# Deloitte.

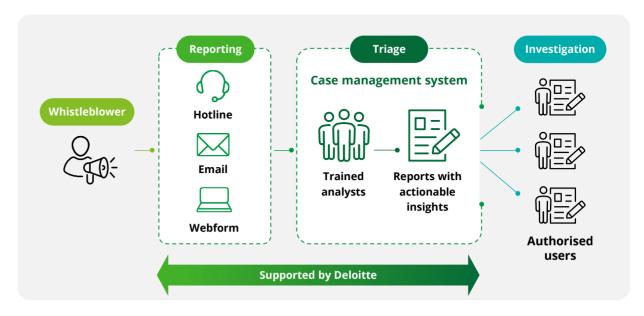


## Conduct Watch

The smarter solution for managing disclosures & misconduct

**Conduct Watch** is your complete misconduct reporting solution, helping you to securely capture and manage fraud and misconduct issues in one place.

#### A new way to approach the whistleblowing process



### **Key Benefits**

- Dedicated reporting channels
- Supports anonymous reporting
- Customisable website
- Multiple language options
- Setup and managed by Deloitte

- Supports multiple entities
- Allows whistleblower follow-up
- Data privacy compliant
- 24/7 availability
- Tailored to your organisation

- Dedicated and experienced team
- Native speaking analysts and call-takers
- Structured and detailed reports
- Reports are translated by trained analysts
- Turnaround time based on SLA

- Intuitive dashboard with statistics
- Structured case management tool
- Individual user access with audit trail
- Multi-factor authentication login
- Supports whistleblower communication

### Work with the #1 in the world



- **01** ) OVER 20 YEARS OF EXPERIENCE
- 02 CLOSE TO 400 CLIENTS
- **03** GLOBAL COVERAGE
- **04** TAILORED FOR CLIENTS
- 05 A WHISTLEBLOWING SOLUTION THAT IS SAFE, SECURE AND EASY TO USE

#### **Key Contact**



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"We engaged Deloitte to establish and operate our Global Speak Up program as an independent whistleblowing service available in 16 languages, which can be reported directly to our Group Head Office via a dedicated website or e-mail. Deloitte's Conduct Watch solution is simple and secure to use, provides safe and trusted channels for our employees to raise their concerns and includes case management features that help us manage our whistleblowing process effectively and efficiently."

International Supervisory Department, MS&AD Insurance Group



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"Our cooperation with Deloitte on Conduct Watch dates back to 2019. Since then, H&H Speak Up has been an effective and reliable channel for whistle-blowing, covering all our worldwide operations in multiple languages. Deloitte's solution significantly facilitates our anti-fraud management and whistle-blower protection, by providing trusted reporting channels to all stakeholders, including our employees and business partners. With the help of Deloitte, we have successfully and effectively promoted our anti-fraud management to all our operations across 4 continents."

Group Internal Audit & Risk Management, H&H Group



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