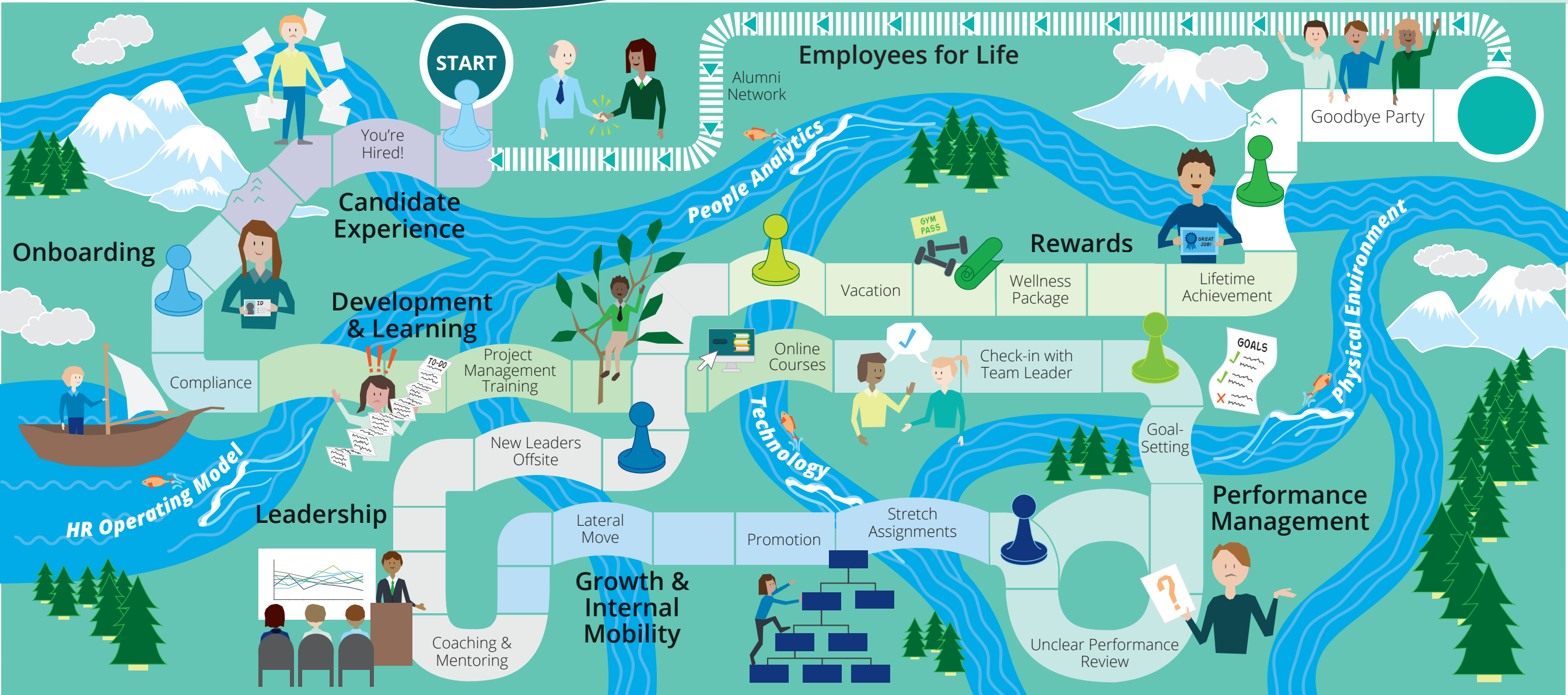


UNDERSTANDING Employee Experience

There has never been a more crucial time for leaders to understand the employee experience—from the Candidate Experience to Employees for Life. And, as shown in the waterways below, the HR Operating Model, People Analytics, Technology, and the Physical Environment are four additional touchpoints permeating the entire employee life cycle.



To learn more, read the complete Understanding Employee Experience series, Bersin, Deloitte Consulting LLP, 2018.

Source: *Understanding Employee Experience: An Introduction*, Bersin, Deloitte Consulting LLP / Madhura Chakrabarti, PhD, and Robin Erickson, PhD, 2018.

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