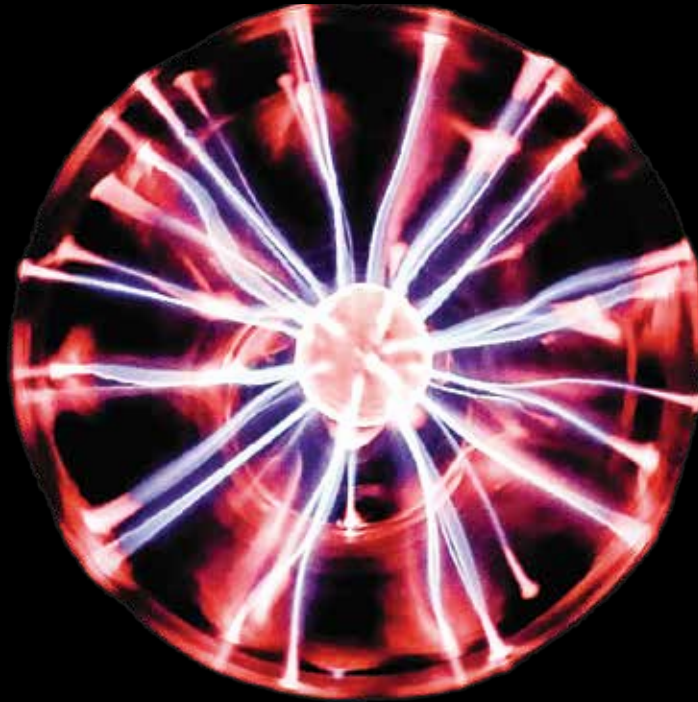


**Deloitte.**

 outsystems



**OutSystems Centre of Excellence**

Enterprise Solutions with Low-Code  
Application Development

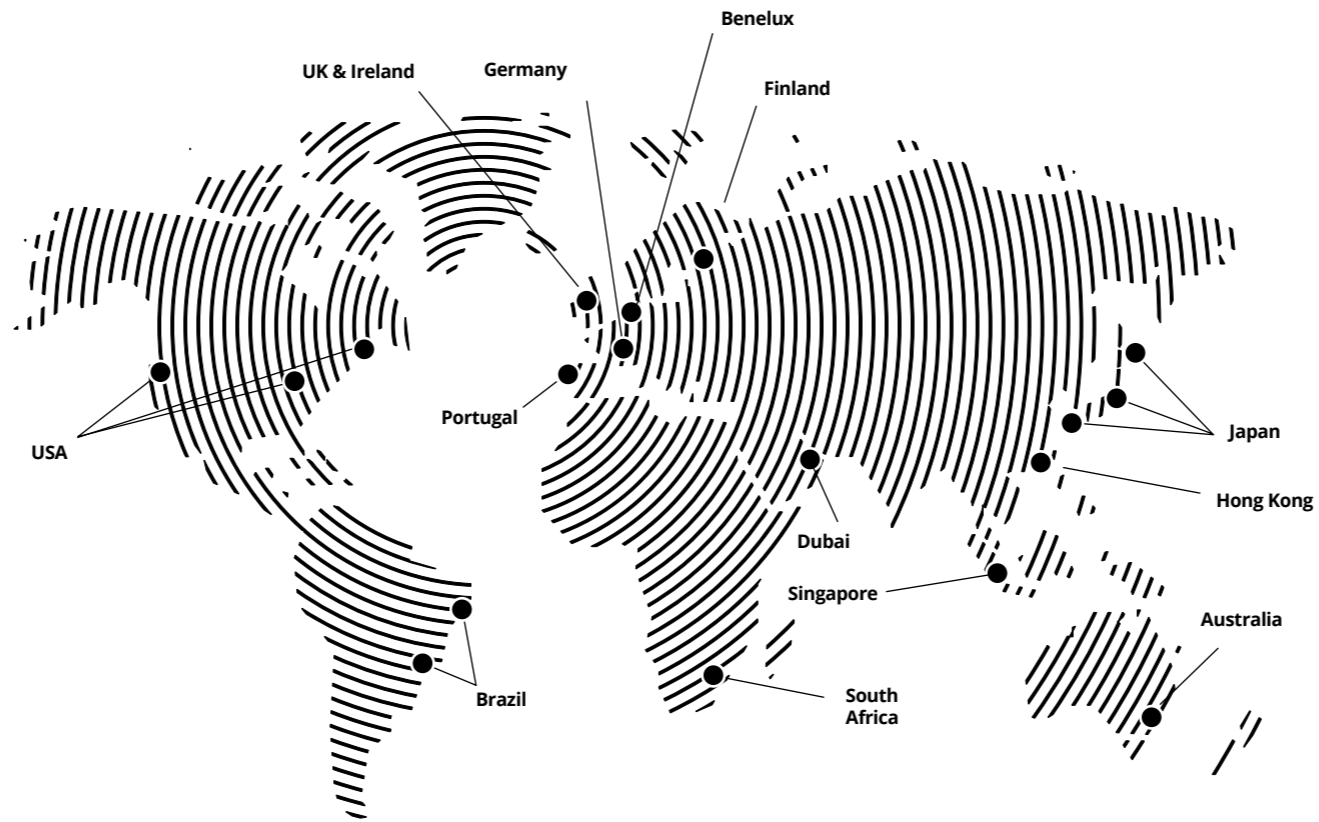
# OutSystems market recognition

**52** Countries

**OVER 7M** End User OutSystems Apps

**245** Global Partners

OutSystems is covered by noted technical and industry analysts for its ability to deliver enterprise mobile and web applications fast.



