



Safe Mobile



Your mobile devices are entry points for hackers to gain access to your accounts. Keep them safe by taking protective actions into your routine and paying attention to avoid common mistakes.

Avoid Common Mistakes

Protect your connection

- Opt-in to multi-factor authentication (MFA) whenever possible on personal accounts
- Use your cell phone data or use your cell phone as a hotspot rather than connect to unsecured public wi-fi
- When prompted, update your operating system

Protect your device

- Ensure your phone's passcode is unique and never share it
- Never leave your devices unattended and store in a secure place when not in use
- Do not permit sensitive details to show on your lock screen, including notification details

Protect your identity

- Avoid saying "yes" during suspicious inbound calls to keep hackers from recording your verbal approval
- Avoid providing personal information over the phone
- Hang up immediately if you become suspicious
- Avoid allowing others to use your device
- Never click links from unknown sources

Phishing & Malware

Be on the lookout for any call, text, or email that prompts you to:



Enter or share your credentials



Open/share/download attachments



Process or provide payment information



Click on suspicious links

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