

servicenow™

Deloitte.




# Regulated Product Management for Supply Chain

Designed and built on the ServiceNow platform, the pre-configured accelerator integrates the management of regulatory activities into a single solution to provide end-to-end insight throughout the products lifecycle.

Challenge	Solution	Potential Benefits
<p><b>Common challenges faced by regulated product industries.</b></p> <ul style="list-style-type: none"><li>• Lack of a comprehensive suite of services and solutions to meet business and government regulator needs</li><li>• Lack of business intelligence and analytics to quickly assess regulatory impacts across the supply chain</li><li>• Inability to quickly adapt to regulatory changes and mandates without arduous system customizations or manual processes</li><li>• Difficulty in establishing capabilities for full transparency</li><li>• Need for IT security</li></ul>	<p><b>The Regulated Product Management accelerator enables oversight from production to retail.</b></p> <p>The accelerator provides regulators, licensees, and consumers with real-time visibility into the location, status, and schedule of a unique item, lot, or batch through the supply chain. It also enables reporting about origin, testing, and product recalls.</p> <p>The application is configurable to meet changing legislation and regulatory framework without the need for complex programming.</p>	<ul style="list-style-type: none"><li>• Combines product management and licensing on one platform</li><li>• Enables traceability of products to support safe use and comply with regulations</li><li>• Improves accuracy and quality of data collected using pre-populated forms and data validation</li><li>• Improves access to and transparency data collected</li><li>• Reduces manual processes and backlogs through automation</li><li>• Provides scalable services to meet demand</li><li>• Improves data accuracy and oversight of the entire supply chain</li></ul>

Wherever you are on your regulatory journey, we have the right tools to help

 Licensing	 Enforcement	 Supply Chain Track & Trace	 Analytics & Visualization	 Financial Reporting	 Systems Integration	 Tax & Payment	 Fraud, Waste, & Abuse
--	--	---	--	--	--	--	--



## Contacts

**Timothy Schmieding**  
 Managing Director  
[tschmieding@deloitte.com](mailto:tschmieding@deloitte.com)  
 Deloitte Consulting LLP

**Brock Hardy**  
 Senior Manager  
[bhardy@deloitte.com](mailto:bhardy@deloitte.com)  
 Deloitte Consulting LLP

**George Stasiw**  
 Sales Executive  
[gstasiw@deloitte.com](mailto:gstasiw@deloitte.com)  
 Deloitte Services LLP

Learn how we can help:  
[deloitte.com/us/ServiceNow](https://deloitte.com/us/ServiceNow)



## LIFECYCLE OF REGULATORY OVERSIGHT

ServiceNow manages the activities across all phases of the regulated product lifecycle.

### TRACK INVENTORY

Create inventory records; group or categorize to track information (e.g., creation date, storage location, etc.) as required

### TEST & RECORD RESULTS

Send packages for external testing and record results (if needed)

### MONITOR RETAIL

Document where packages are sold by retailers

### MONITOR PROCESSING AT EXTERNAL VENDORS

Document distribution of packages to external vendors

### MONITOR TRANSPORTATION

Document distribution of packages using transportation providers

Supports regulatory and licensing reporting

## WHY DELOITTE AND SERVICENOW?

Deloitte helps our clients enhance business outcomes by leveraging ServiceNow as an end-to-end digital workflow platform. We don't just leverage ServiceNow to automate your current processes: We reimagine how work gets done, delivering material improvements in revenue and cost reduction with higher job satisfaction.

As a leading Global Systems Integrator and ServiceNow's Global Transformation Partner of the Year, Deloitte applies its breadth of industry and technology experience to help clients extract value from this powerful technology to create a united workflow with one platform.

As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see [www.deloitte.com/us/about](https://www.deloitte.com/us/about) for a detailed description of our legal structure. Certain services may not be available to attest clients under the rules and regulations of public accounting.

This publication contains general information only and Deloitte is not, by means of this publication, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This publication is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this publication.

Copyright © 2021 Deloitte Development LLC. All rights reserved.