

SG InTouch

Keeping you connected

Welcome to SG InTouch, our internal newsletter that will keep you up to date with the social happenings in Deloitte and let you know more about our Deloitte people. The newsletter will be published every month, in both soft and hard copies (100% recycled paper), which will be placed in D.Lounge and Zone 3R for your reading pleasure. We hope that you will enjoy the line-up of stories we have prepared for you.

SG InTouch editorial team

Ushering in the Monkey Year!

In Chinese astrology, each year is associated with a Chinese zodiac animal and 2016 is the Year of the Monkey! It is believed that this year will be full of surprises, as the monkey is known to be a witty and mischievous animal.

In our Lunar New Year round up, we bring you snapshots of the celebrations that took place around the office during this festive period.



New year greetings from the CSG team

Our Deloitte Chinese Services Group (CSG) was invited by Xinhua.net news agency to share their blessings for the New Year on the agency's website. The team came together for a group photo wishing their readers good health, successful career, happy reunion and lots of luck in the Monkey Year.



ERS celebrates a 猴 (Hou)-some New Year

As part of the ERS "Risk Generation" series, where various charity initiatives targeting different generations in Singapore – pioneers, young children, youths, tertiary students, and working adults – are organised, the ERS team planned a visit to Ahuva Good Shepherd Children's Home on 18 February 2016, the 11th day of the Lunar New Year celebration, to spend time with underprivileged children.

The group of 20 volunteers, including ERS partners Thio Tse Gan and Victor Keong, spent a meaningful day with the children and treated them to a Lion Dance performance and a hearty KFC meal. Risk-Kids bags filled with goodies and personalised bookmarks with online safety tips specially made by the team were given to the children. ERS Regional Managing Partner Janson Yap, also gave each child a red packet which signifies blessings and good luck.

The next day on 19 February 2016, the ERS team organised their own *Lo Hei* session at Henderson Community Centre where Janson congratulated everyone on their good performance and gave an inspiring speech on ERS' direction for the coming financial year. Besides enjoying a sumptuous meal with a Lion Dance performance, the staff also received red packets from their partners.



“The interaction with the children and staff volunteers at the centre was not only enjoyable but also extremely fulfilling.”
Aristotle Ang, event photographer and ERS Associate

“The Lion Dance was a first for the kids and they were very excited. Thank you Deloitte!”
Michelle Ann Koh, Ahuva Good Shepherd Residential Manager



- Fun facts about the Lunar New Year**
- It is the 9th animal of the Chinese zodiac.
 - All Monkey Years are multiples of 12.
 - There are five different types of Monkey Years: Gold, Wood, Fire, Water, Earth (this year is a Fire Monkey Year)

Gong Xi Fa Cai!

HUAT AH! with GIOS



To promote camaraderie among team members, the Global IFRS & Offerings Services (GIOS) group organise monthly mentor outings including activities such as karaoke and rock climbing. For their January mentor meeting on 29 January 2016, they gathered for a cosy Lunar New Year buffet dinner with *Yu Sheng* at the D.Lounge. SEA GIOS Leader, Ernest Kan, also gave out Mandarin oranges to his team, wishing them abundant good fortune for the New Year.

Deloitte recognised at APG appreciation dinner



On 9 December 2015, Singapore concluded the extraordinary 8th ASEAN Para Games. The success of the Games could not be achieved without the seamless collaboration between the organising committee, corporate partners and communities. In recognition of the support and commitment received during the Games, the Singapore APG Organising Committee (SAPGOC) organised an appreciation dinner on 2 February 2016, at the OCBC Lounge at the National Stadium, to thank corporate partners for their support.

Gracing the event was Chairperson of the SAPGOC and Minister for Culture, Community and Youth, Grace Fu, who expressed her gratitude to the attendees for making the APG a resounding success. She also gave special mention to Clients & Markets Leader, Ernest Kan, who represented Deloitte at the dinner reception, as well as Clients & Markets Assistant Manager, Micky Lin, who was on secondment during the APG period. She said, "Well done Deloitte! But it is beyond marketing and creative support, Deloitte seconded staff members to help in the organisation of the APG. Micky Lin, a staff member and captain of the SEA Games Netball team, was part of the APG Organising Committee."

