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Digital

ConvergeHEALTH™ Connect

A suite of sector-specific solutions built on Salesforce Health Cloud focused on improving healthcare relationships across the care continuum by delivering personalized experiences at scale

Enable new models of care

- Enhance coordination to efficiently manage and deliver patient support, virtual care, care at home and remote monitoring capabilities that are integrated into existing workflows

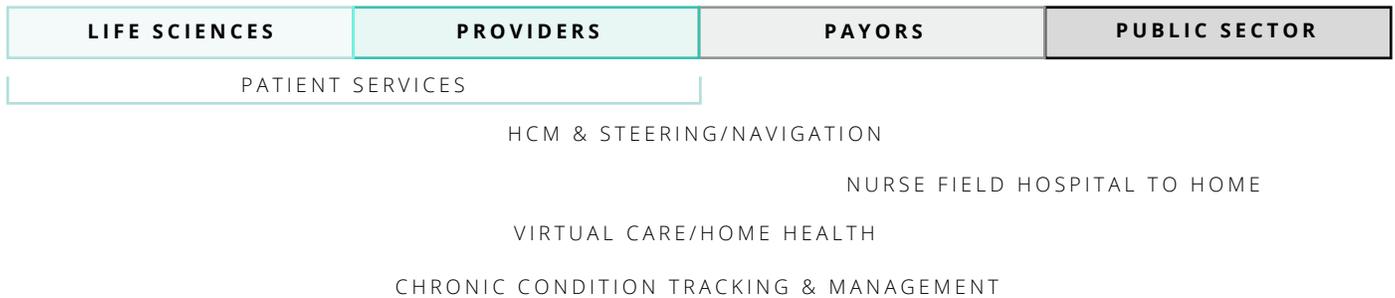
Transform operations

- Leverage best-in class business process workflows
- Apply next-level data analytics to effectively pinpoint, service, and address customer needs
- Improve service operations and transform customer experiences

Engage health customers

- Create personalized interactions and experiences enabled by supporting data
- Drive enhanced patient and health system user experience, retention, and adherence

ConvergeHEALTH™ Connect spans sector-specific priorities



ConvergeHEALTH™ Connect Core

CORE CUSTOMER SERVICE DELIVERY

Business Workflow Engine, Case Management, Care Management, Scheduling

CUSTOMER SERVICE EXPERIENCE

Patient 360, Omni-Channel, Device Integration, Shared Mobile, Common Portal

BUSINESS INTEGRATION

3rd Party Integration, FHIR / HL7 Standard Adoption

For more information, please contact:

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