In April - May 2019, Deloitte conducted a survey of 504 cloud professionals and senior executives to quantify attitudes, initiatives taken, and primary concerns surrounding Cloud Complexity.

### Audience

**Job Level**
- 46% C-suite
- 30% Leaders
- 24% Senior Manager and Managers

**Job Area**
- 74% Technology/Operations
- 6% DevOps
- 19% Infrastructure/Security

**Industry**
- 36% TMT
- 17% Consumer
- 13% LSHC
- 13% FS
- 11% ER&I
- 5% GPS

**Annual Revenue**
- 20% $5 billion or more
- 40% $1 billion to less than $5 billion
- 26% $750 million to less than $1 billion
- 13% $500 million to less than $750 million

### Key findings

Almost half of companies say that cloud is more complex than they expected. Most respondents agree that having the right approach at the right time is the best way to address cloud complexity.

#### Barriers to solve cloud complexity

- Lack of training: 20%
- Lack of understanding by leadership: 19%
- Lack of planning: 13%

#### Best way to address cloud complexity

- Training: 42%
- Processes: 38%
- Tooling: 19%

#### Best time to address cloud complexity

- Before Migration: 62%
- During Migration: 33%
- After Migration: 5%

#### Effective tools, approaches, and people are the “magic mix” —in equal parts—to resolving cloud complexity

- Effective Tools: 34%
- Effective Approaches: 34%
- Effective People: 32%

For more information on Cloud Complexity Management, visit: [www.deloitte.com/us/cloudcomplexitymanagement](http://www.deloitte.com/us/cloudcomplexitymanagement)

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