

In April - May 2019, Deloitte conducted a survey of 504 cloud professionals and senior executives to quantify attitudes, initiatives taken, and primary concerns surrounding Cloud Complexity.

Audience



Job Level

- **46%** C-suite
- **30%** Leaders
- **24%** Senior Manager and Managers



Job Area

- **74%** Technology/Operations
- **6%** DevOps
- **19%** Infrastructure/Security

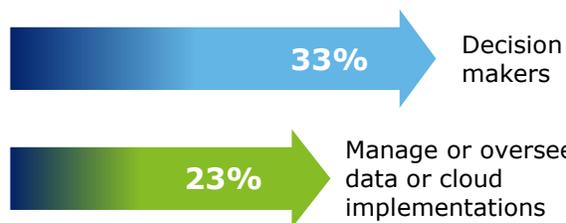


Industry

- **36%** TMT
- **17%** Consumer
- **13%** LSHC
- **13%** FS
- **11%** ER&I
- **5%** GPS

Annual Revenue

- **20%** \$5 billion or more
- **40%** \$1 billion to less than \$5 billion
- **26%** \$750 million to less than \$1 billion
- **13%** \$500 million to less than \$750 million



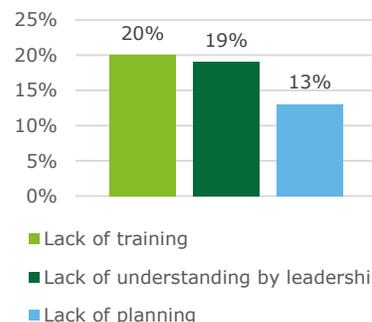
For more information on Cloud Complexity Management, visit:

www.deloitte.com/us/cloud-complexitymanagement

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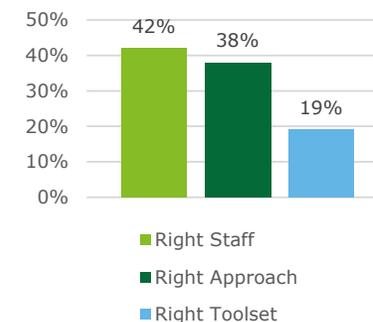
Key findings

Almost half of companies say that cloud is more complex than they expected

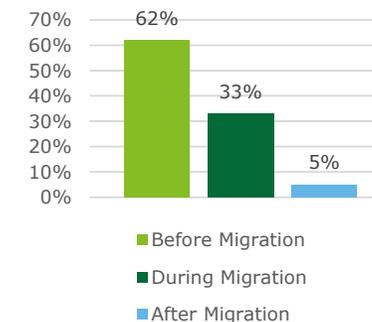


Barriers to solve cloud complexity

Most respondents agree that having the right approach at the right time is the best way to address cloud complexity



Best way to address cloud complexity



Best time to address cloud complexity

Effective tools, approaches, and people are the "magic mix" —in equal parts—to resolving cloud complexity

Most important factor in addressing cloud complexity

- 34% Effective Tools
- 34% Effective Approaches
- 32% Effective People

Best way to manage Cloud Complexity

- 49% Training
- 35% Processes
- 16% Tooling

• **Almost half of C-suite executives cited cloud complexity (47%) as the factor that will have the most negative impact on cloud computing's ROI over the next five years**

• **C-suite believes large (37%) and medium (33%) companies are most vulnerable to the cloud complexity problem**