



Spotlight on Enhanced Traceability and Recall Management

As an integral component of the Deloitte Food Quality and Safety Solution

Accelerating visibility throughout the supply chain and expediting the recall process

A recall can deliver a one-two punch to food and product companies. The first blow is the direct costs related to notifying customers and retrieving products; and the second wallop, which can be even more powerful, is the indirect costs related to lost profits, brand damage, and legal expenses. Yet, the potential for a product recall continues to rise amid an ever-changing and increasingly stringent regulatory environment. How can food and product companies manage this risk and minimize the impact if a recall is necessary? One answer lies in accelerated supply chain visibility, which is not only becoming a social and legal responsibility

but also a necessity for preserving business integrity and profitability in the event of a recall. To help companies achieve this visibility and expedite the recall process, Deloitte has developed a system for tracing the genealogy of food products from farm to fork as part of the Deloitte Food Quality and Safety Solution.

The Enhanced Traceability and Recall Management component of the Deloitte Food Quality and Safety Solution integrates OpenText and SAP®, and incorporates industry knowledge and leading practices from Deloitte, to create a broad solution for enhancing end-to-end traceability throughout the supply chain and expediting the recall process.

Key capabilities include:

- **Capture:** The system captures batch-related documents such as labels, records and certificates for materials at different stages of production.
- **Trace:** Batch information can be traced backward and forward, across raw materials, semi-finished and finished products.
- **Analyze:** Advanced search and analytics functionality enhances visibility.
- **Identify:** Users can spot product patterns related to quality and compliance and trace them back to a specific supplier.

Deloitte Food Quality and Safety Solution



By incorporating a unified vision, industry-standard practices, and deep knowledge of food regulations and safety procedures, the solution can help companies in their efforts to prevent recalls while enhancing their ability to respond should they occur. Potential benefits include:

- Reduced risk of non-compliance with the Food Safety Modernization Act (FSMA) and other regulations
- Faster, more effective execution of recalls
- Improved supply chain visibility, including enhanced insight into provider performance
- Decreased costs associated with tracing ingredients, semi-finished, and finished products by eliminating paper documents and manual processes

- Enhanced ability to manage the risks and costs of food safety incidents

The components of the Deloitte Food Quality and Safety Solution, are designed to integrate seamlessly with one another, providing a cohesive system for managing quality, safety and compliance in operations. With full integration to other processes, such as records management, audit management, and Corrective and Preventive Action (CAPA), the solution helps support the resolution of food safety issues, regardless of where they originate or which parts of the supply chain they involve.

Learn more

To learn more information on Enhanced Traceability and Recall Management, or other components of the Deloitte Food Quality and Safety Solution, please contact:

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