



Tax Bytes

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Greetings from your Tax & Legal team at Deloitte Singapore.

We are pleased to update you on the following:

Added Features to the EP eService Platform for Personalised Pass Transactions

Overseas Network & Expertise (ONE) Pass and Personalised Employment Pass (PEP) issuance and cancellation transactions can now be completed by the passholder via the Ministry of Manpower (MOM)'s EP eService portal through their personal Singpass credentials.

Key changes

Please find a summary of the changes below.

	Previously	Now
Pass issuance	<ul style="list-style-type: none"> Complete pass issuance process online via an Employment Agency (EA). <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> Booking an in-person appointment to visit the Employment Pass Services Centre (EPSC) 	<ul style="list-style-type: none"> Complete pass issuance process online using their Singpass credentials to login to EP eService platform. Applicants may still engage an EA or book an in-person appointment at the EPSC if they do not have Singpass credentials or are facing issues with the portal.
Pass cancellation and Short-Term Visit Pass (STVP)	<ul style="list-style-type: none"> Requests must be submitted to the MOM via FormSG. <p>The MOM can take 1-2 weeks to process and issue the STVP for pass holders who are in Singapore.</p> <ul style="list-style-type: none"> Alternatively, the passholder may book an appointment at the EPSC for immediate pass cancellation. 	<ul style="list-style-type: none"> ONE Pass/PEP holders may now cancel their passes and issue their STVP via the EP eService platform. <p>The STVP is expected to be issued immediately upon completion of the cancellation.</p> <ul style="list-style-type: none"> Applicants may still book an in-person appointment if they do not have Singpass credentials or are facing issues with the portal.

Currently ONE Pass holders are only able to issue their own passes online and their accompanying family will still need to complete the pass issuance in person.

What has not changed:

- Applicants can continue to file the ONE Pass/PEP (and associated DP/LTVP) applications via the existing online portals.
- For cases where the applicant is transitioning from an existing employer-sponsored work pass (e.g. Employment Pass) to the ONE Pass/PEP, the employer will still need to cancel the existing work pass before the applicant can issue the new passes.
- While a physical appearance may not be required for the pass issuance processes, applicants **must still be** physically in Singapore at the time of issuance.
- The documents/information required for pass issuance remain the same although it is to be noted that electronic copies of the documents (e.g. signed declaration forms) will need to be uploaded onto the portal.
- Should the MOM require the applicants to complete a Biometric Registration appointment in person after the passes are issued, the relevant appointment(s) will still need to be booked via EPSC's appointment booking portal.

Impact

The ability for the applicants to issue their passes online will likely be positively received and free up more appointment slots in EPSC for other transactions.

Contacts

Should you have any comments or questions arising from this newsletter, please contact either the listed contacts below, or any member of the [Singapore Tax & Legal team](#).



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