



HR Cloud Operate

Where innovation meets efficiency

You've moved to a HCM cloud platform... Are you maximizing the value of your investment?

Is your HR team running as efficiently as it could be?



89% of HR leaders planned to increase or maintain HR technology budgets



... but only 9% of organizations create enough capacity to take on the innovation they pursue

1. Gartner 2024 HR Technology Imperatives 2. Gartner 2022

Our HR Cloud Operate services offer a new way to embed continuous advantage -- moving beyond traditional outsourced services into a world where you *operate* with greater agility and control.



Maximize the value of your cloud HCM post-'go live' with technical application and HR functional support.



Optimize your HR delivery with global managed services, enabled by AI, leading process design and automation.



Stabilize your HR technology and processes during operational challenges and times of transition.

Our services span technical and functional support across your Cloud HCM modules...

Cloud HCM Application Services

- Support and Maintenance
- Release management
- Health checks
- New Module deployment
- M&A/divestiture
- Geographic expansion
- Application Adoption

HR & Payroll Process Services

- HR Delivery Optimization
- Business Process Execution
- Process Standardization and Automation
- Inquiry and Transactional Support
- Leading Practice Adoption
- Data Management

...working with providers across the HCM technology landscape, including:



HR Cloud Operate

Our team of Deloitte and ecosystem professionals become an integral and integrated component of your HR operating model. We focus on maximizing your cloud HCM investment and providing next-gen administrative process support, so you can focus on strategic priorities.

Access capability at global scale

Create a flexible pool of hard-to-source talent.



- Meet changes to operations with the perfect blend of cloud technology and HR domain experts—specialist capabilities that are in demand, on demand, and sustainable.
- Leverage our worldwide infrastructure, including follow-the-sun delivery centers and regulatory experts spanning multiple geographies.

Create capacity and optimize cost

Create the space needed to focus on priorities.



- Enable your team to focus on critical needs that require their institutional and subject matter knowledge.
- Manage the fluctuations in your business, using our team and proprietary tools automation and AI, to provide services in sync with changing demands.

Innovate continuously

Move from operating to innovating.



- Move from maintaining your cloud HCM to innovating as you run and generate more transformative value from your technology and talent investments.
- Leverage our strong vendor relationships and ability to gain valuable insights into future capabilities, with innovative approaches to better serve and solve for your needs.

Manage risk

Reimagine your service delivery model to manage the risks associated with rapid change.



- Operate with confidence knowing that you are backed by a recognized leader in human capital consulting services and the leading cloud HCM implementation partner.
- Meet the quickening pace of change by connecting operational insights with long-term governance and sustainment best practices.

As the world's #1 human capital consultancy, Deloitte delivers the depth, breadth, talent, and ecosystem relationships you need to meet the new shape of work.

Get in touch to learn more:



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