

servicenow™

Deloitte.



Housing Distribution Application

Deloitte's pre-configured application — designed and built on the ServiceNow platform — provides a new solution to manage housing distribution across nationwide facilities and create additional transparency between facilities and headquarters through advanced analytics and reporting.

Challenge	Solution	Potential Benefit
<p>Common challenges faced by organizations prior to establishing the Housing Distribution Application:</p> <ul style="list-style-type: none">• Imbalance in occupancy utilization between facilities• Inability to track metrics across housing facilities• Lack of transparency between facilities• Difficulty maintaining updated facility metrics	<p>Managing housing redistribution effectively requires centralized data tracking in order to maximize facility utilization.</p> <p>Deloitte's Housing Distribution (HD) Application demonstrates how the ServiceNow platform can be used to:</p> <ul style="list-style-type: none">• Track facility occupancy• Report on user demographics• Maintain facility metrics• Centralize facility information <p>The nature of managing housing distribution requires flexibility and customization; the Housing Distribution Application is highly configurable to meet support an organization's unique requirements.</p>	<ul style="list-style-type: none">• Centralizes facility information nationwide• Maximizes utilization of facilities• Increases efficiency in finding available housing• Reduces overload on facilities and decreases wait time• Tracks user demographics and collects data on facility user trends• Stores historical data on facility capacity updates• Enables adding new facilities to network quickly and automatically aggregates data collected into reports

Application Users



Users

Access intuitive dashboards to see available housing



Facility Management

Submit housing capacity with any designated frequency



Headquarters

Monitor high-level capacity metrics via reporting and perform trend analysis of facility occupancy



Contacts

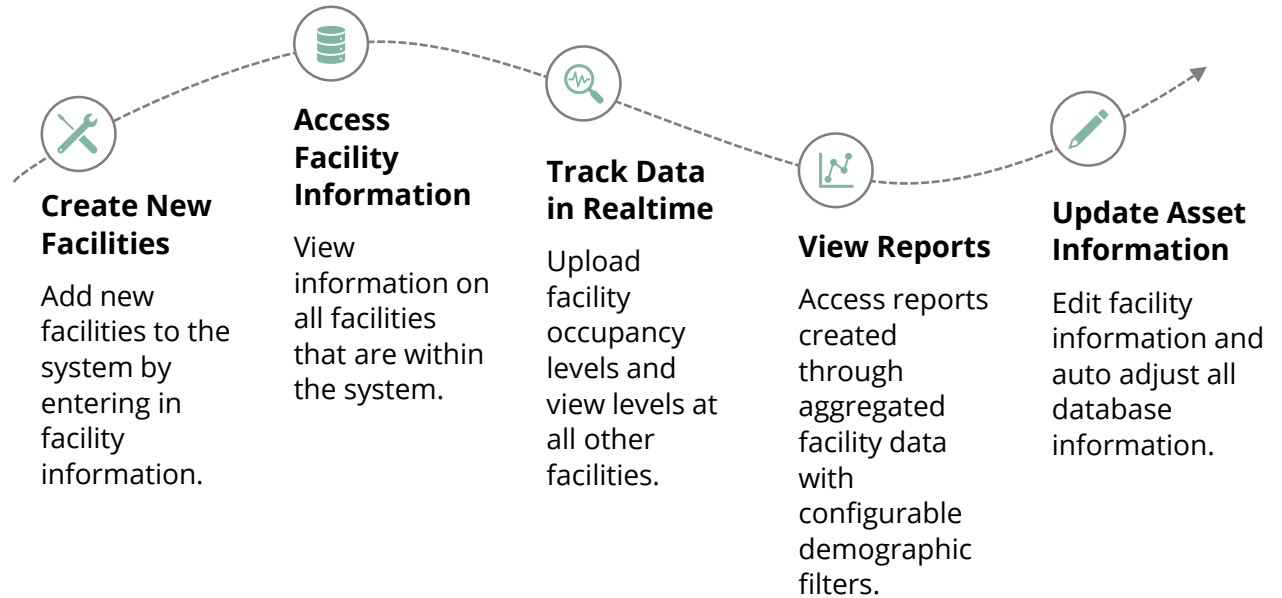
Timothy Schmieding
 Managing Director
tschmieding@deloitte.com
 Deloitte Consulting LLP

Jessie Wang
 Manager
jessiechwang@deloitte.com
 Deloitte Consulting LLP

Joe Mills
 Sales Executive
jomills@deloitte.com
 Deloitte Services LLP

Learn how we can help:
deloitte.com/us/ServiceNow

CAPABILITIES TO SUPPORT HOUSING MANAGERS



WHY DELOITTE AND SERVICENOW?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to automate your current processes: We reimagine how work gets done, delivering material improvements in revenue and cost reduction with higher job satisfaction.

As a leading Global Systems Integrator and ServiceNow's Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see www.deloitte.com/us/about for a detailed description of our legal structure. Certain services may not be available to attest clients under the rules and regulations of public accounting.

This publication contains general information only and Deloitte is not, by means of this publication, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This publication is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this publication.

Copyright © 2021 Deloitte Development LLC. All rights reserved.

