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Realize.Cloud

Migration to the cloud remains a top priority for many federal agencies. With Deloitte's pre-configured accelerator—built on the ServiceNow platform—agencies can take the guesswork out of cloud migration to connect cloud cost to business value.

Challenge

Common challenges faced by organizations prior to establishing Deloitte's Realize.Cloud Accelerator:

- Complex infrastructures and cloud maintenance management practices
- Lack of insight into cloud and infrastructure spending
- Lack of oversight and control over cloud resources
- Lack of clarity around services offered
- Disconnect with cloud service providers
- Overreliance on manual processes and communications
- Difficulty maintaining security and compliance

Solution

Managing cloud resources effectively requires centralized governance, budget oversight, and user portals to maximize utilization.

Deloitte's Realize.Cloud Accelerator demonstrates how the ServiceNow platform can be used to:

- Automate workflows
- Create uniform, repeatable processes
- Reduce resource costs and risks
- Report on entire virtual and cloud infrastructure
- Maintain usage metrics
- Centralize cloud resource information

Potential benefit

- Accelerated implementation of cloud strategy
- Governance integrated into workflow for end-to-end automation of cloud infrastructure management
- Machine Learning and Artificial Intelligence correlate usage patterns, cost and business needs to recommend cost savings

Application Users

Customers

Access intuitive dashboards to see cloud resources

Cloud Administrators

Automate cloud provisioning with information and engage with cloud vendors on-demand

Program Management

Monitor high-level spend metrics via reporting and perform trend analysis of cloud resources

Governance

Deloitte's Realize.Cloud accelerator provides pre-defined role-based policy guardrails, such as quotas, for application users requesting a cloud service

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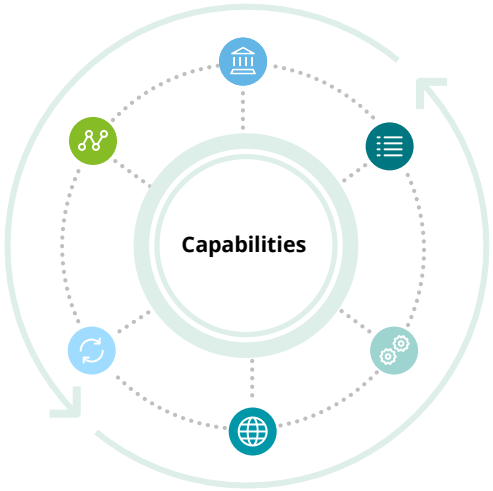
Cloud management implementation capabilities



Automated approvals & workflows	Utilizing automation within ServiceNow to the greatest extent possible provides for a more efficient process and reduces the number of bottlenecks that may be encountered
Centralization	Centralization of all cloud operations lowers administrative burden, improves productivity and efficiency, and provides for the ability to put in place a more effective enterprise governance model
Standardized taxonomy & configurations	Standardized naming conventions and configurations across Cloud Service Providers (CSPs) reduce confusion and uncertainty for cloud engineers fulfilling requests
Process adherence & compliance	Automated checks and approvals within ServiceNow ensures everyone within the digital marketplace is following established governance processes and policies
Enterprise view of deployed cloud resources	Connecting ServiceNow to all the organization's cloud accounts provides a single location for all cloud operations and allows leadership to quickly pull real-time data around the health and status of cloud resources across the enterprise
Configuration Management Database (CMDB) sync & IT Service Management enablement	Syncing all newly provisioned and existing cloud resources with an authoritative CMDB provides a holistic view of the environment and allows system administrators to understand the impacts of any cloud resource changes

Why Deloitte and ServiceNow?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to automate your current processes: We reimagine how work gets done, delivering material improvements in revenue and cost reduction with higher job satisfaction.

As a leading Global Systems Integrator and ServiceNow's Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

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