



CAPITAL H Sneak peek at Season 6

Season 6 sneak peek

Host: **David Mallon**, vice president and chief analyst, Research & Sensing, Deloitte Consulting LLP
Burt Rea, managing director, Deloitte Consulting LLP

Burt Rea (Burt): Welcome back to Capital H. I'm Burt Rea, leader of Deloitte Consulting's Human Capital Research and Sensing offering, and I'm joined by my cohost, David Mallon, vice president and chief analyst for our Research and Sensing team.

As we reflect on 2020 so far, we've seen the COVID-19 pandemic and social unrest change many aspects of work and life. From remote work, to furloughs, to rethinking work-life balance, organizations and individuals have had to navigate a constantly changing environment. The pandemic has

changed the flow of work and accelerated workplace shifts that were already ongoing. Through these disruptions, people and organizations have proved their resilience, which is why we've chosen resilience to be the theme of our sixth season of Capital H.

David Mallon (David): As organizations have moved to reboot their businesses and redeploy their workforces, we've seen some amazing things happen. And as workers continue to put their health and safety on the line, organizations are compelled to become even more human—to understand

the unique needs of their workforce in order to build trust among their workers and foster resilience, and that isn't just about being able to weather the storm either. It's about being able to thrive in any circumstance or scenario. We've seen across the business landscape that many leaders are rethinking how they value and invest in their people, and they're looking for permanent, meaningful ways to develop a more flexible and adaptable workforce.

Burt: Absolutely, David. This season, we'll be taking a closer look at resilience. We'll explore how organizations have navigated through these truly unprecedented times and how they've focused on elevating their human experience in a time of disruption.

David: We're excited to bring these stories and insights from organizations that are making these bold steps to you here on Capital H. We also invite you to test drive our latest research through our Research and Sensing platform at humancapitalresearch.deloitte.com. Thanks for tuning in, and we hope you'll join us for our upcoming season on resilience, as we explore the topics and trends that focus on putting humans at the center of work.



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