

Financial Crime
Box ticking to
strategic advantage

10 March 2015



Our Environment



Banking fraud numbers



Fraud events



Reaction by regulators



Collusion



How are we managing fraud risk



Cyber

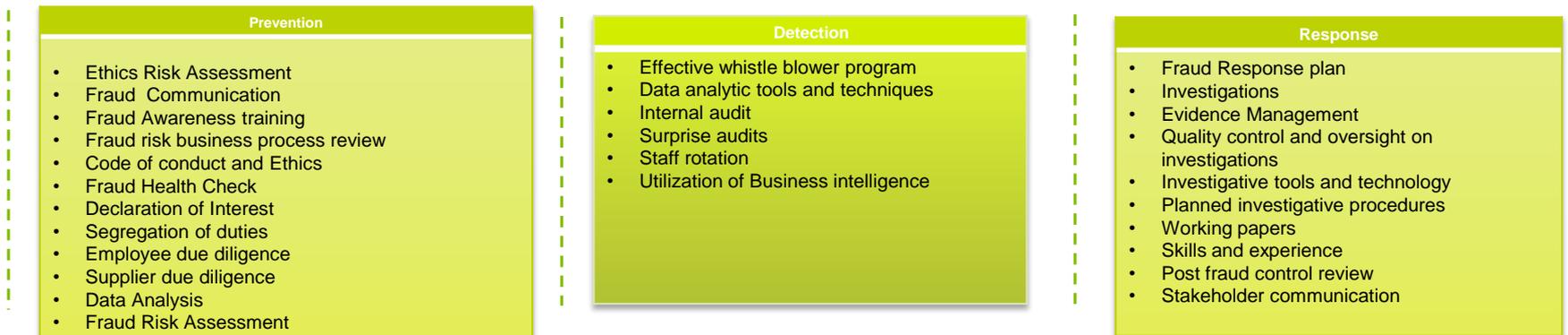
Fraud Risk Management Framework



Governance and Strategy



Fraud Risk Management Controls



Insurance Processes



Physical Security

Cyber Security and Response

Next Generation Forensic



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