

Government eDiscovery practitioners have spoken

You talked and we tallied

The results from the brainstorming activity at our 9th Annual Electronic Discovery Symposium for Government Agencies are in. When asked, "What do you want to **start**, **stop**, **continue** at your government agency with regard to eDiscovery?"

You said
START
with a step

Use Tools 60%

Technology-assisted review (TAR)
Litigation Hold
Collections

Why



Save time



Fewer mistakes and better consistency



Deal with data volumes



A tool that can be used beyond litigation, i.e., administrative records and FOIA



Do not have the manpower for individual reviews



Increase efficiency, productivity, and effectiveness

eDiscovery Platform



Need a centralized system

Collection



Look for new collection tools

Need Process 28%

What



Automate email collection



Implement a streamlined data disposition process



Standard operating procedures for eDiscovery requests



Create agency-wide eDiscovery policies

Get Resources 13%

What



Acquire contractors for FOIA litigation and document review



Improve IT involvement and support for GC



Dedicated eDiscovery team

Litigation holds 12%

What



Test for efficiency



Develop guidance



Improve the process



Provide reporting functionality



Link litigation holds to other internal systems

Get Education 32%

What



Improve management's understanding of the risks of an inadequate eDiscovery system



More eDiscovery training and education



Hands-on training

Topics you wanted more training on:

- Litigation holds
- TAR
- Social media
- Mobile device applications
- Cloud computing

Increase Communication 15%

What



Engage with Information Technology (IT) and Records Management



Increase widespread, two-way communication



Increase education and awareness of eDiscovery



Involve FOIA and congressional response programs

Data Collection 12%

Where



Mobile device collections



Social media collections



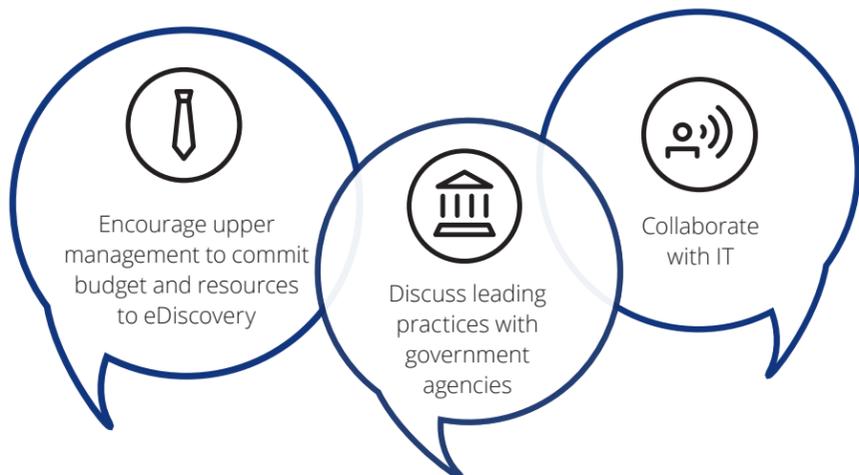
Audio/video collections



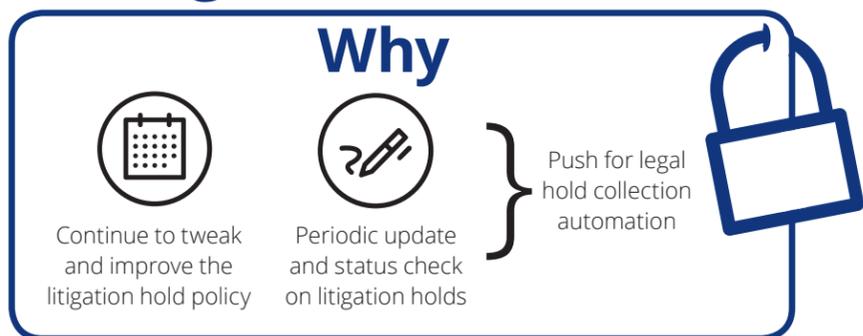
Targeted collections

The good work CONTINUES

Communication 20%



Litigation holds 18%



STOP the madness

Process 67%



Litigation holds 6%



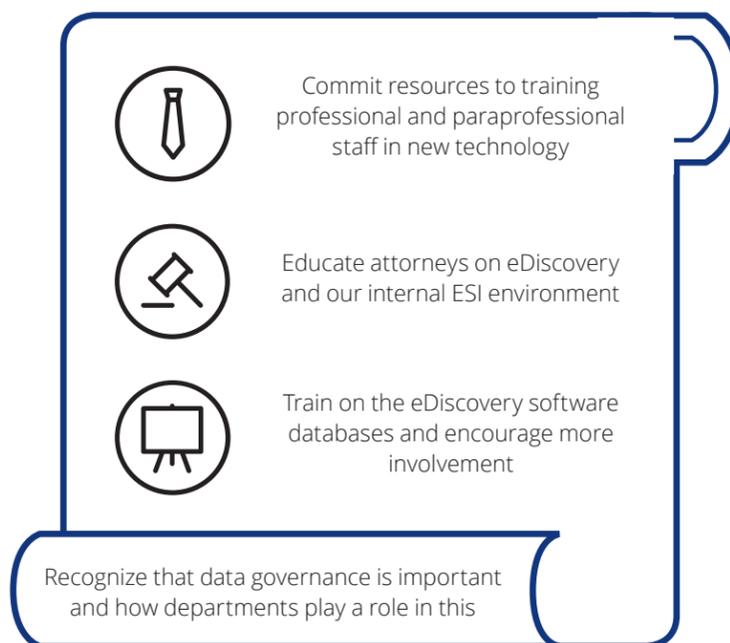
Using Tools 26%



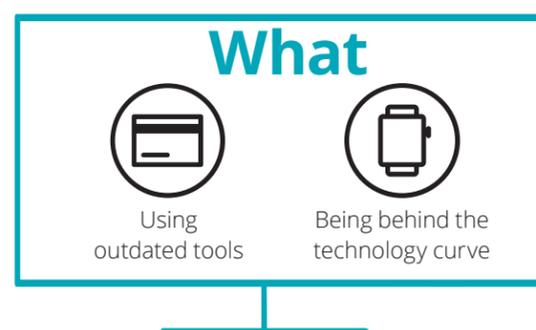
Process 18%



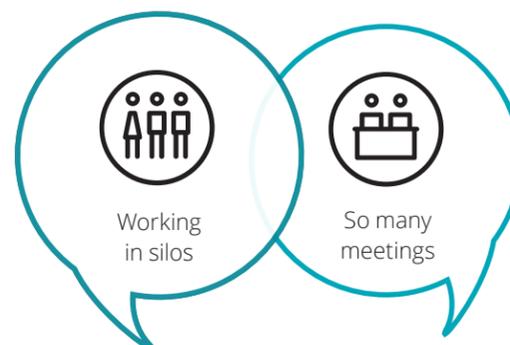
Education 15%



Tools 19%



Communication 3%



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