Partners' Lunar New Year Lunch

On 16 February 2016, our Country Managing Partner, Philip Yuen, hosted a Partners' *Lo Hei* lunch to usher in the year of the Fire Monkey. Held at The China Club at Capital Towers, the luncheon was attended by 68 of our partners.



Gong Xi FA Cai!



Hosted by Financial Advisory (FA) Regional Managing Partner, Tam Chee Chong, our FA department held their Lunar New Year celebrations on 17 February 2016 where over 80 staff came together for a *Yu Sheng* prosperity toss.

The celebration was held at Zone 3R on level 29 and our colleagues gathered around the popular *Yu Sheng* platter for a vigorous *Lo Hei* (tossing of the salad), accompanied by lively proclamations of good wishes. The *Lo Hei* is indeed a quintessential part of the Lunar New Year festivities in Singapore, and the celebration provided our foreign colleagues the chance to experience what Lunar New Year is like in Singapore, and to get a taste of our local delights.

“It was an interesting experience being introduced to the local culture of tossing *Yu Sheng*”
Sanjana Shankar, FA Senior Associate



Tossing to a better year ahead

Our Tax department held their annual Chinese New Year luncheon at Spring Court Restaurant on 19 February 2016, occupying an impressive 30 tables. No Chinese New Year luncheon would be complete without the traditional *Lo Hei*, a Cantonese phrase for "tossing luck". You could hear loud shouts of many auspicious New Year wishes; some tables even got a little too excited with the tossing that they left quite a mess, but it was all in good fun and spirit of the festive period. The department was then treated to a sumptuous 8-course lunch before heading to Yishun Safra for their annual outing where they enjoyed a friendly game of bowling.

Toss for good fortune with our Student Ambassadors

On 19 February 2016, we invited our Deloitte Student Ambassadors for a *Lo Hei* get-together. The session, hosted by our Clients & Markets Partner, James Walton, and HR Senior Manager Felicitas Chia provided the opportunity to catch up with the ambassadors and find out what they've been up to recently.



An exclusive date with our national netball team



Anne (in white) and Vera (in black) with the national netball squad and coach Ruth Aitken (first from left)

SDSC charity auction

As part of our efforts in supporting the Singapore Disability Sports Council (SDSC), we recently organised a charity auction of a range of exclusive sports memorabilia. The items for bidding were generously donated by our Deloitte athletes and corporate partners and they included:

- "7 Letter" movie poster autographed by directors of the film
- Li-Ning badminton racket autographed and endorsed by TeamSG shuttler and Deloitte Staff, Derek Wong
- Competition jerseys worn and autographed by Derek Wong
- Exclusive training session for two with the national netball team
- Autographed sports items by the 28th SEA Games Singapore netball gold medal squad
- 2014 Asian Games jersey worn and autographed by TeamSG swimmer Joseph Schooling whose mother is a Deloitte Alumni!
- Signed postcard by Joseph Schooling
- Set of 3 handmade arrow pens by TeamSG archer and Deloitte intern, Christina Gunawan

The total proceeds from the charity auction were donated to SDSC to help advance their cause in assisting individuals with disabilities in living a more active and meaningful life through sports.



The lucky winner of the SDSC charity auction's 'Exclusive training session for two with the national netball team' was Tax Associate, Jeremy Tan. He put his win to good use by giving it to his 13-year old niece, Anne, and her friend, Vera, who have been actively playing netball in their school.

Expressing her delight at having the opportunity to get up close and personal with the national netball team, Anne said, "The experience was a little surreal as that was probably the closest I will ever get to training with the national team. The players were really nice and very patient with us. They also gave me great advice on how to improve my skills which I will definitely put into practice as I aspire to make it to the U14 team this year."

The session started with a 1-on-1 private coaching by the national players, followed by photo taking with the national squad including Deloitte netballers Charmaine Soh, Kimberly Lim and Yu Mei Ling. Anne and Vera were also invited to stay and observe the training session conducted by national coach, Ruth Aitken, for an insight on how our national netball team prepares for their competitions.

“ It was very cool to be able to train with the national players who were very kind and friendly and gave us valuable tips to better our skills. For me, this was once in a lifetime opportunity that I will never forget.”

