



## Take the digital approach to driving organizational change

### **Insight. Precision. Impact.**

ChangeScout is a comprehensive, cloud-based organizational change management application that is designed to help you manage stakeholder relationships, align change impacts, plan interventions, and more.

The pace of change has accelerated exponentially in recent years. At the same time, stakeholders have grown to expect more targeted engagements via a multitude of channels. Leaders are demanding better insights into change progress. And change initiatives are increasingly being deployed on a global scale.

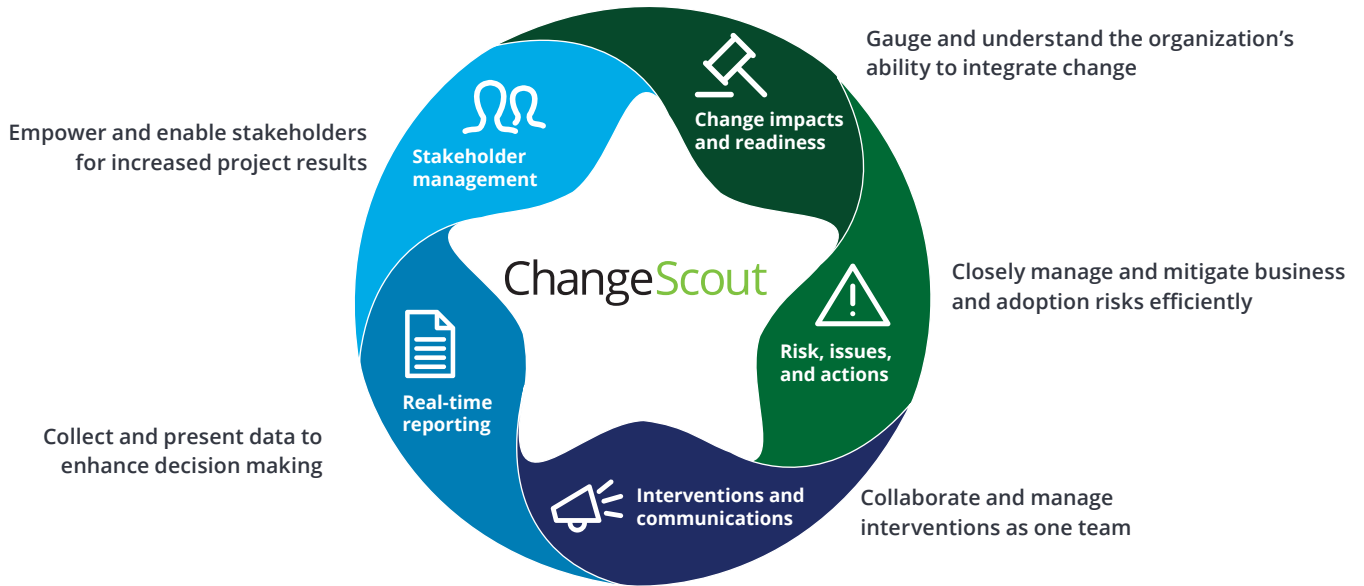
To address increasingly intricate and challenging initiatives, Deloitte equips our change management specialists with ChangeScout, a comprehensive, digital application designed to drive even the most complex change programs—**from anywhere, on any device, in real time.**



**ChangeScout** will be available to Deloitte clients in 2017. With ChangeScout, Deloitte will provide a robust set of organizational change management capabilities through an engaging user interface with dynamic reporting and dashboards, enabling deeper business insights and greater value.



# Enabling our clients to drive successful change and transformation



**Manage change from any device**  
ChangeScout is hosted in the cloud, enabling fast and secure access to data from any device.



**Social change management**  
ChangeScout takes stakeholder engagement to the next level with integrated social and collaboration tools.



**Powered by the Force.com platform**  
ChangeScout is powered by the Salesforce, Force.com platform, trusted for its secure platforms by more than 100,000 customers globally.



**Reports and dashboards**  
In-depth reports and dashboards deliver an unprecedented level of visibility into change programs.



**Automated workflow engine**  
Stay connected to key issues with automatic notifications and approval routing. Rest easy; ChangeScout has you covered.



**Single source of truth**  
ChangeScout is the single source of truth for all enterprise change initiatives, business impacts, and stakeholder engagement activities.



**Change impacts and readiness**  
Identify and plan mitigation strategies for organizational impacts, track stakeholder readiness, and engagement levels.



**Stakeholder management**  
Whether a project is impacting dozens of stakeholders or thousands, ChangeScout can directly manage, organize, contact, and connect with stakeholders.



**Interventions and communications**  
ChangeScout dynamically manages a program communications plan using the drag-and-drop Comms Planner functionality.



**Customizable and configurable**  
ChangeScout can be customized, configured, and scaled to meet the needs of any project, organization, or change leader.

## Contact information:

For more information or inquiries, email the Deloitte ChangeScout team at [ChangeScout@Deloitte.com](mailto:ChangeScout@Deloitte.com).

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