



Deloitte.
Digital



ConvergeHEALTH™

Connect for Crisis Response

**New pandemic response offering
built on Salesforce Health Cloud**

An accelerator designed to assist with remote
administration, containment, and patient management

In response to the spread of coronavirus around the world, Deloitte has developed an accelerator designed to enable health care organizations to digitally triage, monitor, and remotely manage treatment of coronavirus patients and quarantined persons.

ConvergeHEALTH Connect for Crisis Response accelerator is the latest module in the ConvergeHEALTH Connect suite that harnesses Deloitte's vast experience in the health care industry and is built on the Salesforce Health Cloud platform.

National health authorities, health systems, and other organizations are taking steps to prevent the spread of coronavirus and are working to prepare for scenarios that include an overwhelmed health care system. To help address this pandemic, ConvergeHEALTH Connect for Crisis Response accelerates the deployment of capabilities on Salesforce Health Cloud for health care systems, medical teams, and patients. These capabilities include an innovative triage tool, a central administrative infrastructure for managing remote treatment, execution of medical care plans, and digital tools to empower patients during treatment.

Deloitte is proud to offer ConvergeHEALTH Connect for Crisis Response to help promote the health and safety of health care workers and our communities during these unprecedented times.





Main capabilities of the accelerator

Medical teams

- Management support of medical care plans based on a unified protocol
- Smart digital triage
- Task automation
- Remote treatment using digital medical tools
- Management of remote care teams

Health care systems

- Automatic risk stratification
- Remote treatment plans based on a unified protocol
- Real-time documentation, monitoring, and identification

Individuals

- Digital treatment tools for increased patient empowerment
- Remote education, communication, and support for patients and their families

Stakeholders are impacted differently as they respond to the shared community goal to contain the coronavirus and treat COVID-19



Medical teams

are challenged to prioritize patients and deliver care, both in-person and virtually, that adheres to rapidly changing protocols



Health care systems

are struggling to identify individuals who are asymptomatic or presenting symptoms, and triage appropriately to prevent and contain the spread



Individuals

have inadequate information on how to request coronavirus tests, when to self-quarantine, and what care options are available

Get in touch

Christopher Zant
Principal
Deloitte Consulting LLP
czant@deloitte.com

Galit Rotstein
Partner
Deloitte Israel
grotstein@deloitte.co.il

As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see www.deloitte.com/us/about for a detailed description of the legal structure of Deloitte LLP and its subsidiaries. Certain services may not be available to attest clients under the rules and regulations of public accounting. This communication contains general information only, and none of Deloitte Touche Tohmatsu Limited, its member firms, or their related entities (collectively, the "Deloitte Network") is, by means of this communication, rendering professional advice or services. Before making any decision or taking any action that may affect your finances or business, you should consult a qualified professional adviser.

No entity in the Deloitte Network shall be responsible for any loss whatsoever sustained by any person who relies on this communication.
Copyright © 2020 Deloitte Development LLC. All rights reserved.