



## Cayman Islands AEOI Portal availability update

### Closing the distance

**The Cayman Islands Department of International Tax Compliance (“DITC”) announces updates regarding Automatic Exchange of Information (AEOI) Portal Availability.**

On September 13, 2017, the DITC released an [industry update](#) indicating that the AEOI Portal will reopen after the September 30<sup>th</sup> exchange of information with the IRS to allow Cayman Financial Institutions (FIs) to complete any outstanding reporting. According to the most recent update, the portal is not expected to reopen until late October or early November at the earliest. The reopening of the Portal will be communicated on the AEOI Portal News and Updates page (hyperlinked above).

The update also indicates that there is a significant backlog of email requests sent to the AEOI Portal mailbox. Emails received prior to September 13, 2017, will receive responses over a six week period. Emails received after September 13, 2017 will not be reviewed for response until October 16, 2017 at the earliest.

The DITC has indicated that it will consider efforts made by Cayman FIs to fulfil their reporting obligations on time. For example, where an FI was unable to complete its obligations as a result of issues emailed to the AEOI Portal Team prior to the reporting deadlines, such FI can reasonably expect that these factors will be taken into consideration.

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