**22** Industries

**+167,000** Community Members

**+90,000** Applications



**Headquarters**  
Lisbon, Portugal  
Atlanta, USA



**Workflow**  
Product Development  
and R&D based in Portugal

# Platform features



**Transform your business faster**



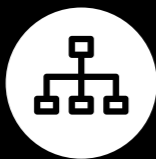
**Reduce your overall IT costs**



**Increase your dev team productivity**



**Build an incredibly agile digital team**



**Visual full-stack development**

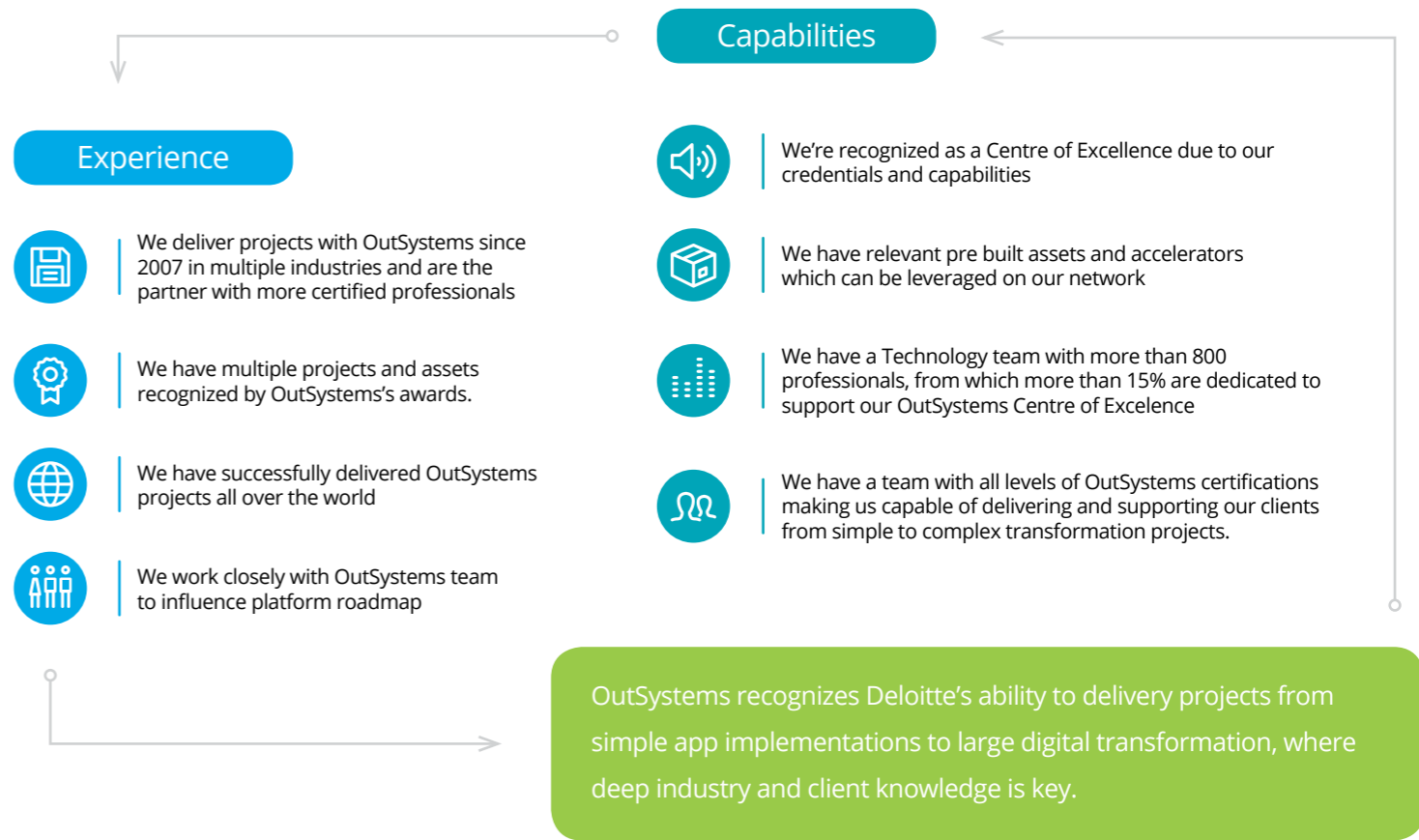


**Full life-cycle management**



**Deploy to any device**

# Deloitte OutSystems Centre of Excellence



# Deloitte market recognition

**43** Industries Segments

**264,000** Professionals (approximately)



**150** Countries

**40,000** Technology Practitioners

## Analysts Recognition

Global leader in IT Applications and Software Consulting by ALM.

Leader in Internet of Things Consulting and Systems integration Services by IDC MarketScape.

Leader in Customer Experience implementation Services for 5<sup>th</sup> year by Gartner.

