2020 Shared Services and Outsourcing Executive Forum
Disruption amplified. Risks clarified.

In an environment defined by continuous global change and shifting paradigms, the need for traditional shared services/outsourcing workers, workplaces, and ways of working to adapt and be redefined is an ever-increasing reality. At this invitation-only event, participants will develop a clearer understanding of the associated risks that need to be mitigated and those that need to be embraced for global business and shared services organizations to fuel even greater enterprise growth.

Together we will explore:
• Catalyzing “digital” ways of working and thinking, globally
• Creating ultimate customer/stakeholder experiences
• The future of shared services talent
• Outsourcing trends and considerations
• Managing macroeconomic impacts on operations
• ...and many more top of mind issues

Who will attend?
This invitation-only event is for senior-level executives who:
• Have responsibility for the company’s service delivery organization
• Are decision-makers for shared services and/or outsourcing business strategy and operations

Registration information:
The forum will take place February 24–25, 2020 at Deloitte University in Westlake, TX.
Forum attendance is complimentary. Participants will be responsible for their travels and accommodations at Deloitte University ($195/night), along with personal expenses.