The Nine Big Shifts

Business of Technology Shifts

Macro Forces Shifts

Booster shifts



Scaling to enterprise agile, shifting to DevOps and moving the needle in risk appetite and experimentation

Showstopper shifts



Jobs transform as tasks disappear, change, and emerge. New digital skills must be acquired. The operating principles of the organisation change



Organise for:

Digital experience (past decade)

Digital reality (next decade)



A permanent disruption radar screen, at all times managing a portfolio of innovation initiatives, being part of a fluid innovation ecosystem



Operating in different modes with fit-for -purpose funding mechanisms, governance and risk control



Organise for:

Data analytics (past decade)

Cognitive (next decade)



Tech fluent business roles become the norm, business-embedded IT increases, innovation through edge plays and centres for enablement



Digital DNA, the leadership, culture and values of 'being digital' deeply embedded in the fabric of the entire enterprise



Organise for:

Cloud (past decade)

Platforms (next decade)

Source: Deloitte analysis.