

## Program Management as a Service (PMaaS)

Drive transformation, improve productivity, streamline business operations.

How are you meeting critical talent needs to keep your business moving forward? Finding and retaining the right talent is increasingly challenging. In fact:



of CEOs surveyed expect talent shortages to continue



expect to see talent shortages for certain roles.\*

Deloitte Program Management as a Service (PMaaS) helps relieve these pressures by providing agile, on-demand, global program and project management resources to support human capital initiatives throughout your business.

### With Deloitte Human Capital PMaaS

Meet fluctuating demand



Your business likely has ongoing needs for skilled program / project managers but limited capacity to deal with the inevitable peaks and valleys. Talent shortages, cost considerations, and the need to hit the ground running as priorities shift make hiring full-time or gig workers problematic. We provide flexibility to ramp resources up or down as needed while retaining the program and institutional knowledge that enables efficient, consistent results.

Implement leading methodologies



While vital to your business, program management may not be a core competency. We bring program, project and PMO specialists and best-in-class frameworks to help standardize processes, tighten controls, enhance visibility, reduce risk—and ultimately enable you to deliver more projects, more effectively and consistently.

Achieve global quality and cost control



Our global consulting capabilities and geographically dispersed global delivery centers enable cost efficiencies as well as expanded hours of service for both front-end and back-end PM / PMO services.

### Our services

#### PM/PMO leadership and support to drive projects at scale.

- Project management governance
- Financial tracking, budgeting, forecasting
- Dashboarding and reporting
- Data analysis, requirements, documentation
- Change management, communications, and training support
- SDLC knowledge and project management to support PMs

#### PMO as a Service to set up and optimize your project management capabilities.

- Project stakeholder identification and alignment
- Clear project management plan: resources, schedule, budget
- Alignment on prioritization and demand management
- Formal and consistent project intake and initiation
- Optimized sourcing/vendor approach
- Tools to support ongoing efficient project delivery

# Human Capital PMaaS

Our global network of dedicated Human Capital professionals are focused on the design, launch, and operation of large-scale technology/HR delivery programs driving predictability, results, and quality.

*Tailored solutions to manage priorities and address problem areas.*



- **Identify current and future high-value areas** and how that value will be delivered.
- **Assess organizational readiness and engage key stakeholders** to prepare for projects and programs that align with business strategy.
- **Provide discipline and a solid foundation** to manage programs, change management, and communications.
- **Access domain proficiency and resources** able to assess and influence key project decisions.

*Market-leading practices and strategic guidance that generate value and mitigate risk.*



- **Identify and measure key business drivers** to confirm the value potential of the investment.
- **Enable consistent processes** to drive quality outcomes with speed and efficiency.
- **Gain visibility and performance transparency** through effective use of metrics and KPIs.
- **Prevent project delays and limit business operations impact** through proper risk management and response planning.

*Data-driven, focused metrics to control costs, improve quality, and identify trends.*



- **Assess current-state processes, activities, and costs** to develop a robust roadmap and detailed plan.
- **Create custom KPIs** that are relevant, measurable, and well understood by mapping deliverables to business objectives.
- **Increase value and reduce costs** by constantly optimizing and innovating the delivery approach.
- **Modernize PMO and change management** through market-leading processes, techniques, and tools that advise and empower leaders for informed decision-making.

*Best-in-class frameworks, methods, tools, and accelerators to improve delivery.*



- **Quickly assess current-state capabilities** and target areas ripe for growth.
- **Implement simple, flexible, and scalable solutions** with tools and methods that are constantly updated.
- **Leverage the collective experience** of Deloitte professionals and best-of-breed tools and accelerators.

## Get in touch to learn more:



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