Vera on her training experience with the national netball squad



Broadening horizons with Deloitte GMP

Our Global Mobility Programme (GMP) gives staff the opportunity to develop global insights and cross-cultural competencies by working overseas. Such international exposure benefits our staff by exposing them to different environments and ideas while cultivating an invaluable network of contacts. In turn, their global perspectives will allow them to provide better services to our multinational clients.

In September 2015, five of our Audit staff stepped out of their comfort zones and embarked on a journey to various Deloitte offices in the United States and United Kingdom, gaining valuable insight to the different working culture and environment overseas. In this issue, we reached out to two of our GMP colleagues, Lawrence Sun (FSI Manager) and Nga Quang Jenq (Audit Manager), who went to Princeton and San Jose respectively.



Lawrence Sun

What are your thoughts on the Outbound GMP initiative?

The programme was definitely a good opportunity to broaden my horizons. I am very grateful for this opportunity to gain exposure, both on a professional and personal level. I have been working in Deloitte for 5 years before signing up for the GMP. It was through learning about the experiences of my partners and managers who have gone through this program that got me very interested.

How is life at Deloitte US different from Deloitte Singapore?

The difference is actually not big as we are still very much "One" Deloitte. Audit methodologies, standards and frameworks are also largely similar. Perhaps the main difference is that the people here are generally more eloquent, and the engagement teams are often able to easily make small talk with their clients.

What are some things you have done or places you have visited in Princeton?

My GMP experience started off with training at the Parsippany office for the first week with a Hudson River Cruise being the highlight of the training.

Princeton is a very nice small town – serene and quiet – and I have visited Nassau Street and the Princeton University Campus. I lived there when I first arrived in the United States before moving to Jersey City along the Hudson River as it was more accessible to my workplace.

Every now and then, the GMP participants from different countries will organize gatherings and meet up over a simple dinner or to celebrate occasions – such as Thanksgiving which is something new for most of us.

During the Christmas season, I had the opportunity to go on a road trip, traveling from New Jersey to Upstate New York, Connecticut, Boston, Quebec, Montreal, Ottawa, Kingston, Toronto, Niagara Falls, Syracuse and back home.

What do you miss most about Singapore?

The people, food and accessibility. While it is great to meet new people, there are times you miss familiar faces and lifestyles. I miss the "Bak-Kut Teh" supper during the peak periods with my engagement teams back in Singapore. Most of all, I miss the accessibility of things like not having to drive 10 miles to the nearest ATM!



Nga Quang Jenq

How do you feel about being on the GMP?

As our clients get more global, this initiative is definitely a good way to experience first-hand the differences in culture and working style of businesses and people from around the world. In that aspect, I am fortunate to be based in my current office given the diversity that the area has. For instance, on the engagement that I am currently on, each member, from the first year to the senior manager level are from a different country! This is not just unique to Deloitte, but a common occurrence among the clients I serve

as well. The experience gained from working and interacting would definitely help in understanding and serving our clients in Singapore better.

How is life at Deloitte US different from Deloitte Singapore?

Other than cultural differences, I am definitely referring to the technical library a lot more now, given that US GAAP is rule-based. In addition, we usually serve as component auditors in Singapore as compared to being the auditors of the head office here, so a different set of considerations is required when planning and executing the audit. However, the thing I like most about life here is that given that clients are generally of a bigger size, it's really nice to be working on engagements that are worth millions!

What are some things you have done or places you have visited in San Jose?

My wife and I like to travel, so this is definitely a good opportunity for us to explore the US. We went on a 2-week road trip over the December holidays with a few other GMP participants from the New York and San Jose offices. It was a memorable one, skiing for the first time, driving through snowstorms in Tahoe and also exploring amazing sights around Grand Canyon and Death Valley. With people from different nationalities, we also learnt a lot about each other's culture and lifestyle. So it's 5 states down and 45 to go and hopefully, I can bring that number up to a respectable number at the end of my stay here!

What do you miss most about Singapore?

My family, friends, colleagues and the food! There's actually quite a number of Malaysian and Singaporean restaurants in San Jose, but the food is three times the price and the taste is, well, adjusted to suit American taste buds I guess.



Keen to find out more?

To find out more about GMP, speak to our Deloitte partners and managers who have participated in the programme to learn how working overseas have enhanced their global insights and cross-cultural competencies. Many of them have found this experience invaluable, and some even life-changing.

