

## The CLO Program

### 2020 Legal Department Survey Highlights

131 chief legal officers (CLOs) and senior legal and compliance executives participated in a survey aimed at understanding how legal departments can respond, recover, and thrive during and after COVID-19.



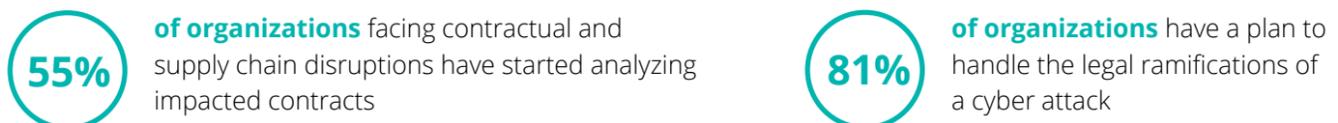
#### Respond: Shift while managing continuity

**71%** of executives say their legal departments are addressing pandemic-related matters

Organizations cite these specific areas of activity:



Legal departments are playing a key role in maintaining business continuity:



#### Recover: Emerge stronger

**78%** of executives say legal workloads have increased because of COVID-19

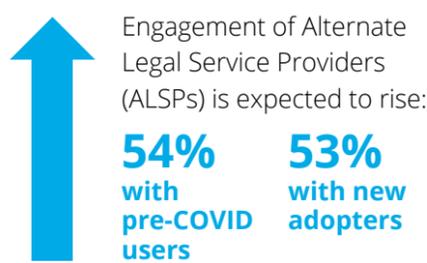
In response, organizations are prioritizing investments in technologies such as:



**62% of executives** expect legal digital investments to grow despite general cost containment measures

**63% of organizations** are deploying CLM solutions to analyze COVID-19 impacted contracts

**76%** of these organizations anticipate enhancements in their CLM function



**75% of those planning to engage ALSPs** more also report increased legal workloads

#### Thrive: Prepare for the next normal

COVID-19 has brought silver linings to legal departments: Fast-tracked digital plans are accelerating the future of work, and virtual work arrangements are having positive impacts.

**58%** of organizations that have assessed their virtual work arrangements cite positive impacts

Moving forward, legal departments are prioritizing:



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