

MyPath™ for Hospital in Home

Enabling inpatient treatment at home with remote patient monitoring technology, virtual appointments, in-home nursing visits, and an on-demand supply chain



Remote patient monitoring solution

MyPath for Hospital in Home is an integrated solution which leverages ConvergeHEALTH's Connected Patient Hub and an ecosystem of third-party technologies to provide remote monitoring, virtual appointments, and in-person nursing visits to create a safe, patient-centric care experience; it seamlessly integrates into a health care provider's existing workflows. Built on HIPAA- and GDPR-capable technologies, our solution jump-starts organizational readiness for caring for patients from home. It is not simply an expansion of conventional acute home care—it is a fundamental redefinition of it.

Redefining acute home care

What if virtual and digital technologies could be used to offer acute hospital care in the comfort of a patient's home? What if it enabled the following:

- **Clinical models:** Supports more complex clinical models for servicing a higher-acuity baseline with care pathways and protocols specifically designed for conditions traditionally treated in hospitals
- **Care monitoring:** Enables 24/7 patient monitoring and care through synchronous and asynchronous in-home virtual interactions with care team members using secure and HIPAA-compliant digital technologies, including a care management app

- **Technology-enabled:** Leverages purpose-built, real-time technology capable of documenting portable inpatient-level care and integrates data from virtual touchpoints and RPM devices
- **Physician access:** Enables comprehensive specialist coverage of complex patients via a virtual hospital under a range of care models
- **Clinical personnel:** Enables use of higher-skilled clinicians trained in providing acute home care to complex patients, including operating sophisticated hospital equipment and administering acute care services
- **Supply chain:** Manages an on-demand, responsive supply chain and network of vendors (e.g., durable medical equipment, labs, meds) to address changing patient circumstances and conditions in near-real time

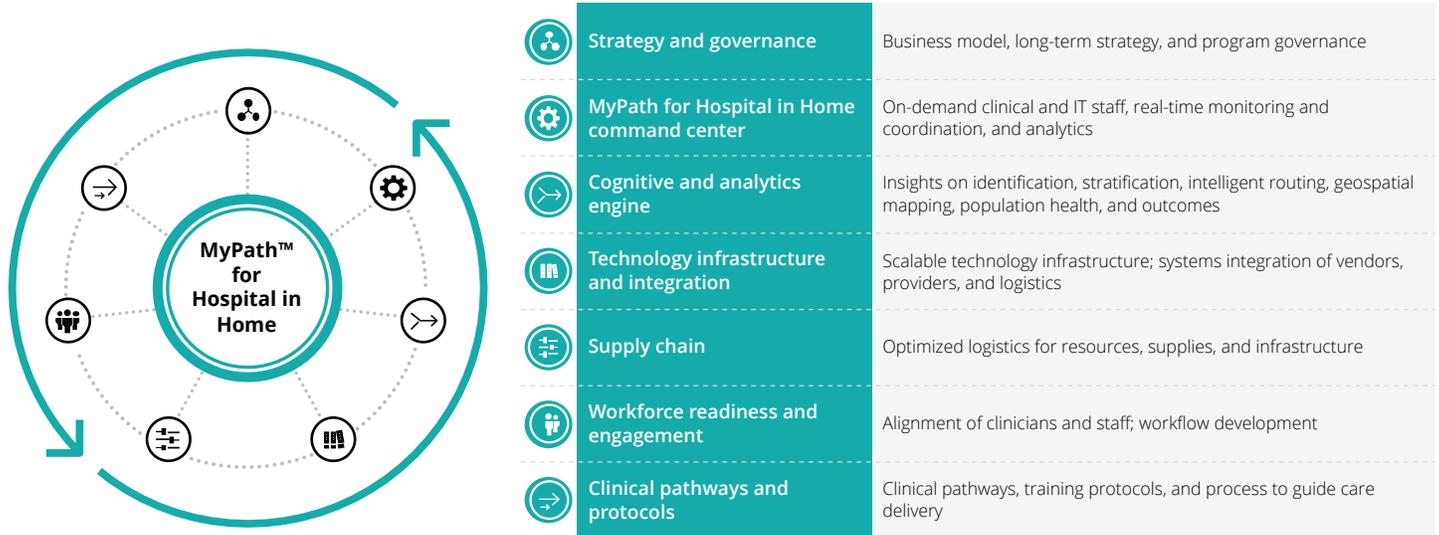
Convenience, security, and data-driven insights

MyPath for Hospital in Home integrates scalable technology, built upon Deloitte's award-winning ConvergeHEALTH patient engagement and analytics platforms to provide robust, end-to-end capabilities:

- Modular, cloud-based architecture allows integration with existing EHRs, MHRs, and ERP systems
- Built using a rigorous quality management system and software development processes under ISO 13485 certification
- Interoperable with major mobile platforms, supports connected devices, and enables omnichannel communications

How it works

MyPath for Hospital in Home includes end-to-end capabilities that integrate into your existing technology systems, workflows, and supply chains in order to create a seamless experience for patients, providers, and health system administrators.



Meeting the needs of patient, provider, and administrator

Health system administrator

Supported by a cognitive and analytics engine, the MyPath for Hospital in Home solution provides the ability to drive insight into strategy and governance, workforce engagement, and a dynamic supply chain solution that helps reduce costs, diversify revenue, and engage patients.

