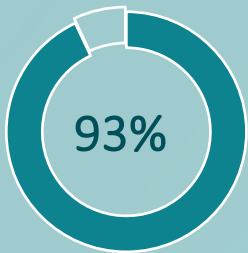


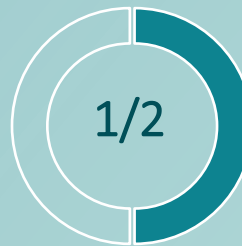
# Enablement and Adoption as a Service (EaaS)

Driving Enablement and Adoption: Empower to Embrace Change

Has your team prepared to not just adapt to change but thrive in it with seamless enablement and adoption to achieve sustainable change?



Vast majority of businesses are experiencing >10 simultaneous changes<sup>1</sup>



40-50% of them experience hurdles on transforming sustainable change<sup>2</sup>

EaaS enable data-driven change with measured insights, facilitating faster decision-making and fostering sustainable, long-lasting transformation

Source 1, 2023; Source2, 2024

## With Deloitte Human Capital EaaS

Services delivered through market leading innovative tools and accelerators

Scalable and flexible resourcing model to meet the ever-changing needs

Ability to implement data driven solutions to drive sustainable change



Delivering end to end change fundamentals through our fully stocked service catalogue



Commercially attractive and tailored models based on client and transformation needs



Creates a global network of Change SMEs to solve complex business challenges

## Our Services

### Collaborate with Deloitte to build and optimise your change capability

- Change management thought leadership and coaching
- Consistent project intake, scoping, and resourcing process
- Team structure design and governance to optimise change function
- Standard operating procedures and playbooks establishing standard change methods and approaches
- Implementation of change tool set to enable customised, rightsized, and consistent change interventions across your portfolio

### Leverage change management services to drive projects at scale

- Centralised tracking of change data enterprise-wide
- Digital adoption platform implementation and sustainment
- Set-up and ongoing management of change agent networks
- Ongoing communication materials development, including multimedia services, podcast/audio, and social media
- Training program support, material development, and material maintenance

## Key Capabilities

Deloitte EaaS serves as a central hub for governing, structuring, and implementing change initiatives through consistent methodologies and performance metrics by leveraging data, advanced tools, and accelerators.



### Training & Learning

Our team specialises in creating e-learning, simulations, and instructor-led training using advanced technology, while supporting the entire training lifecycle.



### Comms & Engagement

Our service focuses on engaging end users with tailored transformation content variety of channels; utilising virtual enablers to improve engagement and adoption.



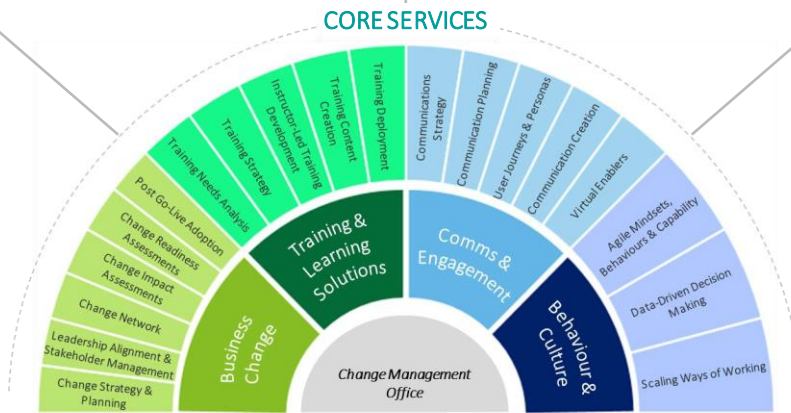
### Business Change

Our skilled practitioners across all capabilities of change management will drive the change strategy, vision and planning, utilising the ability to develop strong client relationships with a mix of on and offshore resources.



### Behaviour and Culture Change

Our service focuses on embedding cutting edge technologies and future-ready behaviours thus we assess readiness, roles and scaling best practice ways of working through our behaviour and culture services.



## The Deloitte Difference

**Strategic guidance** to build your change capability and drive value

**Best-in-class frameworks, methods, tools, and accelerators** to improve delivery

**Data-driven, focused metrics** to improve quality, identify trends, and manage risk

**Leading digital adoption knowledge and experience** to improve return on investment

## Get in touch to learn more:



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