure, petition or application that they submit or manage, through the face-to-face service platforms and on the web.dgi.mef.gob.pa portal*".

It should be noted that the updated guide lists the 247 procedures available to the DGI, 21 fewer than in the previous guide, namely 268.

According to the resolution, currently in the DGI, the procedures can be managed in this way:

1. Face-to-face procedures by the taxpayer
2. Face-to-face procedures through an authorized person
3. Face-to-face procedures through a legal representative
4. Procedures through the web platform

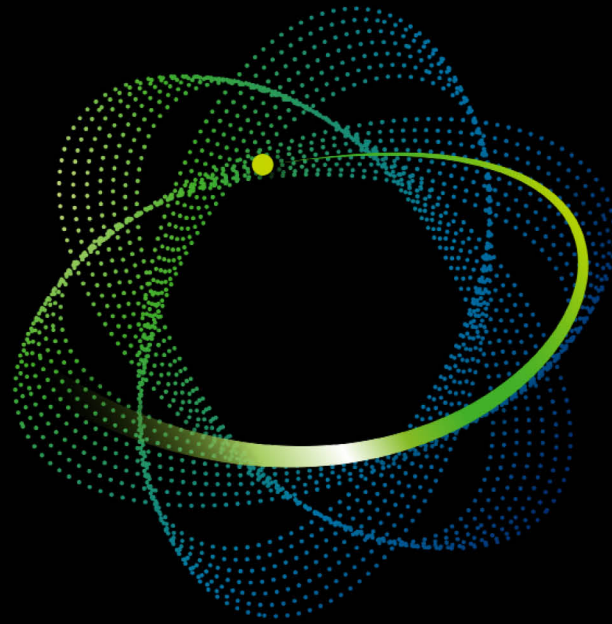
However, regardless of these modalities, the guide classifies the number of procedures that can be carried out in the different options:

- Procedures carried out only through the E-TAX (1 to 47).
- Face-to-face procedures carried out by the taxpayer or through an authorized person or power of attorney or through the E-TAX web platform (48 to 140).
- Face-to-face procedures carried out through a legal representative (141 to 247).



To access the updated guide, click on the following link:

[DGI SERVICES AND PROCEDURES GUIDE](#)



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