



In this episode of the Resilient podcast, listen along as [Sandy Pundmann interviews Kenneth Chen, CAE of Spotify](#), who shares insights on what it takes to be successful within internal audit and across the organization and how innovation continues to propel Spotify, one of the early disruptors in the music streaming business.

Sandy Pundmann

Disruption, value, curiosity, passion, collaboration, purple unicorns. Those are just a few of the topics I had the pleasure of discussing with Kenneth Chen, vice president of internal audit and chief audit executive at Spotify. As a trailblazing organization and one of the early disruptors in the music streaming business, Spotify has grown quickly and with agility. And Kenneth has some real insights on what it takes to be successful both across the internal audit role and within organizations today. He sees how disruption and innovation continue to propel Spotify and where internal audit can help add value.

Kenneth Chen

It's not enough to just say, "Hey, you know, I'll do what I did," or "I'll do internal audit the way you used to do it at your old company." It's more about showing them the value we bring by actually doing something valuable for them to help them succeed.

Sandy Pundmann

Welcome to the Resilient podcast, where we feature resilient leaders, real insights, and unfiltered stories. I'm pleased to host a new series of stories from Resilient, Chief Audit Executives, and explore how many have found they must transform to drive real value. My name is Sandy Pundmann and I lead US Internal Audit at Deloitte. I work with internal audit leaders across all senior roles and functions, and I'm seeing shifts and disruptions upending traditional risk profiles and strategic plans. One thing is clear—the risks and roles are changing, but there are common trends on how leaders are able to keep pace.

I'm so glad you're listening, and I hope you enjoy Kenneth's perspectives and insights around disruption and innovation in the internal audit space and the benefit of selling the value you bring to the table.

Check out the full episode on your favorite podcatchers. Keyword: Resilient.

This document contains general information only and Deloitte Risk & Financial Advisory is not, by means of this document, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This document is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional adviser. Deloitte Risk and Financial Advisory shall not be responsible for any loss sustained by any person who relies on this document.

As used in this document, "Deloitte Risk & Financial Advisory" means Deloitte & Touche LLP, which provides audit and enterprise risk services; Deloitte Financial Advisory Services LLP, which provides forensic, dispute, and other consulting services; and its affiliate, Deloitte Transactions and Business Analytics LLP, which provides a wide range of advisory and analytics services. Deloitte Transactions and Business Analytics LLP is not a certified public accounting firm. These entities are separate subsidiaries of Deloitte LLP. Please see www.deloitte.com/us/about for a detailed description of the legal structure of Deloitte LLP and its subsidiaries. Certain services may not be available to attest clients under the rules and regulations of public accounting.

Copyright © 2020 Deloitte Development LLC. All rights reserved