



**Deloitte.**



# Deloitte transforms a 25-year-old mainframe system for the State of Utah with AWS

---

The Office of Recovery Services (ORS), a division of Utah Department of Human Services (DHS), wanted to modernize their 25-year-old Office of Recovery Services Information System (ORSIS) Child Support system. The ORSIS Child Support system was deployed on a mainframe platform using COBOL computer programming language.

The existing technology was limiting ORS's ability to change its business processes and scale. In addition, the maintenance was expensive, and it was challenging to find staff who understood the technology.

The ORS has two main collection functions: Title IV-D Child Support and Title XIX Third Party Liability Medicaid Recovery.

---

## What happened next:

Deloitte has helped the ORS to address their challenges by developing the following solution:

### Automated transformation:

Using the Application Modernization Transformation solution powered by innoWake™, Deloitte transformed the COBOL-based mainframe application to a Java-based system in an automated fashion:

- 2.5M lines of COBOL → Java
- 250 screens (3270) → HTML5 and Java
- 400 batch jobs → Java
- 2TB data IBM DB2 Z/OS → IBM DB2 LUW

### Cloud deployment:

The result of the transformation is deployed in AWS GovCloud, logically isolated by Amazon Virtual Private Cloud (VPC). The existing State of Utah infrastructure is connected to AWS GovCloud with a dedicated network connection using AWS Direct Connect.

Using Elastic Load Balancing and Auto-Scaling services, the new solution is highly available, secure, and elastic by automatically distributing incoming traffic across multiple Amazon EC2 instances, used both for web and application servers.

Each Amazon EC2 instance uses Simple Storage Service (S3) for backup and restore of various components, and files needed for archival purposes are stored using S3 Glacier.

### Automated DevOps and infrastructure management:

The new solution uses Jenkins automation server for building and deploying code and facilitating continuous integration and continuous delivery, making the deployments easier and more reliable.

SaltStack technology has been used to automate the build and management of all Amazon EC2 instances across non-production and production environments.

---

## The wins:

By taking advantage of an AWS and innoWake™ solution, the ORS has been able to achieve:

- ↔ Processing 600K transactions per day for the thousands of families who depend on child support in Utah with AWS
- 🕒 Reduced infrastructure procurement and setup time from weeks to a matter of hours through the AWS and SaltStack solution
- 👤 Easier augmentation of new developers allowed for by transforming the existing COBOL programming language into modern language Java
- ↔ Improved batch performance enabled by horizontal scaling; Amazon EC2 allowed for rapid adjustments to underlying infrastructure based on load (e.g., transaction volume)

---

## Contact us:

### Ganapathy Pillai

Managing Director  
Deloitte Consulting LLP  
+1.512.963.5614  
gpillai@deloitte.com

### Omer Enaam

Senior Manager  
Deloitte Consulting LLP  
+1.949.378.1826  
oenaam@deloitte.com

As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see [www.deloitte.com/us/about](http://www.deloitte.com/us/about) for a detailed description of our legal structure. Certain services may not be available to attest clients under the rules and regulations of public accounting.

This publication contains general information only and Deloitte is not, by means of this publication, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This publication is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this publication.

Copyright © 2020 Deloitte Development LLC. All rights reserved.