Managed Actuarial Services

Enhance your workforce with Deloitte’s Managed Actuarial Services

Insurance companies, health plans, providers, and brokerages face disruption at an unprecedented pace due to regulatory changes, financial pressures, and technological advances. The implications of these disruptors require management to think about the capabilities, capacity, and responsibilities of its actuarial workforce.

How Deloitte can help

Due to these implications, companies are turning to alternative service delivery models to reach new levels of adaptability, efficiency, and resiliency. They need a trusted partner who can bring differentiated advice, skills, and assets within a partnership model that is equally agile and flexible.

Deloitte’s approach to managed actuarial services allows organizations to tackle these disruptors head-on, while retaining top talent, and encouraging the growth of employees. By partnering with Deloitte, companies can achieve the following potential benefits:

- Increased capacity to focus on core processes and business-as-usual (BAU) activities
- Redeployment of internal resources to strategic projects
- Increased talent retention through engagement of employees in strategic and critical projects
- Reduced labor cost
- Improved productivity through implementation of process enhancements on outsourced processes
- Access to state-of-the-art process and technology resources
- Flexible capacity to support immediate, unexpected and/or seasonal work
- New ways of working by leveraging Deloitte’s methodology, tools, and approaches
- Alignment, simplification, and standardization of processes, methods, and approaches

Managed Actuarial Services span a broad spectrum of functions, including:

- Appointed actuary services
- BAU production, analytics, and report generation
- Business requirements and technical specifications development
- Data management
- Experience studies, production and assumption development
- Filings, forms, and other indicators development
- Financial reporting and valuation support
- Governance and controls development
- Model testing, certification and validation
- New product filings support
- Process redesign and improvement
- Quarterly reserve analysis
- System configuration and maintenance
### Multiple engagement models – flexibility to choose what works best for YOU

<table>
<thead>
<tr>
<th>Model</th>
<th>Staff Augmentation</th>
<th>Co-sourcing / Out-tasking</th>
<th>Full Outsourcing</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Augmentation of existing client staff to provide additional capacity to address the fluctuations in demand for specific skill-sets and resource levels</td>
<td>Providing pool of resources, flexible scale, and capabilities designed to help clients to execute major functional disciplines and processes</td>
<td>Deloitte assumes custodial responsibility of specific actuarial activities and work products providing ongoing support for processes</td>
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</tbody>
</table>
|       | - Client managed resources  
- Client driven processes and governance  
- No Service level agreements (SLAs)  
- No Deloitte deliverables | - Jointly managed  
- Joint deliverables  
- Service level objectives or modified SLAs  
- Process and governance integration  
- Capacity-based model | - Deloitte managed  
- Deloitte deliverables  
- SLA framework  
- Performance measurement  
- Process and governance design  
- Capacity- or outcomes-based  
- Continuous improvements and efficiency gains |

### Benefits

- **Staff Augmentation**
  - Quick ramp-up suitable for fast turnaround jobs and filling skill gaps in existing client teams

- **Co-sourcing / Out-tasking**
  - Cost savings from leveraging Deloitte’s capabilities plus Deloitte’s accountability and scalability

- **Full Outsourcing**
  - Cost savings from leveraging Deloitte processes and tools, committed service levels (including productivity gains), and schedules

### Deloitte’s actuarial outsourcing scoping assessment - a tailored approach to transforming your workforce

Through our free actuarial outsourcing scoping assessment, we work side by side with you to determine the best engagement model for your company based on:

- Understanding current pain points and focus areas for service delivery
- Evaluating workload and current capacity
- Identifying opportunities for resource redeployment
- Determining organizational readiness for Managed Actuarial Services

### The Deloitte Managed Actuarial Services difference: expertise and efficiency

Using a mix of versatile delivery approaches, Deloitte’s Managed Actuarial Services brings the full breadth of its capabilities using an engagement model that is right for you.

### Let’s talk

Learn more about how your business can benefit from Deloitte’s Managed Actuarial Services by reaching out to any of the individuals listed below:

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