



Multitenant	Flexible tailored service	Flexible use of resources
Generic use cases	Industry specific use cases	Client use cases
Incident notification	Integrated detection to containment	Client IM processes
Static technology stack	Evergreen technology stack	Client technology stack
Limited SOAR	Integrated SOAR	Client SOAR
Minimal innovation	Maximised innovation	Limited innovation
MSSP accountable for SLAs	Shared risk and reward with SLAs	No SLAs, limited accountability