

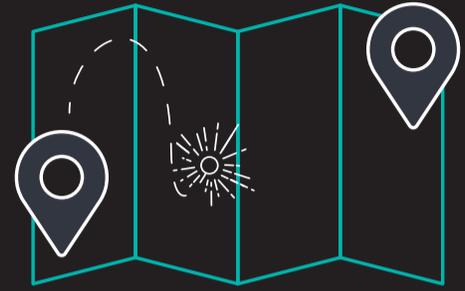


# The robots are ready. Are you?

Untapped advantage in your digital workforce – Results of Deloitte’s third annual Global RPA Survey

## Most organizations have embarked upon their RPA journey

# 53%



of respondents have already started their RPA journey



This is expected to increase to **72%** in the next two years

If this continues at its current level, RPA will have achieved **near-universal adoption within the next five years**



## RPA delivers value for business leaders ...

**The benefits of RPA adoption are significant**



Payback was reported at less than 12 months, with an average **20% of full-time equivalent (FTE) capacity provided by robots**

RPA continues to meet and exceed expectations across multiple dimensions including:

Improved compliance	<b>92%</b>
Improved quality/accuracy	<b>90%</b>
Improved productivity	<b>86%</b>
Cost reduction	<b>59%</b>

# 78%

of those who have already implemented RPA expect to **significantly increase investment in RPA over the next three years**

... yet scaling RPA is clearly proving more difficult than anticipated

# 3%

of organizations have scaled their digital workforce

#worktodo | [www.deloitte.com/us/rpasurvey](http://www.deloitte.com/us/rpasurvey)



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