

## FAQs for Deloitte.com

- [How do I find information about former colleagues \(current professionals or alumni\)?](#)
- [I am already a member of a Deloitte LinkedIn group. What is the difference?](#)
- [How can I find marketplace jobs?](#)
- [Can I post positions at my current company?](#)
- [What does it cost to post a job on the jobs dashboard?](#)
- [Who can see and apply to the job postings?](#)
- [What are alumni events?](#)
- [How do I find alumni events?](#)
- [How do I confirm employment or salary verification?](#)
- [How do I find Benefit/HR information from when I was employed at Deloitte?](#)
- [What are Alumni Perks?](#)
- [What happened to AlumNet?](#)
- [How do I obtain my CPA certification?](#)

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### ***How do I find information about former colleagues (current professionals or alumni)?***

Join [Deloitte US](#) on LinkedIn – the only official group exclusively for current professionals and eligible alumni. Through the group, you will have the ability to find former colleagues. As a group member, you can InMail other group members for free!

If you're not already a member, click [here](#) to request membership.

### ***I am already a member of a Deloitte LinkedIn group. What is the difference?***

[Deloitte US](#) is the only official LinkedIn group for current professionals and eligible alumni. Official Groups are groups that have successfully completed LinkedIn's review process, which evaluates whether the group is an established membership organization and verifies the owner's affiliation with the organization. Look for the official badge under the group title.

### ***How can I find marketplace jobs?***

Deloitte alumni and sponsored friends of the firm can visit our [jobs dashboard](#) to easily access high-caliber job listings from hundreds of marketplace employers who are seeking Deloitte-experienced talent.

### ***Can I post positions at my current company?***

Yes, it's very easy to do so. Go [here](#) for more information and to submit a job to our dashboard.

### ***What does it cost to post a job on the jobs dashboard?***

That's the best part: It is absolutely cost-free to post a job on our dashboard, which makes it an obvious value-added feature for our alumni.

### ***Who can see and apply to the job postings?***

The Marketplace Jobs site is an open site, viewable to anyone. However, only resumes of confirmed Deloitte professionals, alumni or sponsored friends will be passed through to the hiring contact. Resumes of anyone not meeting these criteria will be blocked.

### ***What are alumni events?***

Events are alumni functions hosted by Deloitte which help us reconnect with our alumni, help them to network and also help Deloitte to improve its brand value and business development.

### ***How do I find alumni events?***

You can find events on the [alumni site](#) of Deloitte.com. If there is an event of interest to you, please contact the Alumni Relations leader in your [marketplace](#).

To ensure you are invited to alumni events, ensure your **contact information** is updated.

### ***How do I find Benefit/HR information from when I was employed at Deloitte?***

For inquiries, such as benefits, expense and payroll, call the Deloitte CallCenter at 1-800-DELOITTE (335-6488). Please select the option from the menu that best aligns with your inquiry.

### ***How do I confirm employment or salary verification?***

For employment or salary verification, please call The Work Number at: +1 800 367 5690. See below for web instructions.

### **Verification of Employment ONLY (no income):**

- As a former employee, you do not need to set up an account or go to The Work Number.
- Simply provide any person or organization requesting an employment reference (the verifier) with the following:
  - Your employer name and employer code, 11421
  - Your Social Security Number
  - Refer the verifier to <http://www.theworknumber.com> to verify your Employment Only Information through a secure Web connection or the verifier can call **+1 800 367 5690**.

### **Verification of Employment and Salary (Income):**

**To set up an account**, edit or update current or missing information and establish a salary key:

- Go to the Work Number at [www.theworknumber.com](http://www.theworknumber.com)
- From left navigation, click 'I'm an Employee'

- Center page, 'Enter site'
- Employee login is in the right navigation.
- Enter employer name and/or code, 11421. Click 'Log in'  Then select 'I want to provide proof of employment AND income'  A user name or password is needed.
- User ID = Social Security Number, click continue
- PIN = Your four-digit PIN number (which is formed by taking the last two digits of your birth year and then following them with the fourth and fifth digits in the middle of your Social Security Number). You can change this under 'my account' settings.
- Indicate whether you would like the website to remember your computer (it's ok to say 'yes' if using a Deloitte laptop).
- Click 'log in'
- Choose a personal security image for your account
- Scroll through to select SIX questions from the drop down menu and type in your answers. These questions and answers may be used to verify your identity in the future for PIN resets or general security purposes. Click 'Continue'.
- Verify phone number and email address or add new. Click 'Continue'.
- Review your security selections from steps 1-4 then click 'Continue'.
- Security selections are complete. Click 'Continue'.
- From the top navigation menu, select the Salary Key tab and click 'New Salary Key'
- OR call the Work Number automated instruction line at **+1 800 367 2884** and follow directions
- You will then need to provide the verifier with the employer code of 11421, your Social Security Number and the Salary Key. The verifier then goes to The Work Number website to get the necessary information.

### ***What are Alumni Perks?***

Alumni perks are discounts given to Deloitte Alumni and current employees. Through the [Deloitte Alumni Perks](#) site, alums have the opportunity to save on everything from groceries, apparel, and movie tickets, to electronics, vacations, and personal care items from over 30,000 vendors.

### ***What happened to AlumNet?***

AlumNet was the U.S. Firms' dedicated alumni website. As of June 6, 2014, AlumNet has been retired and resources previously available on AlumNet have been moved to new platforms providing a better user experience for our alumni.

To find content exclusive to our alumni network, such as discount programs and events, please join the official LinkedIn group *exclusively* for current professionals and alumni - [Deloitte US](#) or check out the [alumni page](#) on Deloitte.com.

To post or access high caliber job listings from hundreds of marketplace employers seeking Deloitte-experienced talent, go to [Marketplace Jobs](#).

### **How do I obtain my CPA certification?**

Send an email to [usecertification@deloitte.com](mailto:usecertification@deloitte.com) and ask them to provide you with your work history or experience report. They will work with you to generate the needed information to complete the CPA licensing process.