## Deloitte OutSystems Centre of Excellence support

Deloitte end-to-end solutions from strategy to support, covering business and technology business life cycles.

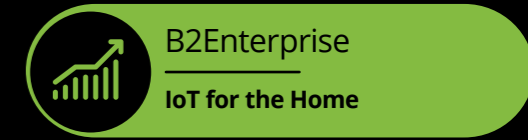
OutSystems Centre of Excellence supports its global network in the development and delivery of outstanding solutions



What Deloitte is  
doing with OutSystems



Wine industry vertical solution, that manages the entire chain value of the wine production, from grapes reception and wine purchases/sales until the final filling process. It comprises the logistic and quality processes, as well as product costing.



The ultimate health experience allowing young professionals to manage their health and be rewarded for being healthy. App usage and engagement leveraged on gamification by rewarding customers for steps taken and challenges won.



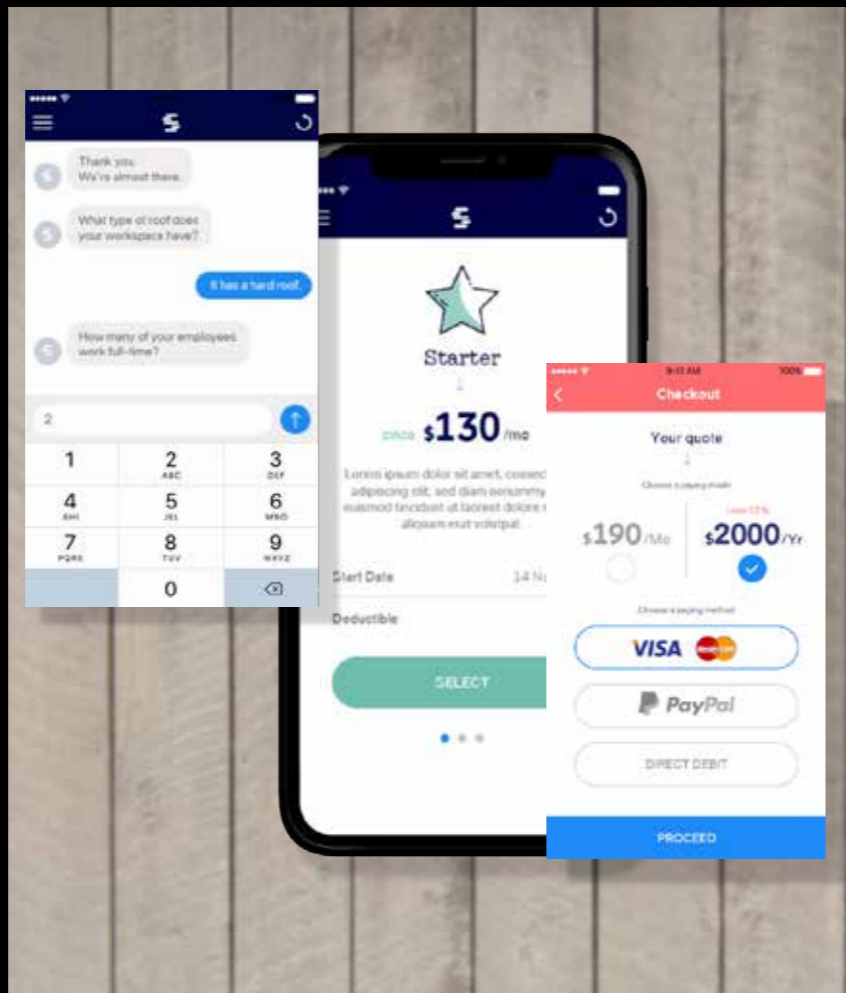
Solution accelerator to address migration processes, supporting product catalogue improvements and dependent systems, while offering data cleansing functionalities. This solution is flexible enough to different industries and migration scenarios.