Besides Lawrence and Quang Jenq, you can also find out more from Vivian Neo, Tan Wei Pin, Kong Lai San, Tay Pei Shan and Audit Partners Ong Bee Yen, James Xu, Giam Ei Leen, Tay Boon Suan, Lee Boon Teck, Yang Chi Chih and Joshua Yan – all of whom have been on the GMP earlier in their careers to UK or US.

Ending the winter internship with a bang!



Time flies when you are having fun and after eight meaningful and fun-filled weeks, we celebrated our winter interns' successful internship and bid good bye to them at the Farewell & Networking session on 28 January 2016, as they prepare to head back to school.

Held at D.Lounge, the event was attended by more than 50 interns who mingled with their peers and colleagues over food and drinks. In his address to the interns, Audit Talent Partner Yang Chi Chih thanked them for their hard work and hoped that they gained valuable takeaways, and had a meaningful and enjoyable time with us.

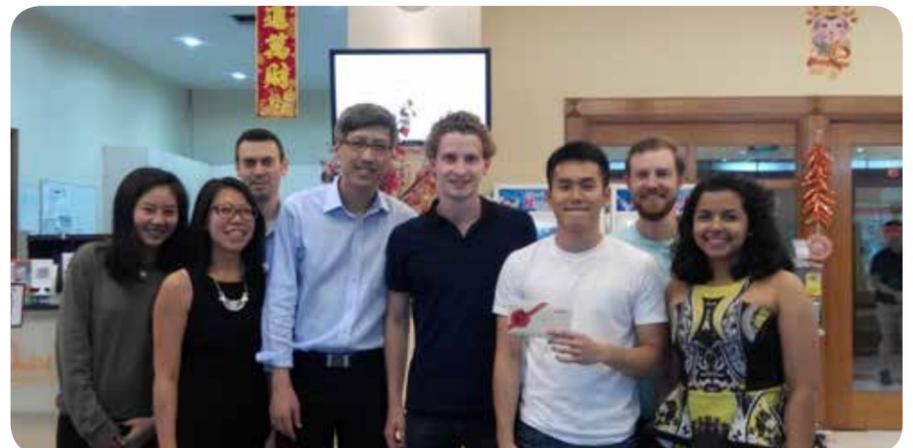
Also present were our staff who contributed to making the winter internship a successful one including Talent Managers Jasmine Tan (Audit), Ivy Cheng (Financial Advisory) and Tian Chuan Yew (Tax), and our HR team.

Visit our [Deloitte Singapore Facebook Page](#) for highlights of the event.

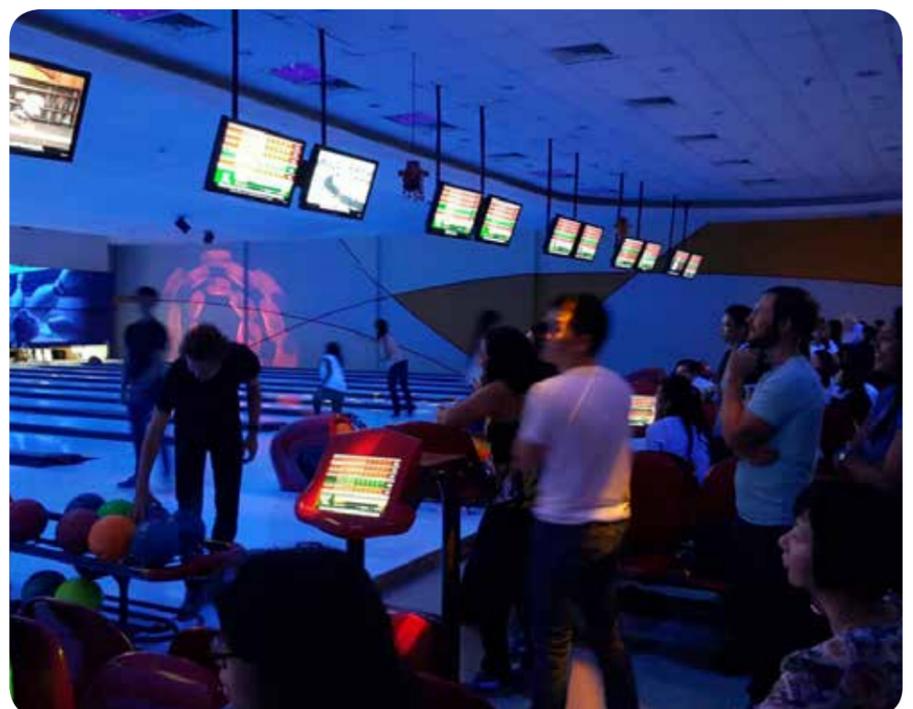
Rock n' Bowl with Tax!

