



In this episode of the Resilient podcast, [Betsy Wille, CISO at Abbott](#), sits down with Resilient cyber series host, Deb Golden, to discuss the growing responsibilities of the CISO and why a consumer-first approach to technology implementations is critical to an organization’s reputation.

Deb Golden: Ten years ago, we never could have predicted the cyber landscape as it is today, and as cyber continues to evolve, so does the role of the CISO. With each day passing, CISOs are gradually taking on more responsibility as their role shifts from a traditional risk manager to a business enabler. From engagement with the board and leadership down to the manufacturing process, CISOs have their hands in nearly all aspects of business today.

Welcome to the Resilient podcast, where we feature resilient leaders, real insights, and unfiltered stories. My name is Deb Golden, and I’m the US leader of Deloitte Advisory’s Cyber Risk Services practice. As a part of our cyber series, I have the pleasure of speaking with Betsy Wille, divisional vice president and CISO at Abbott. In this episode, Betsy shares her perspective on the changing role of the CISO and how health care organizations can maintain a patient-first mindset in today’s technology-driven environment. She also discusses the challenge of demonstrating the value of security to the business and ways cyber executives can leverage data as a means to that end.

Betsy Wille: What do our patients and consumers expect out of us? And what’s important to the business in its growth and where it’s headed? And then how is cybersecurity and the protections we put in place, you know, protecting that and allowing that to move forward? Because we know every other day we read about a new headline of either a significant operational impact from a cyber event or a data breach. All of those distract from the mission of the organization.

Deb Golden: Betsy brings so much to the table with her experience managing cyber in both the financial services and life sciences and health care industries, and I absolutely love the way she lights up when she talks about her vision for future leaders and how she’s giving back to her local community. I couldn’t be more excited to share this episode with you. Tune in to the full episode on your

favorite podcast channel, and subscribe to our mailing list to stay informed of future episodes. And don't forget to check out our growing library of interviews with cyber executives while you're there. Thanks for listening.

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