Fleet Management Solution fully integrated with SAP, with biometric authentication, advanced analytics tools, between other functionalities, to manage a fleet of 1000+ vehicles. Provides an holistic view over the fleet, including the status of each vehicle.



An intuitive tool delivering simple sales and service processes for agents and call center employees. Expose the product in a customer app with a chatbot interface, leveraging OutSystems capabilities for mobile.

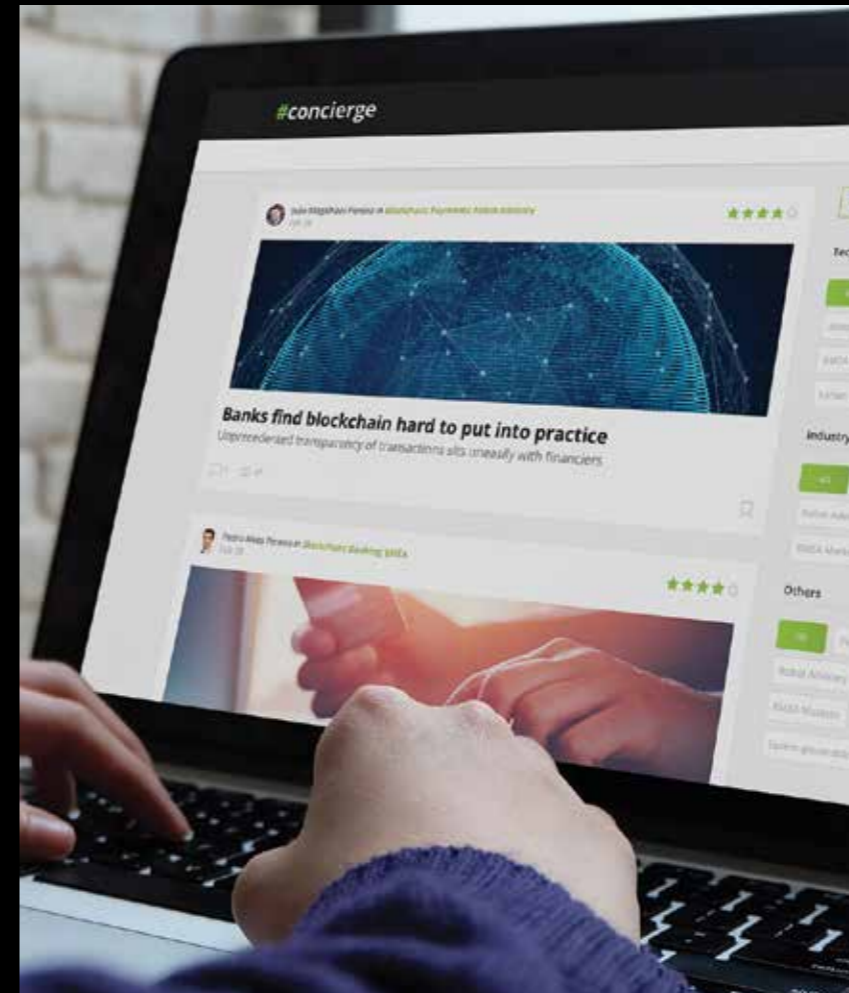


Solution built to manage the lifecycle of customer oriented communication templates and also to instantiate, finalize and send the final communication to each customer, including contextual information. It enables the layout and communication method standardization, the collection of KPIs related with the communication process and supports over 10k communications sent daily.