On 19 February 2016, our Tax department organised a friendly bowling competition, following their Lunar New Year department luncheon, at Cosmic Bowling Alley, Yishun Safra. Under a space themed lighting and groovy music, the competition commenced with 24 teams of six showing off their repertoire of bowling skills.

With attractive prizes up for grabs, the teams put up some impressive performances, scoring spares and strikes, but it was Team 14 – comprising Amanda James, Danielle Eng, James Paul, Matthieu Audenet, Simon Gillingham, Terence Lim and Tan Ai Ling – who eventually emerged as the champion team, winning the first prize of \$500 worth of vouchers. In the individual category, it was Danielle Eng and Matthew Sim who clinched the Best Female and Male Bowler titles respectively, earning themselves a Fitbit smart fitness watch each. The evening concluded with a lucky draw where James Paul, Tax Director, became the envy of the department when he walked away with an iPad Mini 4.



Best Female Bowler	Danielle Eng (Intern)
Best Male Bowler	Matthew Sim (Admin Assistant)
Best Team	Team 14 <ul style="list-style-type: none"> James Paul (Director) Matthieu Audenet (Intern) Simon Gillingham (Manager) Terence Lim (Associate) Tan Ai Ling (Assistant Manager)



Cream of the crop: Our Deloitte Scholars

The *Deloitte Scholarship* celebrates the accomplishments of high achievers in Singapore's universities and we support these exceptional students by awarding them with scholarships to enable them to develop themselves further – academically, professionally and personally. The scholarship, which is open to undergraduates who have completed their first year of studies in Accountancy, awards selected scholars with a cash amount of S\$8,000 per academic year as well as internship opportunities at Deloitte.

At the signing ceremony in November 2015, we presented our three new Deloitte Scholars – Gary Loo from NTU, Ngui Jia Yi from NUS, and Roger Tan from NTU – with a custom fountain pen with their names engraved on it. Gary, Jia Yi and Roger are also our 2015 Deloitte Student Ambassadors. They will be joining Deloitte Singapore for a summer internship this May and we spent some time with them to get to know them better.



From L-R: Audit Talent Partner Yang Chi Chih, Deloitte Scholars Ngui Jia Yi, Gary Loo, Roger Tan, and Talent Partner Seah Gek Choo



**Gary Loo Zhan
Quan**
NTU

What made you apply for the Deloitte scholarship?

To be honest, the first thought that came to my mind is that Deloitte will be paying my school fees if I manage to get this scholarship. However, as I was doing my research on Deloitte, I found out that it has the working environment that I am looking for in my first job.

Deloitte focuses on work-life balance, has a good mentor system in place, and employs many national sports athletes which motivates me to pursue my own sport. So, it's really the working environment that attracted me to apply for the Deloitte Scholarship.

What are your interests and hobbies?

I like playing sports especially soccer, and also enjoy watching Hong Kong dramas. I am also interested in learning how the human mind works.

Tell us more about your CCA(s) and name any achievements

I joined soccer as my CCA since I was in Primary Four, and I have stayed loyal to it until now. I represented Singapore in various international football competitions at youth level, and my greatest achievement to-date was representing Singapore at the 2011 SEA Games in Indonesia. I also played in the S-League previously with Tanjong Pagar United Football Club and Courts Young Lions. Besides soccer, I participated in various camps and programmes as a facilitator.

Share with us one interesting thing about yourself

Sometimes people mistake my race as Malay and once in Primary School, my school teacher gave me a Malay test paper instead of a Chinese one! Besides looking like a Malay, I also know how to speak some Bahasa Melayu.

What are your career aspirations?

My aspiration is to hold a managerial role in Deloitte. In the midst of achieving it, I would also like to keep myself physically fit for sports and be an all-rounded person.



