

Deloitte LifeTech Solutions

2,700
US Insurance Specialist

6,300+
Global Insurance Specialist

Providing technology services across the portfolio below.

Core and Ecosystem Systems Transformation

Solution Architecture and Engineering

Business Value Chain Optimization

Vendor & Technology Integration

Platform Modernization

Life/Annuity/Group Product Configuration

AI-Enabled Quality Engineering

Transformation and Program Management

Cloud Migration & Optimization

Program and Vendor Assessment

Marketplace demands



Increasing Speed to Market Optimize operations and modernize core systems to improve delivery of new product or modifications to the market.



Changing Agent/Customer Expectations: Effective engagement with customers and agents across the Insurance value chain. Digital agent/customer experience across the value chain. Expansion of channels and cross-channel integration.



Evolving Business Models: Realign business model and offer robust digital solutions to effectively address evolving business needs. Disintermediation of insurance sales and service. Simplified underwriting. Build focused APIs and “plug and play” integrations.



Technology Driven Disruptions: Leverage latest technologies and partnership ecosystem to drive competitive advantage. Investment in advanced analytics, AI and GenAI capabilities. Integrated cloud-centric platforms.



Alternate Talent Models: Thrive in an increasingly virtual/hybrid working model through effective digitization. Digitization of the workplace. Enable virtual agents and robo-advisors.

- **84** of A.M. Best’s top 100 L&A Insurance companies
- **24** of A.M. Best’s top 25 Group Insurance companies
- **92%** of Fortune 500 Insurance companies served through advise, implement or operate

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Stitching apps and data to deliver differentiated business outcomes and end to end connected ecosystem.

- **Greenfield Install:** Select a replacement application, but do not convert existing data
- **Replace and Retire:** Select a replacement application and convert existing synonymous applications.

Shifting apps and data to efficient operating targets as part of ecosystem transformation.

- **Convert / Retire:** Convert to a synonymous / existing application.
- **Consolidate Systems:** Consolidate multiple instances into a single application.

Surrounding apps and data with modern UI/UX and integration technologies for transformed digital user experience.

- **Upgrade / Enhance:** Upgrade current system and applications to a later release level.
- **Port to Newer Technology:** Update underlying languages, data bases, file structures, communications, etc.
- **Wrapper / Re-skin:** Re-skin presentation layers and service enable back-end systems.

Interested to learn more,
contact Deloitte's LifeTech
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