Auto Maintenance Management Solution fully integrated with SAP to manage the maintenance processes of a fleet of 2,000+ vehicles, including organizing the mechanics' tasks and timesheets. This solution enables the maintenance process digitalization and automatic operational KPIs gathering.



Document management solution to create and review documents, within the guidelines and model defined for the company, ensuring quality assurance policies. It provides a centralized and integrated way to ensure all the policies, standards and procedures are applied to the documents managed in the solution.



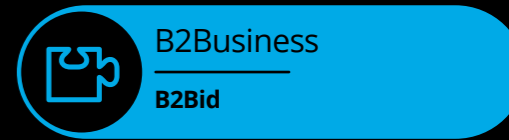
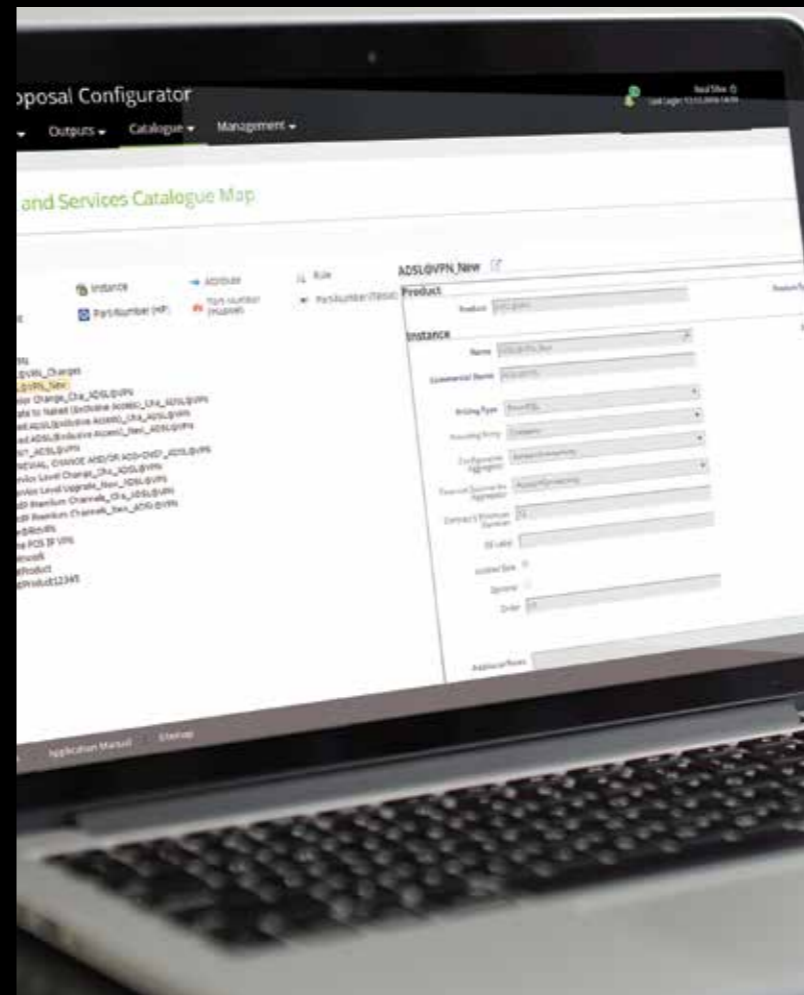
Online Sales Tool that supports the commercial processes from policy quotation to issue. Provides agent performance statistics, quotation with multiple options and SMS delivery to clients on subscription. This solution is integrated with Guidewire and TIA.



Corporate Portal integrated with Microstrategy and other external systems (e.g.: biometrical readings) to digitalize internal processes. The solution provides significant improvement in time execution, efficiency and management, reducing use of paper and dematerialization of documents.