What made you apply for the Deloitte scholarship?

The everyday conversations with my seniors and peers who have interned at the various accounting firms first got me interested because I found the way that they described Deloitte to be very appealing. As I found out more, what attracted me most to Deloitte was the opportunities beyond work such as sports and corporate responsibility activities. Thus, I decided to apply for the scholarship as it will be a good opportunity for me to enhance my career while pursuing other passions.

What are your interests and hobbies?

Travelling is one of my greatest passions as it allows me to challenge and discover more about myself whilst enjoying new experiences and cultures. Hence, I jump at any chance to get out of my comfort zone and out of the country for there is a big wide world waiting for us to explore! I also like making music in my free time as it not only helps me de-stress but also reinforces important life values such as self-discipline.

Tell us more about your CCA(s) and name any achievements

I played girls' soccer in the NUS Inter-Faculty Games and also represented my school's symphonic band at the Singapore Youth Festival. Additionally, I spent quite some time on social services and this includes organising a children's English literacy programme and participating in research projects with the Singapore Cancer Society.

Share with us one interesting thing about yourself

Many have mistaken me for a Vietnamese for various reasons, even the local Vietnamese themselves! Apart from my unique surname, I apparently also look like a Vietnamese. I embrace this identity as Vietnam is a beautiful country with lots of good food! I have even recently learned how to make Vietnamese pancakes (bánh xèo) and spring rolls.

What are your career aspirations?

My initial focus will be to work to my full potential in my job and to seek further opportunities that will allow me to continually develop to be a better person and eventually become accomplished in whichever area that I decide to pursue in the future. Once mastered, I see myself moving up into a supervisory role and contributing more to Deloitte.



Ngui Jia Yi
NUS



**Roger Tan Yong
Hao**
NTU

What made you apply for the Deloitte scholarship?

Having interned in Deloitte last year, I got a glimpse into the Audit function as well as a better understanding of its culture. I have been interested in pursuing a career in audit since my polytechnic days. As Deloitte has a culture that aligns with my values, allowing me to excel personally and professionally, I believe that being a Deloitte Scholar will open opportunities for me to grow and to fly the Deloitte flag high.

What are your interests and hobbies?

During my free time, I normally read non-fiction books on business, finance and biographies. I also do recreational sports such as running, swimming and badminton.

Tell us more about your CCA(s) and name any achievements

Currently, I am an Assistant Audit Manager in the Nanyang Business School Auditing & Assurance team which organises events such as the Audit & Accounting Challenge and also audits the various clubs in NTU to ensure compliance and that proper accounts are kept.

One of my greatest achievements was during my time in polytechnic, where I set up a retail shop in Changi Airport for my Final Year Project. This experience gave me opportunities to handle real-life scenarios in the operations, accounting and auditing of a business. It was through this experience that led me to decide to pursue audit as a career.

Share with us one interesting thing about yourself

Superhero English dramas are my go-to for de-stressing.

What are your career aspirations?

In the long term, I aspire to hold a managerial position and to contribute more to Deloitte. I would also like to seek opportunities to continually grow and improve myself professionally and personally.



Getting a warm reception in Singapore

ERS Senior Manager Shoichi Morimoto has been in risk consulting for over 11 years and is currently in Deloitte Singapore on secondment from Deloitte Japan. Having spent the last two months settling into his new environment, Shoichi shares with us his experience in Singapore as well as his hobbies and interests.

How has life in Singapore been so far?

Almost two months have passed since I came to Singapore and it has been a nice experience for me and my family so far. We really enjoy the weather and atmosphere here in Singapore and were lucky to have escaped the snowstorm in Tokyo, which blanketed the city in 6cm of snow!

While there were many things to do as we settle into our new life here, we still managed to enjoy ourselves, eating nice local food, exploring the streets of Singapore and meeting up with friends.

As for work, my colleagues have been very kind and friendly and this has helped me to settle in and start work smoothly. I also find lunchtime very enjoyable with the wide variety of food near our office.

What do you like to do during your free time?

I love playing tennis and futsal but I haven't been able to play much in recent years since my son was born so I would like to start playing again in Singapore. My aim is to really improve in tennis so that I can triumph over my wife (who is a decent amateur tennis player) as I've never beaten her before.

