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Deloitte High-Tech Preconfigured Solution (DCHiPS)
Streamline your business processes and enhance them with digital assets

Information systems are at the heart of most high-tech companies. Yet many high-tech companies struggle with data growth challenges and the proliferation of unstructured data that characterizes today's business climate.

Much of today's information is captured outside of enterprise business applications and is stored throughout numerous silo systems that span different domains, owners, and organizations. Silos of data limit information sharing, making collaboration more difficult, and reducing the efficiency and productivity of workers that could benefit from easier access to the data. Furthermore, without centralizing the management of this data, there is increased risk of the data being lost or stolen, leading to increased compliance risks.

DCHiPS leverages Deloitte's deep knowledge of the high-tech industry and strong experience with both SAP® and OpenText software to streamline business processes and enrich them with digital content. It creates a single source of truth for your digital information designed to increase sharing, simplify management, and facilitate access to IP and digital assets across the enterprise.

The solution can be deployed quickly because it is based on customizable workflows that are preconfigured to apply leading practices for high-tech business processes.

DCHiPS overview and potential benefits
The solution starts with a preconfigured SAP solution that is tailored to the business requirements of high-tech enterprises. This SAP solution is further enhanced by integrating OpenText technology for enterprise content management, enabling the SAP business processes to be enriched by digital content.

By embedding digital content into your business processes, new approaches are possible. Digital files, such as scanned vendor invoices, PDF sales orders, and employee HR documents, are automatically linked with SAP transactions. This enables SAP users to view them from within their application workflows. The system also provides a centralized repository for consolidating IP assets so they can be more securely protected and easily found.

The combination of custom-tailored SAP business processes with an integrated digital repository creates a solution that can yield the following potential benefits:

- Accelerated implementation based on preconfigured processes
- Reduced time spent on technical design and the development of custom alternative solutions
- Business process efficiencies from leading practices that are designed into the solution
- Greater user productivity through better access to digital content
- Reduced manual effort and errors through increased automation
- Enhanced visibility through greater granularity and quality of data for searching and reporting capabilities

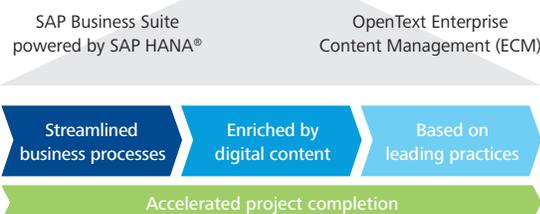### Extending the value of SAP solutions with digital content
For companies that use SAP, managing unstructured content that is stored outside of SAP can be a manual-intensive and disconnected process unless the information is maintained in an enterprise information management system.

Deloitte works with OpenText to help clients monetize savings by capturing and using unstructured data such

DCHiPS
Preconfigure SAP application business processes coupled with enterprise content management

Deloitte.

SAP Business Suite powered by SAP HANA®

OpenText Enterprise Content Management (ECM)

Streamlined business processes | Enriched by digital content | Based on leading practices

Accelerated project completion

as transmittals and vendor invoices within the context of SAP business processes. The life cycle of the unstructured content — including create/capture, review/collaborate, access/distribute, store/secure, and finally preserve/destroy — can then be managed using records management disciplines while also making the information available to SAP users as part of their SAP solutions workflows.

Some of the key DCHiPS capabilities enabled by OpenText technology include:

- **Digital Sales Order Processing** — Sales orders received in PDF format are automatically processed and acknowledged. OCR technology is used to capture metadata such as the customer name, order contents, and order quantities. An automated workflow manages the tasks of populating SAP sales orders with the appropriate data and then storing the PDF file in the OpenText repository. Any SAP user that has authority to access the sales order can then also see the linked PDF file.

- **Employee File Management** — An electronic personnel file makes it easier to manage sensitive personnel data and HR-related documents. DCHiPS offers secure global Web-based access to digital HR files and provides direct integration with SAP HCM or SuccessFactors so your enterprise HCM system is consistent with your digital employee records.

- **IP Asset Consolidation** — IP assets, such as product data, patent documents, and engineering test results, can be securely protected in the repository. The system provides centralized management and archival of IP assets, including descriptive metadata to enhance enterprise access.

- **Vendor Invoice Management** — Leading practices for invoice payment processing are supported by preconfigured workflows. The invoice workflow includes built-in exception handling with customizable business rules. Electronic copies of the invoices are also easily viewable by SAP users throughout the workflow approval process.

About our Digital Content practice
Producing one version of the truth requires more than the right technology infrastructure. Deloitte's Digital Content consulting services are designed to provide the strategic advice that organizations can use to help improve business performance. Rather than a narrow focus on technology and content, our services address the need for smooth integration across the domains of technology, processes, and people, as well as multiple channels such as traditional, mobile, and social.

Our practitioners are well versed at every level of the Digital Content stack, which includes enterprise content management, digital asset management, records management, and analytics. We bring an extensive set of capabilities that are grounded in a deep understanding of the business issues that drive the industries we serve.

About our SAP practice
Deloitte holds the highest level of strategic alliance designated by SAP, Global Partner–Services. Our worldwide SAP practice now totals more than 12,540 dedicated practitioners in over 135 countries and we have served more than 1,250 SAP clients. In our decades of working with SAP solutions, we've taken on virtually every challenge imaginable. From finance transformations to regulatory compliance and global supply chain initiatives, we've helped clients use SAP solutions to drive real business value.

Learn more
To learn more about how Deloitte can help you transform your business processes and realize more value from your digital content, please contact one of the following:

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