Health system administrator toolkit

- Real-time inventory management for proactive response
- Operations dashboards to streamline enrollment and discharge
- Enhanced data analytics to inform long-term planning and program enhancements

Health system administrator value

- **Happier patients**
An improved remote patient monitoring experience with better outcomes that enhance reputation
- **Decreased costs**
Reduced length of stay, decreased utilization of capital infrastructure, and better workforce utilization improves cost structure
- **Diversified revenue**
An alternative for health plans outside of the acute setting

Provider

Providers and the clinical workforce have the opportunity to work at the top of their license, interacting with their patients through real-time, virtual visits and communication, using flexible care pathways, improving provider satisfaction, and decreasing clinician burnout. In response to the COVID-19 pandemic, MyPath for Hospital in Home also enables providers to free up beds needed for the critically ill by treating eligible patients safely in the comfort of their home.



Provider toolkit

- Dynamic data dashboards that provide actionable patient insights for prioritization and personalized care
- Real-time communication that keeps patients connected via chat and virtual technology
- Flexible care pathways that empower physicians to follow the best course of treatment for their patients



Provider value

- **Personal touch**
Meet patients in real time for a responsive, fulfilling experience
- **Working at the top of their clinical license**
Prioritize tasks to enable physicians, advanced practice providers, and registered nurses to fill appropriate roles
- **Actionable insights**
Inform care decisions with underlying analytics and data science

Patient

MyPath for Hospital in Home's "digital Rx" kit and care management app help admitted patients access necessary equipment for in-home monitoring with alerts, creating a seamless, virtual connection to their care team.



Patient toolkit

Digital Rx kit

- Blood pressure monitor
- Pulse oximeter
- Ultrasound
- Spirometer
- Blood glucose
- Stethoscope
- EKG
- Thermometer
- HR camera
- Otoscope

Care management app

- Includes a patient dashboard, virtual visit capabilities, an input panel, and a medication checklist



Patient value

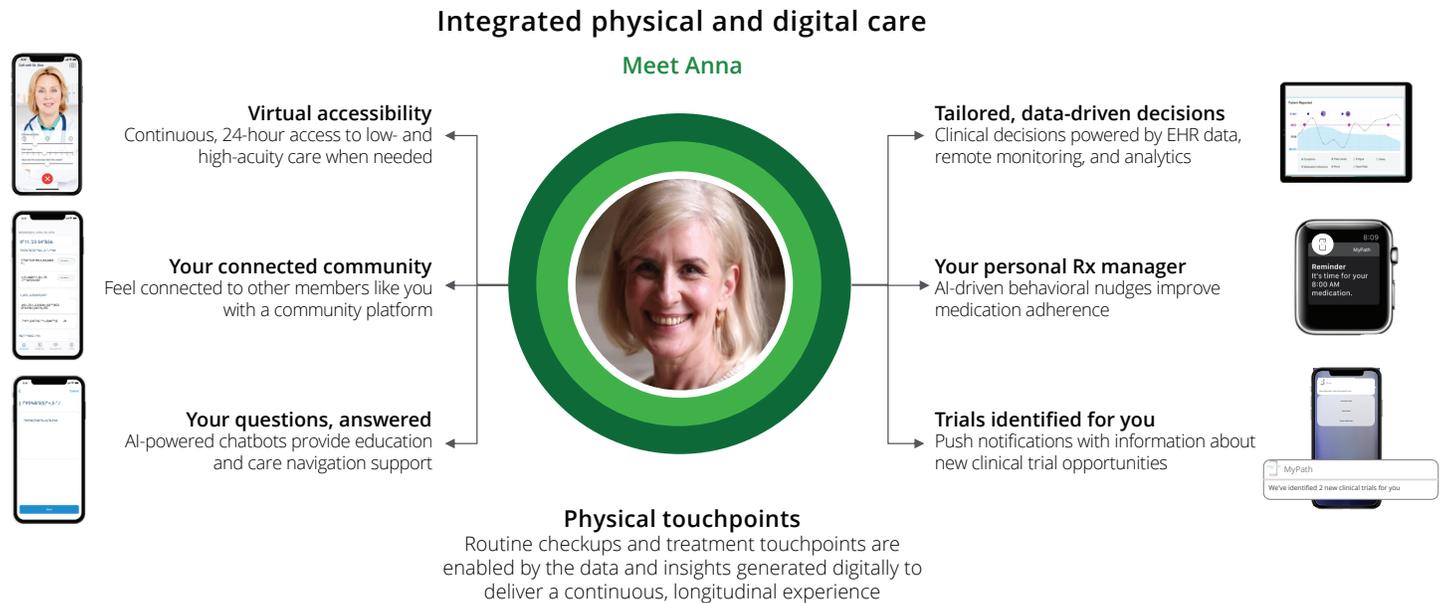
- **Home, sweet home**
Clinicians, medication, equipment, meals, and more are available in the comfort of the patient's home
- **Care community**
Easy, secure access to the individual's care community
- **Improved outcomes**
Better patient outcomes, getting patients back to living their lives faster

An integrated physical and digital care experience

The integrated components of MyPath for Hospital in Home work together to serve patients—both physically and digitally—by leveraging data at every touchpoint. What is it like for patients to experience continuous, high-quality, acute care at home? Meet Anna.

Imagine an integrated physical and digital care experience...

Health systems have the opportunity to integrate physical and digital delivery modalities to create a differentiated, member-centric experience.



Start the conversation

Visit www.deloitte.com/us/mypath-hospitalinhome

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