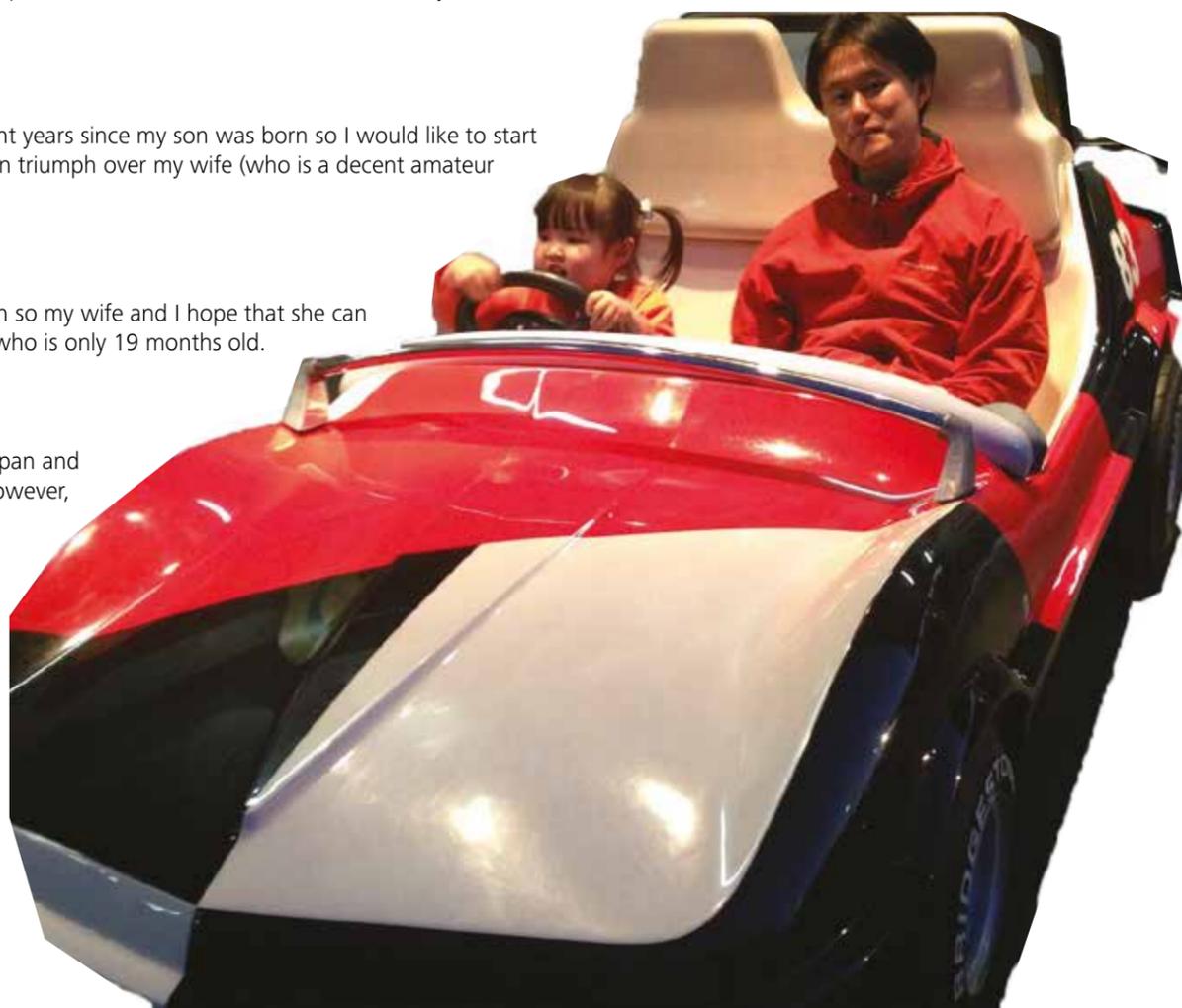
Tell us more about your family

I have a six year old daughter who just started elementary school last month so my wife and I hope that she can adapt well and enjoy her new environment. We also have a new born son who is only 19 months old.

What is the most interesting thing that you have encountered?

