



Accelerate automation programs and enable success with IntelliForce

Deloitte's IntelliForce solution integrates Deloitte's full-scale implementation expertise with a customized technology ecosystem to deliver automation to your growing organization



Four common challenges organizations face when initiating and scaling automation programs

Delivering and managing Intelligent Automation (IA) programs can be a complicated process, particularly for companies with limited resources and finite scale. Deloitte can help your organization overcome these common challenges as you begin your automation journey:

-  **Fixed, inflexible capacity**, resulting in under-utilized assets and misallocation of resources. IntelliForce can help you achieve resource flexibility to adjust as your automation program scales and evolves.
-  **Varied and evolving technology ecosystem** requiring active monitoring, evaluation, procurement of, and integration of multiple tools to address changing needs of the business. IntelliForce leverages an ecosystem of tools designed to support your program needs.
-  **Difficulty measuring and communicating program impact.** Automation performance, ROI, and program metrics can be difficult to track centrally across the organization. IntelliForce includes program monitoring capabilities that measure and track the operational metrics required to manage an automation program.
-  **Talent and skill scarcity.** In today's tight labor market, many organizations experience long lead time to recruit and hire talent. Furthermore, attrition risk is ever-present for hot skills such as intelligent automation, AI, and machine learning. To help remedy this, Deloitte can take on this aspect of talent acquisition and human resource management.

IntelliForce is Deloitte's automation-as-a-service solution for organizations with constrained internal resources and a desire to significantly accelerate their automation program, while keeping risk in check. Working with Deloitte brings the benefits of a scaled Intelligent Automation program equipped with highly skilled Intelligent Automation professionals, industry-leading methods, and cloud-based automation tools ready for your business.

Deloitte can accelerate your journey beyond simple automation to more transformative opportunities leveraging advanced AI and machine learning. We've done the heavy lifting so that you can pivot your attention away from program startup, bot development, and support, and focus on how to transform the way you do work.

Delivering IntelliForce

With IntelliForce, you'll benefit from accelerated delivery and time to value through experienced resources, centralized assets, leading delivery methodologies, and management reporting. We're able to do this through five components within our solution, including:

-  **Discovery services:** quickly identify automation use-cases by leveraging Deloitte's knowledge base and industry experience.
-  **Implementation services for approved use cases:** leveraging certified Deloitte Intelligent Automation development professionals in a scalable and flexible model.
-  **Operate the digital workforce:** surveillance, break-fix, and enhancement of in-production automations.
-  **IA platform and platform management:** leveraging UiPath and other industry tools within Deloitte's suite of Intelligent Automation assets.
-  **Program management and support:** providing the information required to manage and monitor program effectiveness.

Implementation and delivery process

Deloitte will work closely with your organization to initiate start-up in just a few weeks.

First, is the identification and selection of automations leveraging Deloitte's industry experiences and library of previously built automations. Second, Deloitte will facilitate the provisioning of an intelligent automation environment for client use.

After this rapid start, Deloitte will begin to build, test, and deploy automations approved by your organization for implementation. As those automations reach production, Deloitte will transition them into a managed operate phase where incremental enhancements are performed. This implement and operate cycle continues as additional automations are identified and sequenced for development.

Finally, Deloitte will produce governance measures and metrics that are used to track value, stability, and quality of the program.

Automation scope of responsibilities

The scope of responsibilities is designed to provide our clients with a means to control and guide their automation program, without the need to invest heavily in native capabilities.

		Deloitte	Client
Program management	Program oversight	○	●
	Decision making authority	○	●
	Program monitoring	●	○
Opportunity identification	Evaluation of opportunities	●	●
	Approval for implementation	●	●
Bot implementation	Design/build/test/deploy	●	○
	Quality monitoring	●	○
	Approval for production	●	●
Bot support/operate	Maintenance & support	●	○
	Enhancements	●	○
	Issue coordination	●	○
IA platform	Setup/configuration	●	○
	Hosting & Infrastructure management	●	○
	UiPath licenses	●	○
	Coordination with cloud vendor	●	○
	Network requirements/changes	●	●

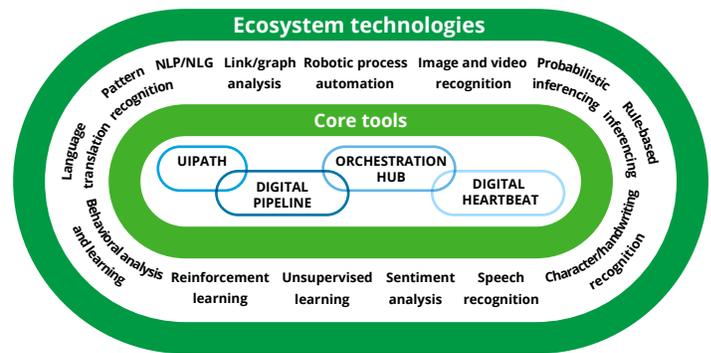
● Accountable/responsible ● Support ○ Not involved

The IntelliForce advantage and Deloitte differentiators

Clients enjoy many unique advantages of the IntelliForce solution, including:

- **No upfront investment:** Our service fees will not begin until automation is successfully deployed.
- **Build, operate, and transfer:** We recognize that some of our clients desire the flexibility to ramp up their own capabilities over time. Our solution permits the transitioning of automations built by Deloitte to the client at any point after the initial term is fulfilled.
- **Future proof:** Should you need to decommission an automation before the end of the initial term, we only charge for unamortized development costs. Deloitte will repurpose the platform costs and shield the client from stranded costs.
- **Speed to value:** IntelliForce helps deliver speed to value with accessible and measurable ROI delivered within weeks, not years.

The tools behind IntelliForce



IntelliForce is powered by a fully cloud-hosted, digital ecosystem of automation technologies as a SaaS model. At the heart of this ecosystem are UiPath Cloud and Deloitte's delivery accelerators, along with pre-built connectors to leading AI and analytics solutions. This means we can start augmenting your operations quickly and securely. Our cloud-based platform allows you to reduce your total cost of ownership and flexibly manage capacity, all while augmenting your operations quickly and securely.

Let's talk!

IntelliForce provides you with the ability to capitalize on business opportunities, without requiring heavy investment in IA program startup and management activities. We are eager to learn more about your business goals and explore how Deloitte can add value.

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