



## Food Quality and Safety Assessment and Roadmap

### Determining where to start

#### Addressing escalating regulatory and market demands regarding food quality and safety

Several recent high-profile outbreaks of foodborne illnesses have captured the attention of consumers and made regulatory oversight a priority for the US Food and Drug Administration. Where does

your company stand in complying with the Food Safety Modernization Act and other regulations? Do you have the proper controls and systems in place to manage quality, safety and compliance in operations? Are you prepared to respond quickly in the event of an audit, a food safety incident, or a recall? The Deloitte Food Quality and

Safety Assessment and Roadmap offers a good place to start in answering these questions and in determining priorities with regard to food safety. Conducted by Deloitte food industry specialists in collaboration with company personnel, the Assessment and Roadmap spans the following activities and outcomes:

	Weeks 0-2	Weeks 3-5	Weeks 5-8
	Develop strategy	Define and prioritize initiatives	Finalize roadmap and resources
Key activities	<ul style="list-style-type: none"> <li>Collaboratively develop operational strategy and vision for all components of food quality and safety across the business, defining gaps around people, process, and technology.</li> </ul>	<ul style="list-style-type: none"> <li>Deep dive into individual functional areas with key stakeholders.</li> <li>Develop project charters based on outcomes from these deep dives and prioritize initiatives based on company strategy and identified capability gaps.</li> <li>Develop a high-level quantitative and qualitative benefits case for change to support project requests.</li> </ul>	<ul style="list-style-type: none"> <li>Develop roadmap and deploy strategy aligned with other strategic company initiatives.</li> <li>Develop formalized project governance model and present to leadership for approval and sign-off.</li> </ul>
Potential outcomes	<ul style="list-style-type: none"> <li>Align vision for an end-to-end operational process to improve visibility, control and flexibility, designed to enhance management of food quality and safety.</li> </ul>	<ul style="list-style-type: none"> <li>Define initiatives and project charters needed to reach strategic objectives and timeframes.</li> <li>Create preliminary executive-level benefits case.</li> </ul>	<ul style="list-style-type: none"> <li>Create visionary roadmap defining workstreams, resources, and technology plans needed to execute applicable components of the Deloitte Food Quality and Safety Solution, including control frameworks and technology.</li> </ul>

## Deloitte Food Quality and Safety Solution



Now is the time to begin addressing the escalating regulatory and market demands regarding food safety. In such a complex environment, it can be hard to know where to begin, but the assessment process can help you develop a customized roadmap across key areas in a matter of weeks.

Where appropriate, this roadmap may be enabled by the Deloitte Food Quality and Safety Solution. The components of this Solution are designed to integrate with one another, providing a cohesive system for managing quality, safety and compliance in operations. With full integration across records management, food safety audit management, Corrective and Preventive Action (CAPA), and enhanced traceability and recall management, the solution helps support the resolution of food safety issues, regardless of where they originate or which parts of the supply chain they involve.

### Learn more

To learn more information on the Assessment and Roadmap process or the Deloitte Food Quality and Safety Solution, please contact:

**Mike Carlino**  
**Principal**

Deloitte Consulting LLP  
+1 646 567 6037  
mcarlino@deloitte.com

**Mike King**  
**Principal**

Deloitte Consulting LLP  
+1 610 304 0790  
michking@deloitte.com

**Perry Finklestein**  
**Partner**

Deloitte Canada  
+1 416 874 3196  
pfinklestein@deloitte.ca

**Michael Snodgrass**  
**Senior Manager**

Deloitte Consulting LLP  
+1 512 226 4786  
msnodgrass@deloitte.com

**Kalyan Chakraborty**  
**Senior Manager**

Deloitte Consulting LLP  
+1 206 716 7291  
kachakraborty@deloitte.com

**Vadhi Narasimhamurti**  
**Senior Manager**

Deloitte Consulting LLP  
+1 212 313 1817  
vnarasimhamurti@deloitte.com

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP AG in Germany and other countries.

This publication contains general information only, and none of the member firms of Deloitte Touche Tohmatsu Limited, its member firms, or their related entities (collective, the "Deloitte Network") is, by means of this publication, rendering professional advice or services. Before making any decision or taking any action that may affect your business, you should consult a qualified professional adviser. No entity in the Deloitte Network shall be responsible for any loss whatsoever sustained by any person who relies on this publication.

Copyright © 2017 Deloitte Development LLC. All rights reserved.