Two years ago, we encountered record-breaking snow while travelling in Japan and we almost gave up as it seemed like we would be unable to drive home. However, Twitter proved to be very useful as I started to monitor it closely, finding available routes while also directing my friend to drive on narrow mountain roads until we arrived home safely! We later saw on the news that many cars were stranded overnight on mountain roads. Since then, I came to appreciate the usefulness of Twitter and am thankful for the users who continually upload very important information especially during crucial times.

Shoichi Morimoto with his daughter Karin



Journey to the future at Tax Innovation Hour



On 28 January 2016, our Tax colleagues were invited to embark on a journey to the future through the inaugural Tax Innovation Hour facilitated by the SEA Innovation team. Zone 3R on level 28 was transformed, immersing participants in outer space as they explored the future objectives of Tax and charted out the events leading up to them, through interactive discussions.

The session focused on culture building and how Innovation can be utilised to improve client relationships through alternative delivery models. This was done through a dialogue-style session, which allowed for greater interaction between participants as they openly shared ideas. To make the session more engaging, an Affinity Cluster – a design method which collates thoughts from the ground and organises them into clear streams of thought – was constructed using post-its, and participants could pull out post-its with specific topics for discussion.

The Tax Innovation Hour was a success, providing our colleagues from Tax with a good introduction to how innovation can play a part in helping them deliver better work. For more information on how you can contribute an idea or if you would like to facilitate an Innovation Hour for your function, contact [Georgina Kwa](#) or [Christian Teo](#).

“Innovation at Deloitte is critical to shape the models of tomorrow and remain an undisputed leader in time to come.”
Mael Garnier, Tax Manager



SEA Innovation Team facilitating the Tax Innovation Hour

Gaining insights to what modern graduates want

Earlier this year, our Audit Innovation and Talent teams launched the Audit Intern Challenge to reach out to modern graduates and find out what matters to them. Through this challenge, our 2015 winter interns were challenged to submit ideas, approaches and solutions to the question “How might we improve the experience at Deloitte for our staff so that we can continue to attract and retain the best talents in Audit?”

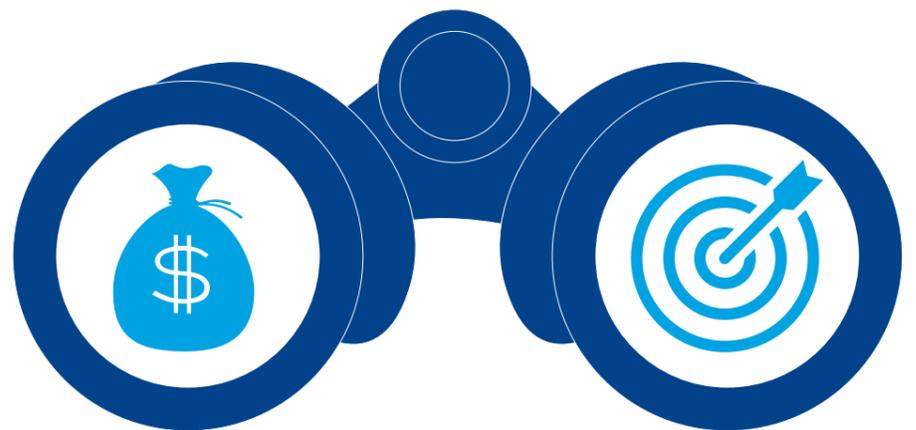
The challenge was conducted through Deloitte SEA’s open innovation platform, Spigit, and all submissions were reviewed by Audit Partners Yang Chi Chih and Sanjay Panjabi, who scored the ideas based on their desirability, feasibility, viability and novelty. Many ideas impressed the judges and gave the Audit Innovation and Talent teams greater insight to what is important to modern graduates, but it was the submissions by Janette Sua, Tan Desheng and Teo Wei Jian who emerged as the top three winners. They each won themselves a \$100 cash voucher, book prize and certificate.

The challenge left a positive impression on the interns who in turn impressed us with their innovative ideas, providing a true-to-life perspective of what modern graduates want.

To find out more about the Audit Intern Challenge or other innovation initiatives, contact seainnovation@deloitte.com.

“Ideation comes from all levels and all angles, regardless of the background and level of competencies. Having clear channels will go a long way in creating value for the firm, and retaining talents. This is especially so if the interns feel that the firm listens to them.”

Lee Tze Shiong, Audit Director and Audit Innovation Committee leader



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