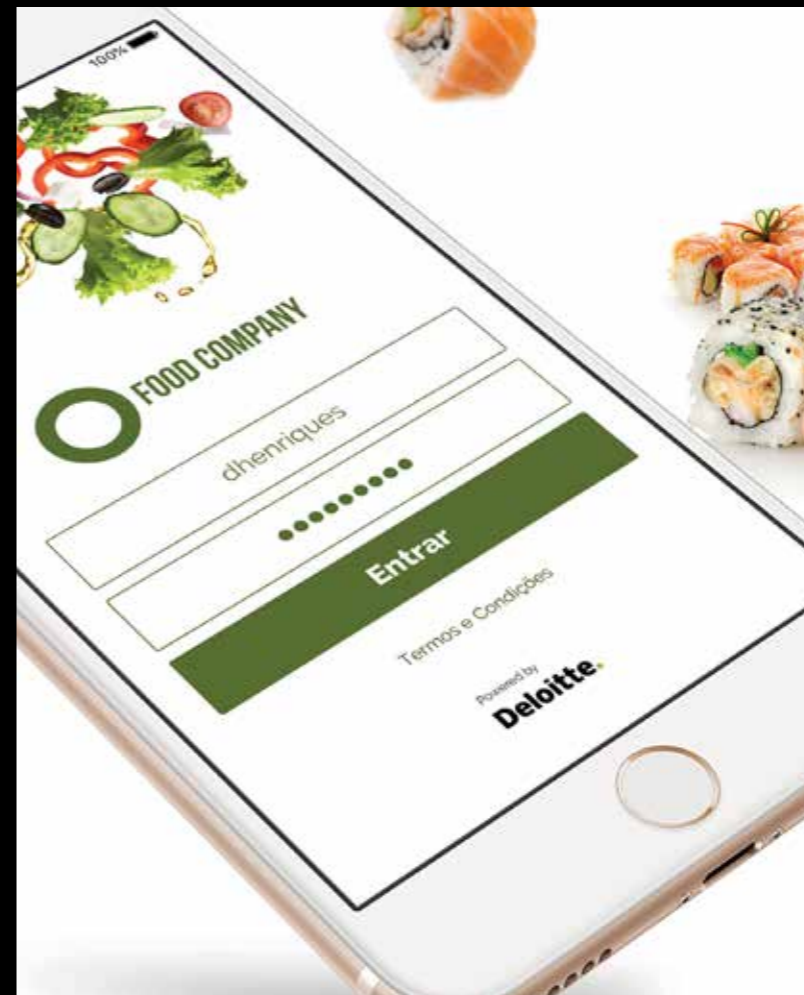
Mobile app and desktop back office to collect product prices across the country and provide surveyor management and performance analysis functionalities. The app was used by 50+ surveyors to collect the product prices.



Proprietary Deloitte tool developed to help organizations streamline and digitalize their B2B sales process. The main tool's features include a centralized P&S catalogue management, a CPQ wizard process, and an automatic document generation. Saves up to 50% for proposal development time, 30% time for learning curve and indirectly increases the rate of proposals won.

**B2Business**  
**Customer Engagement**

Solution proposal with a detailed simulation of Social Network pages, such as Facebook, Instagram and LinkedIn for company usage. Proposal developed in OutSystems instead of presenting a common presentation in PDF format.



**B2Consumer**  
**Mobile E-commerce**

Mobile App to allow the customer to have a fast way of ordering food online, while being able to support the restaurant staff in providing a faster service and improving queue management at the restaurant.

 **B2Consumer**  
New Businesses

Ride sharing platform for the B2C market, allowing people to offer and book rides, while splitting the costs. Desktop and native mobile versions, featured geolocation for both passengers and rider, PCI compliant electronic payments and best of breed customer UX/ UI.



 **B2Consumer**  
Retailer Portal

Portal for home furnishing retail business to support online sales process, 24/7 interaction with customers, providing product catalogue, e-commerce, personalized experience, integrated with SAP ERP for sales, distribution and material management.



 **B2Consumer**  
**Customer Selfcare**

Digital platform for customer self-service, for a big telco player, delivering a true omni-channel experience throughout the several digital touchpoints, from web portal to native apps.



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