

Technology	Description	Examples of EERM uses
Cloud computing	Subscription-based access to digital capabilities	<ul style="list-style-type: none"> • Data-sharing • Risk management provider service delivery
Robotic process automation (RPA)	Automated task execution across one or more information systems	<ul style="list-style-type: none"> • Data consolidation • Control automation
Data visualization	Visual representations of complex data	<ul style="list-style-type: none"> • Risk dashboards
Cognitive technologies	Tools based on artificial intelligence	<ul style="list-style-type: none"> • Textual analysis
Blockchain	Distributed digital ledger	<ul style="list-style-type: none"> • Contracting • Product tracking
Additive manufacturing (AM)	Building physical objects layer by layer	<ul style="list-style-type: none"> • Onsite manufacturing
Internet of Things (IoT)	Sensors connecting physical objects to each other	<ul style="list-style-type: none"> • Product tracking • Behavior monitoring

Source: Deloitte analysis of client experience

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